



DEMIRS Occupational Licensing Performance Report

December Quarter 2024

In this quarter, DEMIRS finalised 43,111 applications with overall performance remaining steady.

The Building Practitioner and Building Contractor categories showed strong performance, with 79 per cent of applications finalised within the target timeframe, up from 77 per cent. Average processing times also improved significantly, reducing to 25 days.

Painting licensing continued to improve, with 95 per cent of applications completed within target, up from 92 per cent. Building Surveyors saw a decline in performance, dropping from 87 per cent to 72 per cent completed within target. This decline was primarily due to a significant increase in applications, with 201 applications finalised this quarter, representing a 109 per cent increase from the previous quarter.

Performance for Owner Builders remained strong, with 99 per cent of applications finalised within target and average processing times reducing from 36 days to 34. Plumbing licences also demonstrated significant improvement, with 55 per cent finalised within the target timeframe, up from 32 per cent. Processing times also improved from 15 days to 11. Similarly, Gas licences showed improvement, with 56 per cent finalised within target, up from 43 per cent and processing times improving from 14 days to 10.

Performance in the Electrical licensing category showed a slight decline, with 71 per cent finalised within target, down from 75 per cent. Dangerous Goods Driver and Shotfiring licences saw a decline in performance, with 71 per cent finalised within target, down from 88 per cent.

Motor Vehicle industry experienced a decline in performance, with 29 per cent finalised within the target timeframe and an average processing time of 16 business days. Property industry licensing also saw a decline, with only 16 per cent finalised within the target timeframe and an average processing time of 15 business days. Each of these is now subject to remediation efforts and expected to improve in the next quarter.

High Risk Work licences experienced a slight decline, with 34 per cent of applications finalised within target, down from 38 per cent, however at the same time, processing timeframes improved from 31 business days to 20.

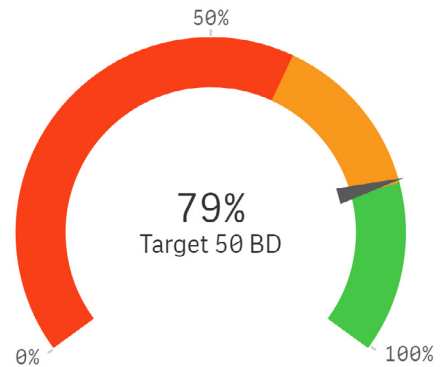
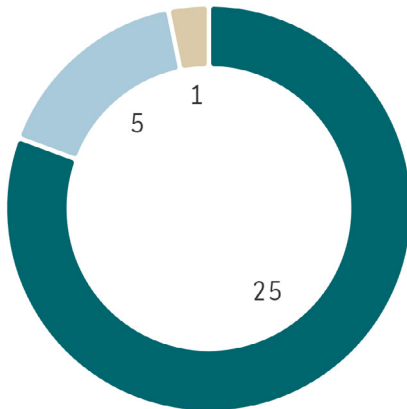
Linda Sperring

Executive Director Service Delivery

Registered Building Contractor and Practitioner

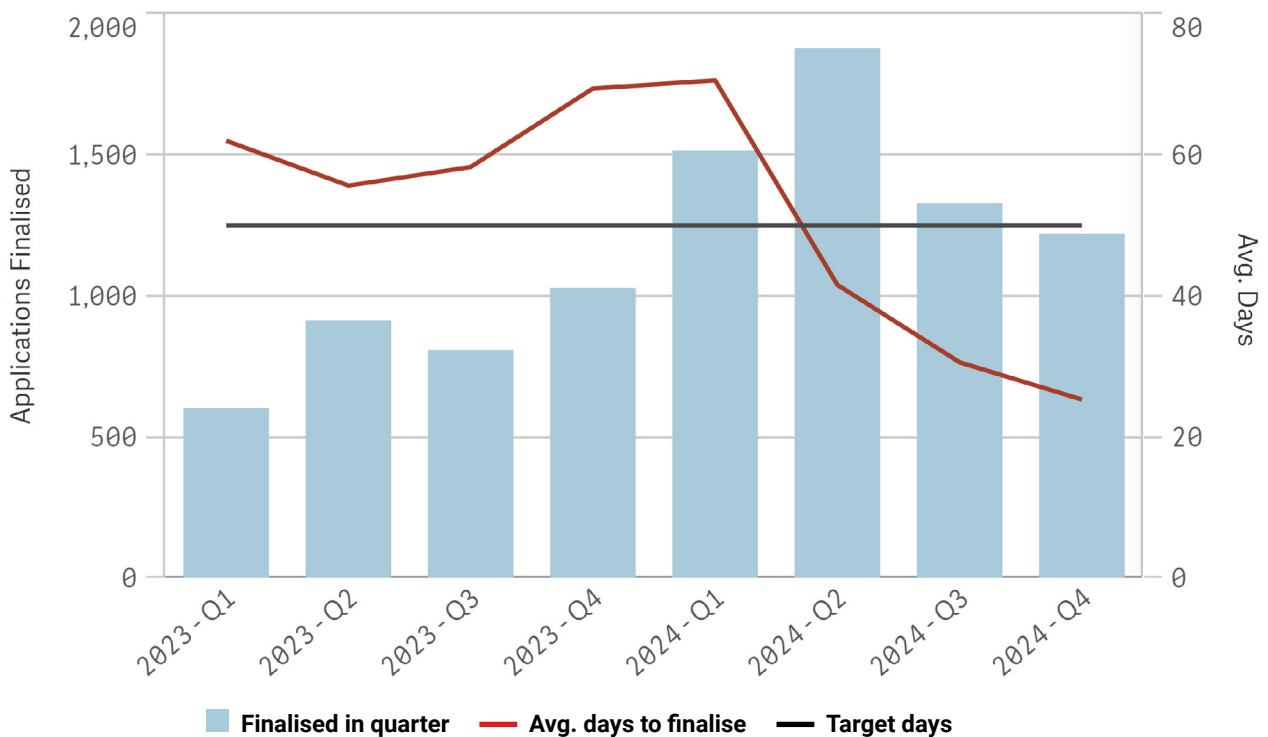
Average **31** business days total

% Finalised within target timeline



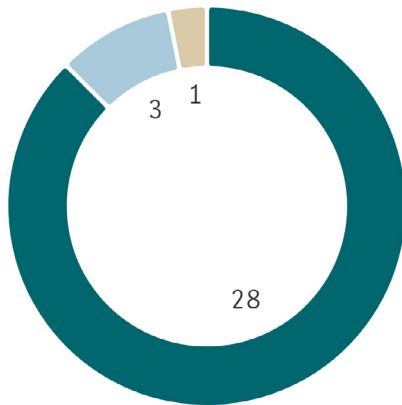
■ DEMIRS Licensing ■ Applicant
■ DEMIRS Legal / Compliance / Other

Trends for finalised applications and average business days to finalise

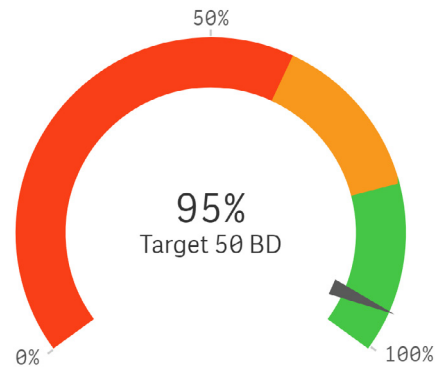


Registered Painting Contractor and Practitioner

Average **32** days total

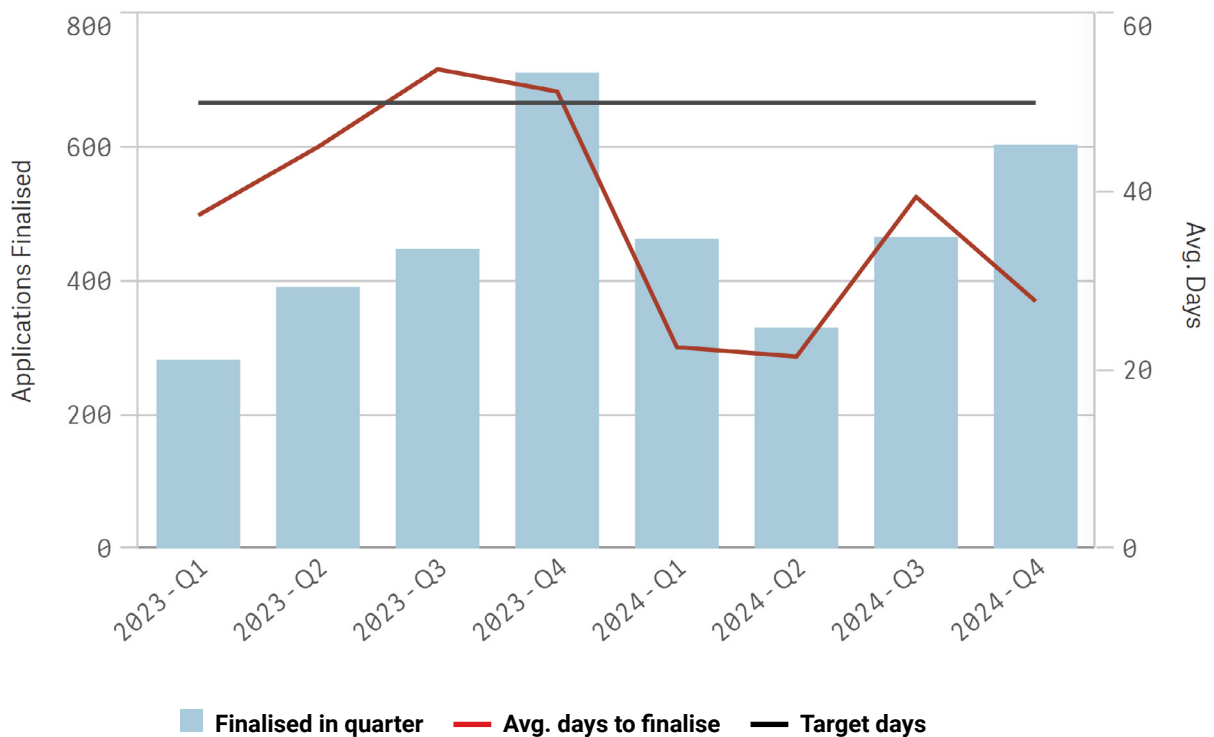


% Finalised within target timeline



DEMIRS Licensing Applicant
DEMIRS Legal / Compliance / Other

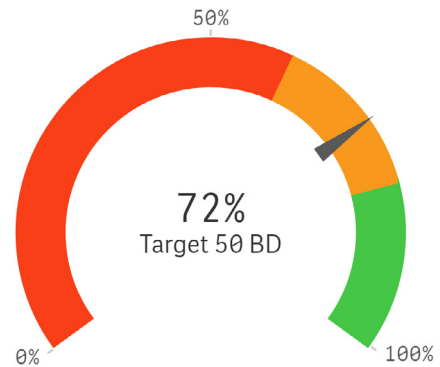
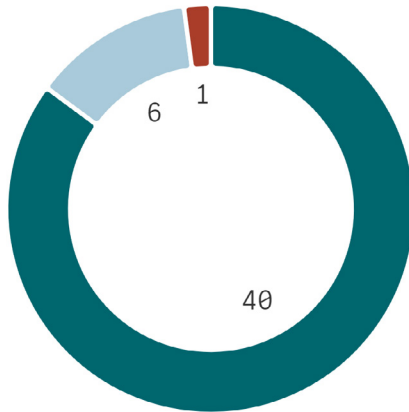
Trends for finalised applications and average business days to finalise



Building Surveying Contractor and Practitioner

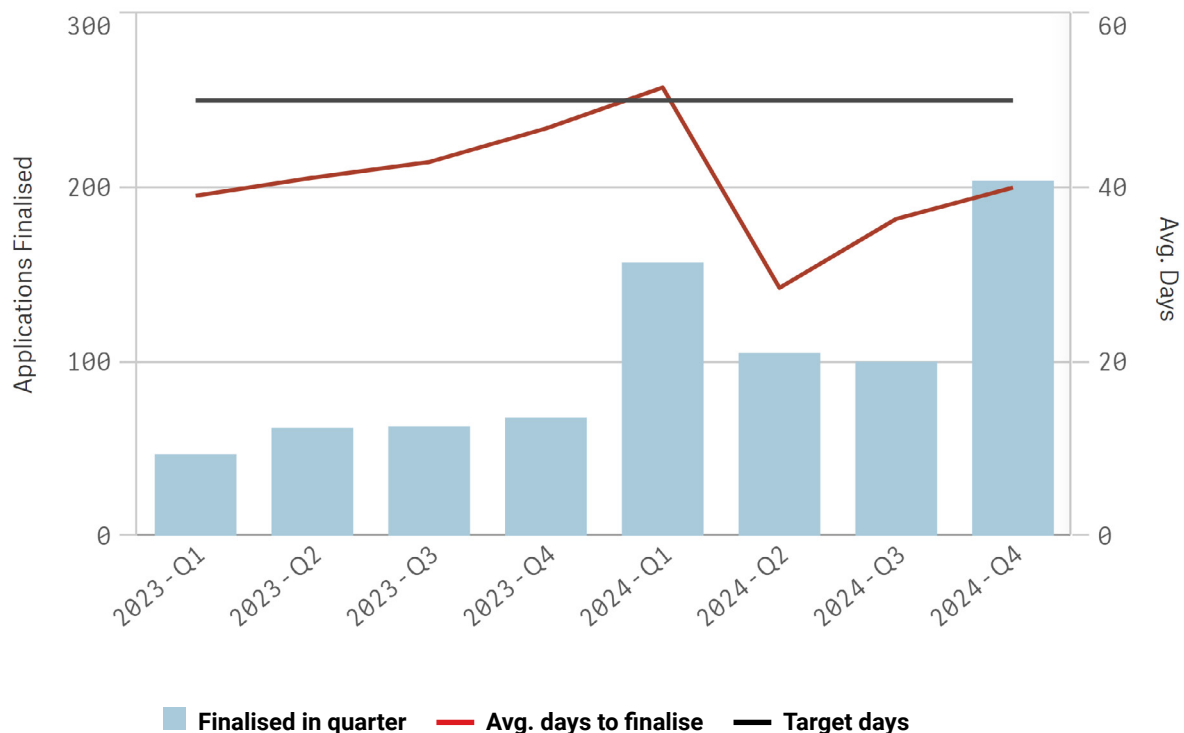
Average **47** business days total

% Finalised within target timeline



■ DEMIRS Licensing ■ Applicant
■ Board / Statutory Decision Maker

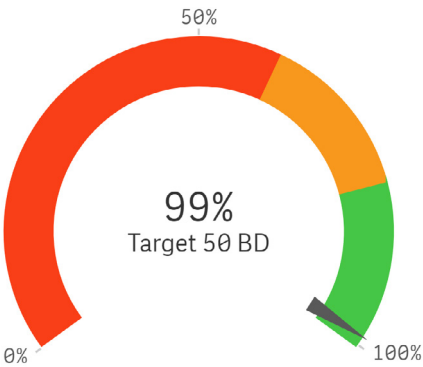
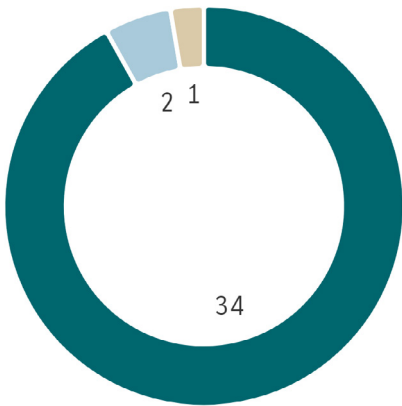
Trends for finalised applications and average business days to finalise



Owner Builder

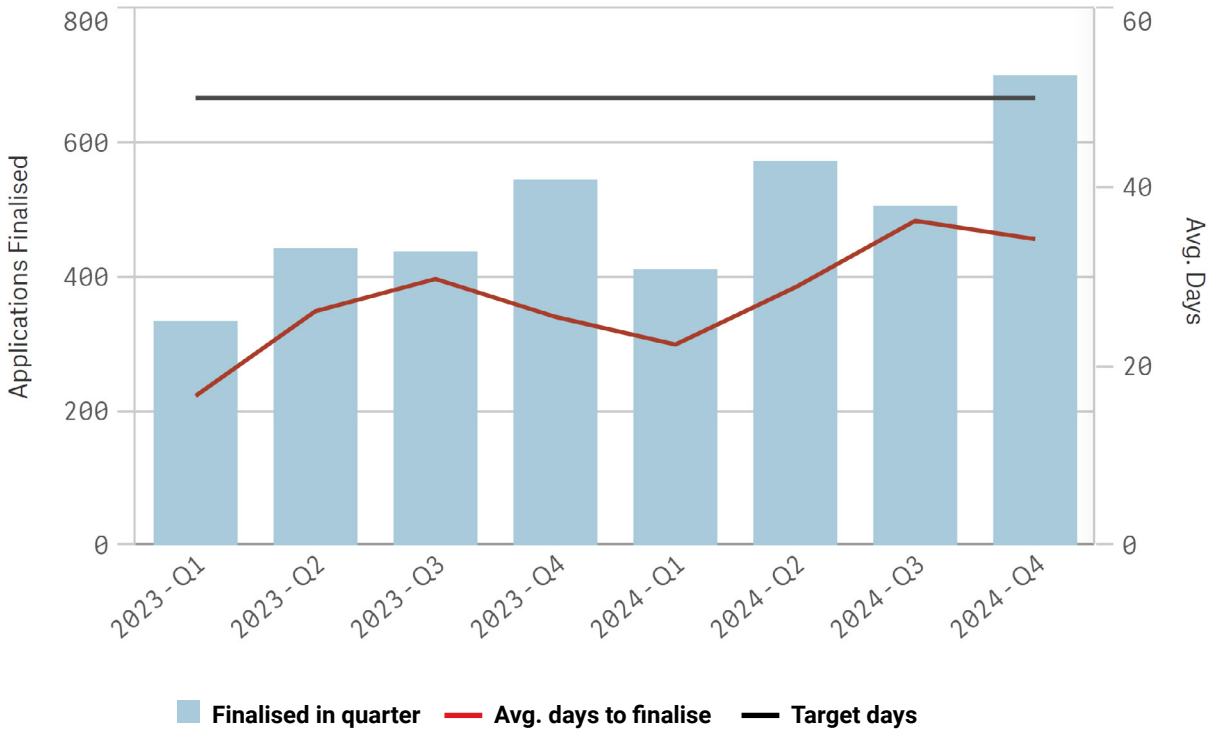
Average **37** business days total

% Finalised within target timeline



DEMIRS Licensing Applicant
DEMIRS Legal / Compliance / Other

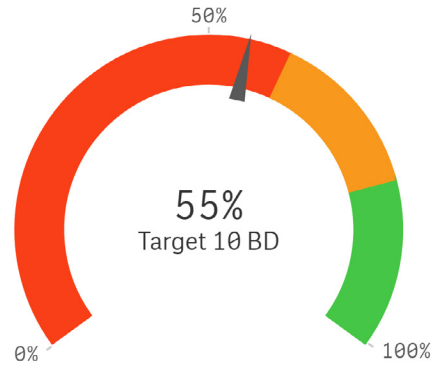
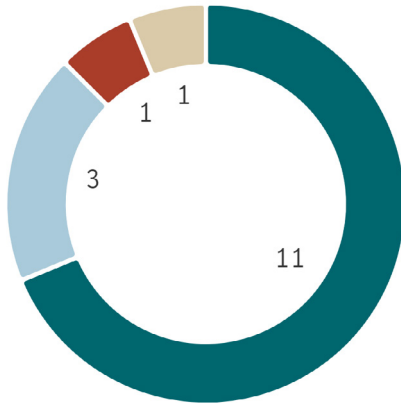
Trends for finalised applications and average business days to finalise



Plumbing

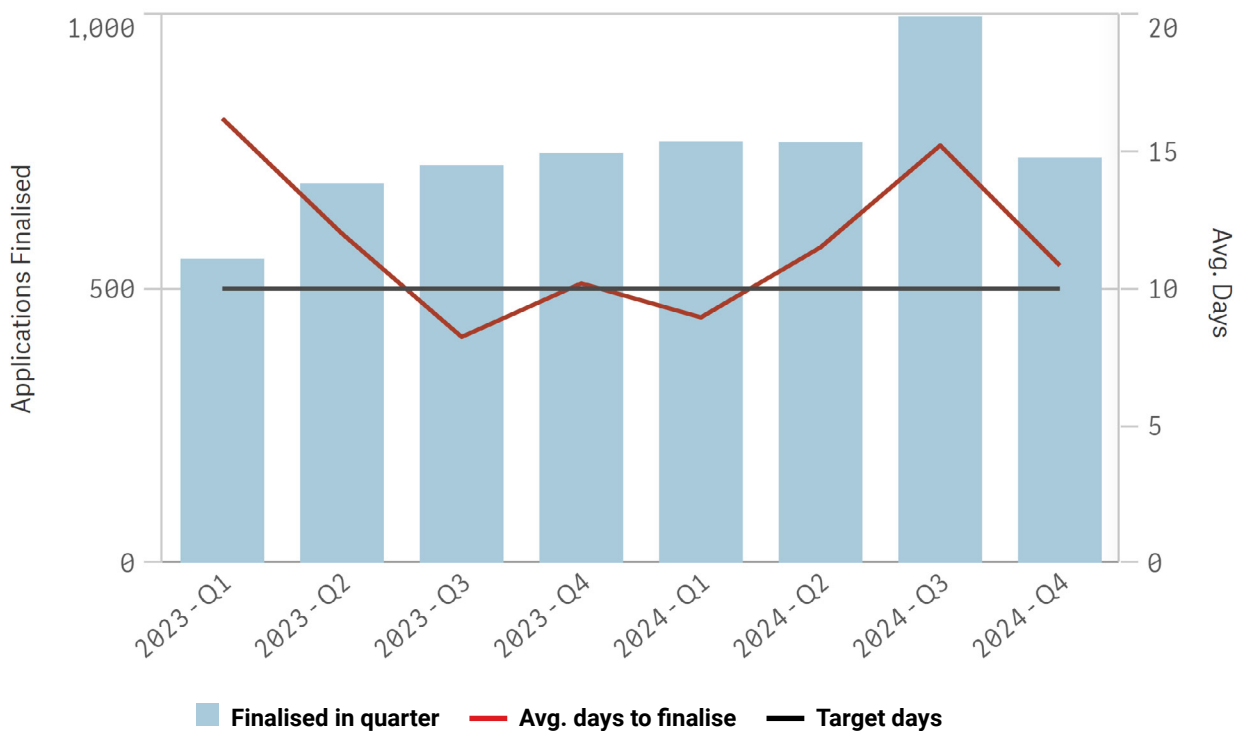
Average **16** days total

% Finalised within target timeline



- DEMIRS Licensing
- Applicant
- DEMIRS Legal / Compliance / Other
- Board / Statutory Decision Maker

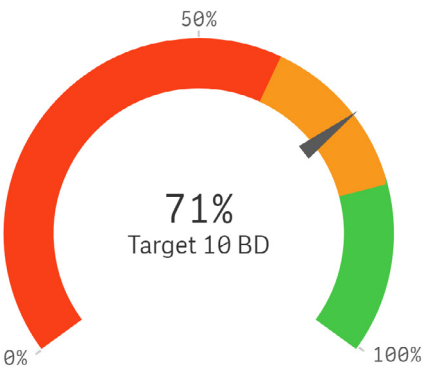
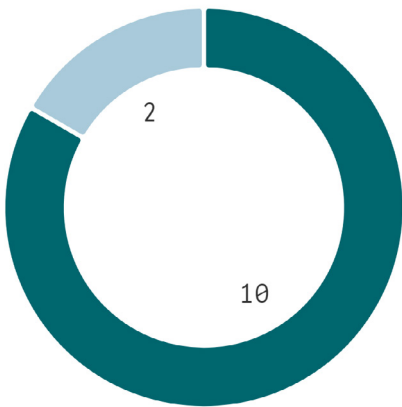
Trends for finalised applications and average business days to finalise



Electrical

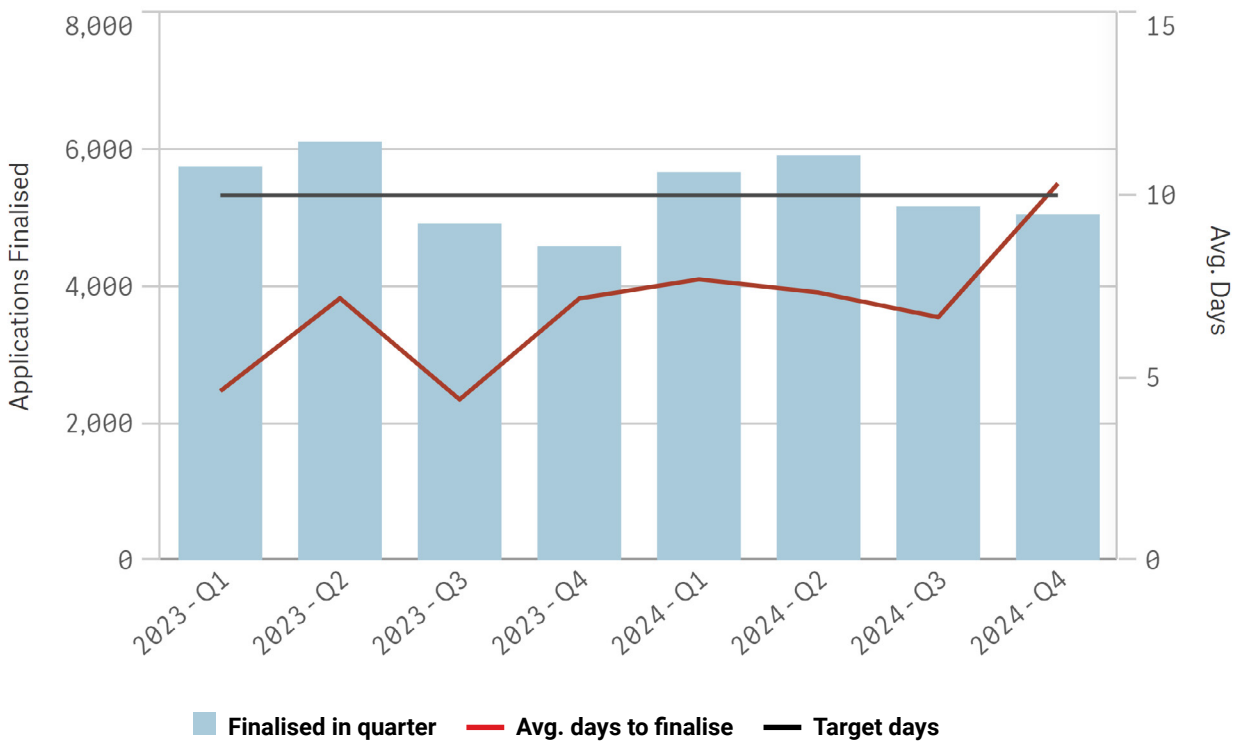
Average 12 business days total

% Finalised within target timeline



DEMIRS Licensing Applicant

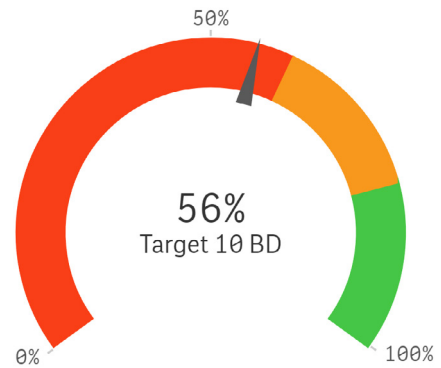
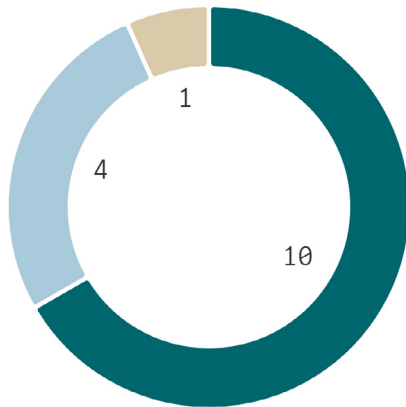
Trends for finalised applications and average business days to finalise



Gas

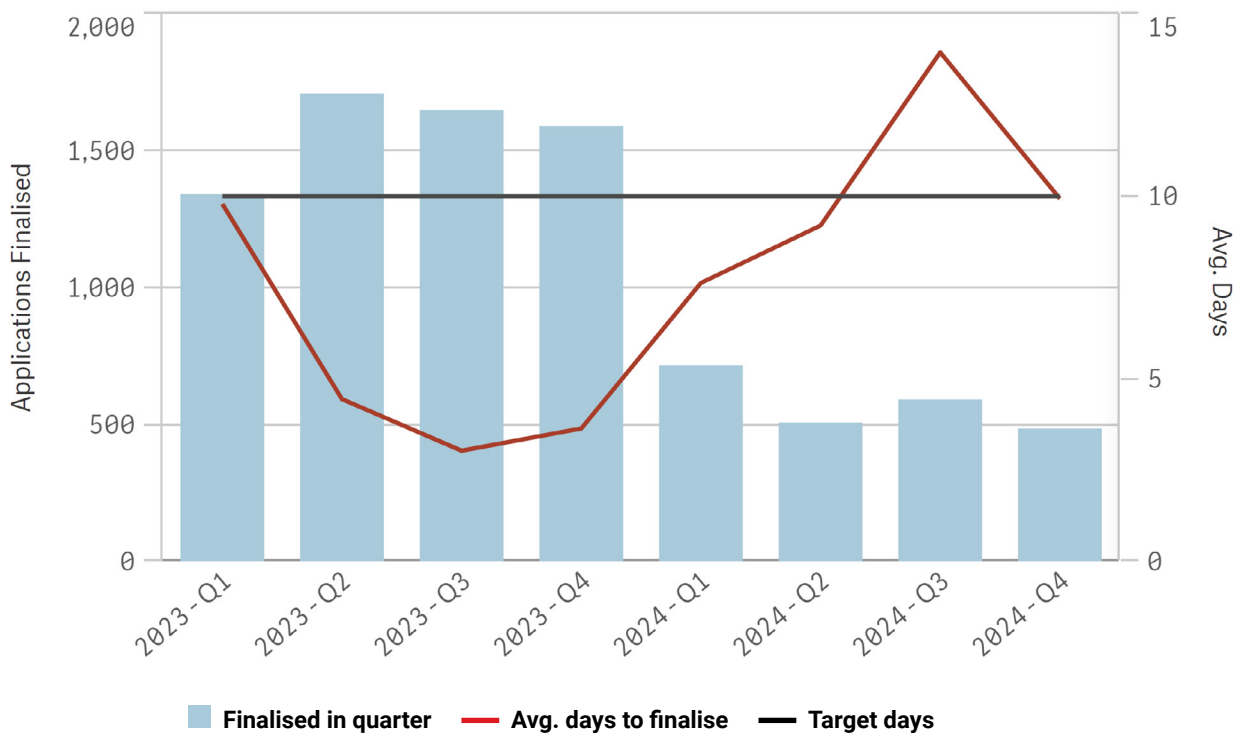
Average **15** business days total

% Finalised within target timeline



DEMIRS Licensing Applicant
DEMIRS Legal / Compliance / Other

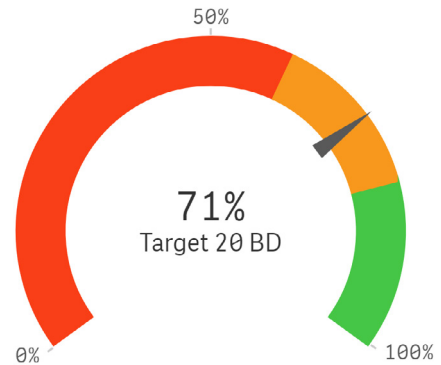
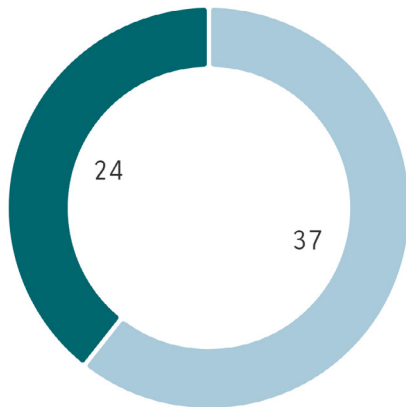
Trends for finalised applications and average business days to finalise



Dangerous Goods

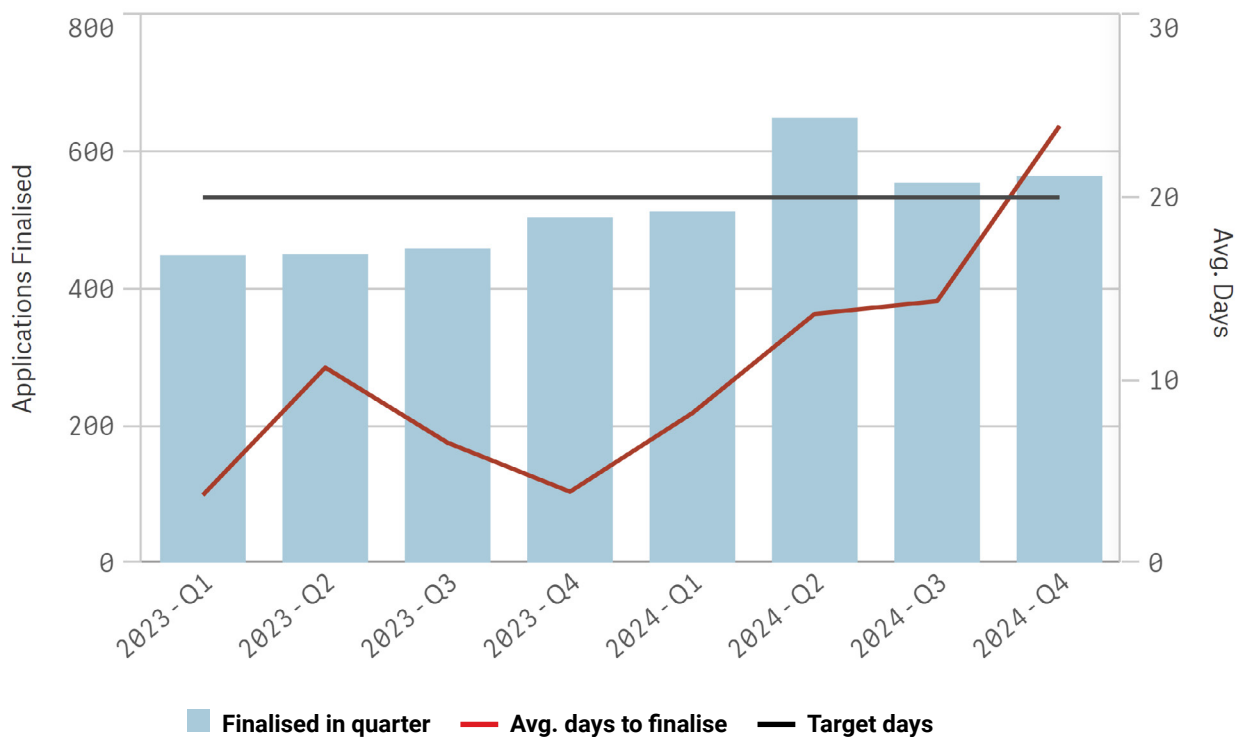
Average **61** business days total

% Finalised within target timeline



■ DEMIRS Licensing ■ Applicant

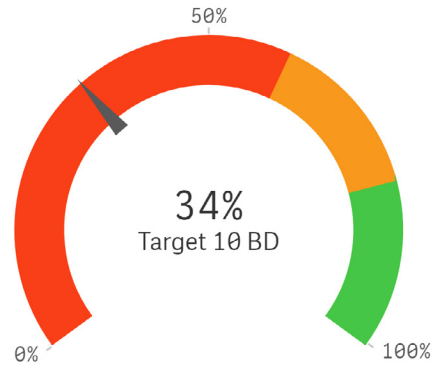
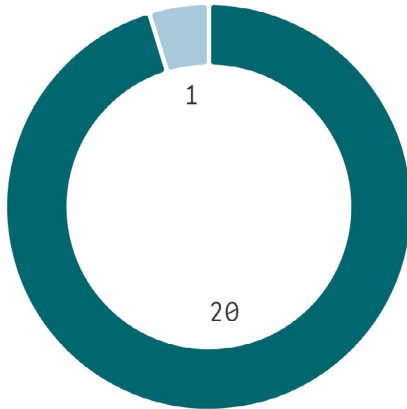
Trends for finalised applications and average business days to finalise



High Risk Work Licence

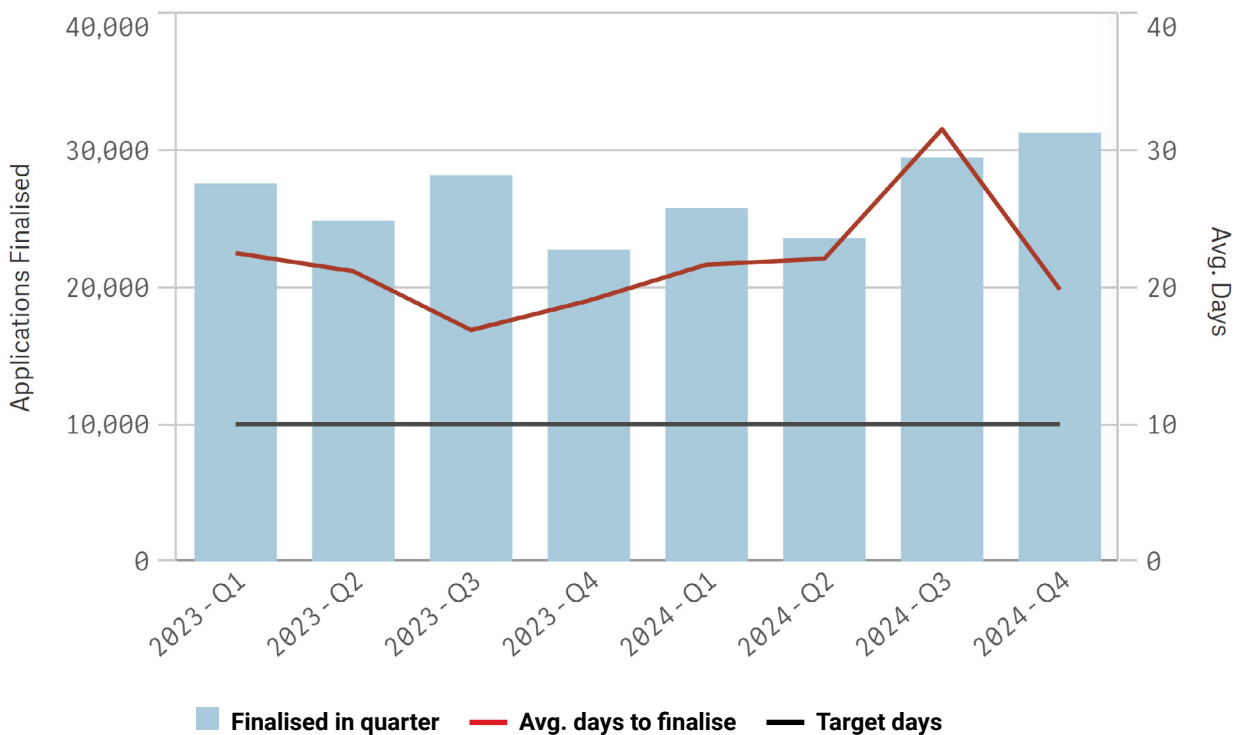
Average **21** business days total

% Finalised within target timeline



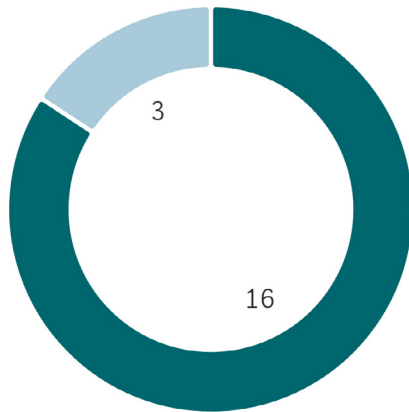
■ DEMIRS Licensing ■ Applicant

Trends for finalised applications and average business days to finalise



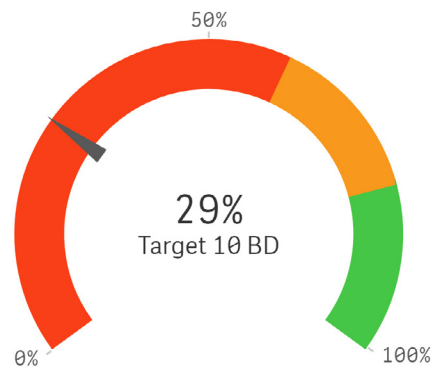
Motor Vehicle Industries

Average **19** days total

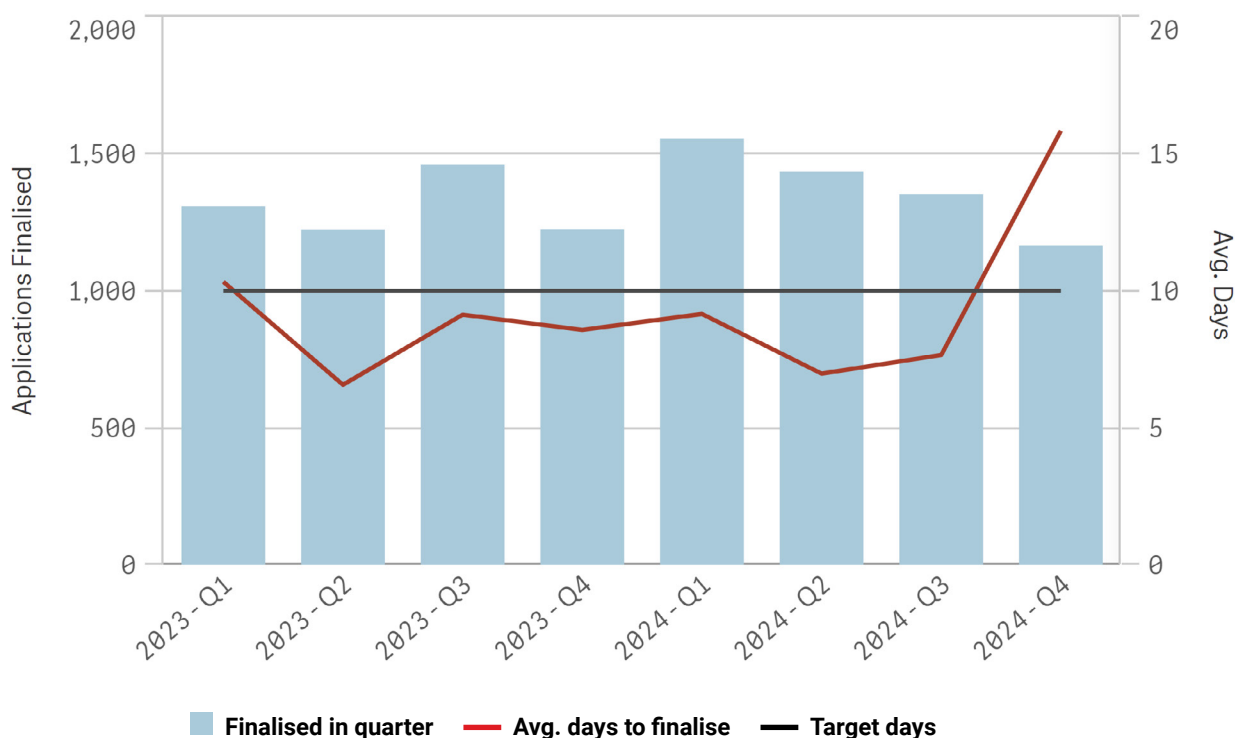


■ DEMIRS Licensing ■ Applicant

% Finalised within target timeline



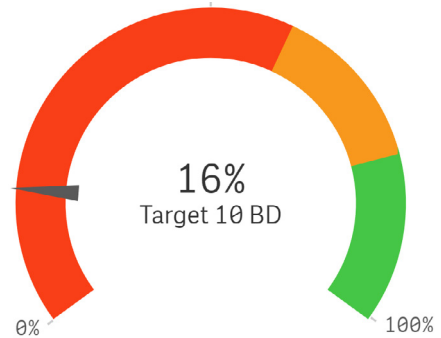
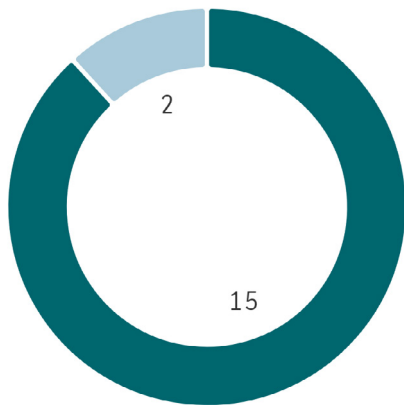
Trends for finalised applications and average business days to finalise



Property Industries

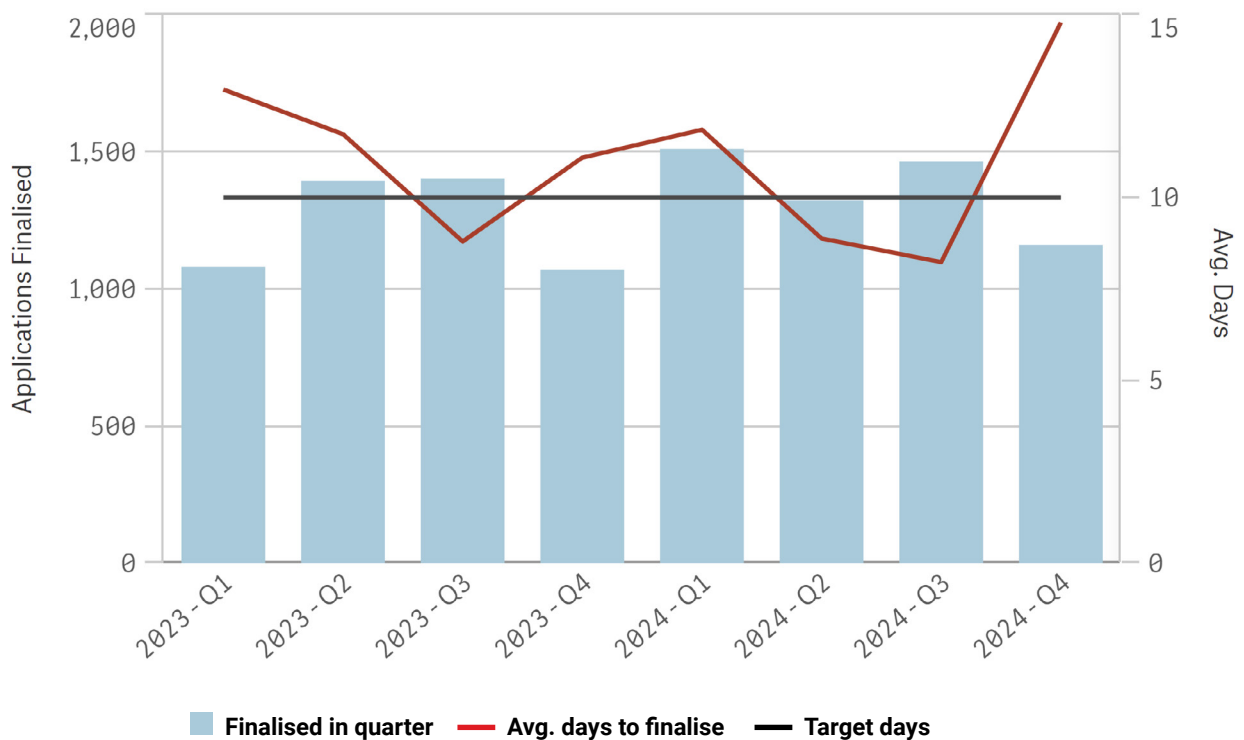
Average **17** business days total

% Finalised within target timeline



■ DEMIRS Licensing ■ Applicant

Trends for finalised applications and average business days to finalise



Licence Holders as at 31 December 2024

Registered Building Contractor and Practitioner

• Registered Building Contractor	5,240
• Registered Building Practitioner	5,887

Registered Painting Contractor and Practitioner

• Registered Painting Contractor	2,290
• Registered Painting Practitioner	2,350

Building Surveying Contractor and Practitioner

• Building Surveying Contractor	84
• Building Surveying Practitioner	776

Owner Builder

• Owner Builder Approval	9,138
--------------------------	-------

Plumbing

• Plumbing Contractor	3,923
• Provisional Tradesperson's Licence	31
• Restricted Plumbers Permit	77
• Tradesperson Plumber	3,718

Electrical

• Electrical Contractor	6,333
• Electrical Worker's Permit	256
• Electrician	38,009
• Electrician's Training Licence	6,137
• In-House Electrical Installing Work Licence	281
• Provisional Electrician's Licence	304
• Restricted Electrical Licence	4,408
• Restricted Logbook Request	74

Gas

• Authorisation - Gasfitting	161
• Certificate of Competency - Gasfitting	220
• Gasfitting Permit	7,300
• Gasfitting Training Permit	1,313

Dangerous Goods

• Dangerous Goods Driver Licence	5,697
• Shotfiring Licence	3,048

High Risk Work Licence

• WS High Risk Work Licence	316,694
-----------------------------	---------

Motor Vehicle Industries

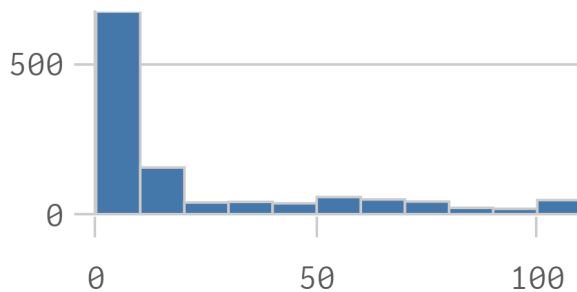
• Motor Vehicle Auctioneer Exemption	1
• Motor Vehicle Car Hire Exemption	101
• Motor Vehicle Dealer	1,382
• Motor Vehicle Financier Exemption	8
• Motor Vehicle Repair Business	4,825
• Motor Vehicle Repairer	19,894
• Motor Vehicle Salesperson	1,491
• Motor Vehicle Yard Manager	1,387

Property Industries

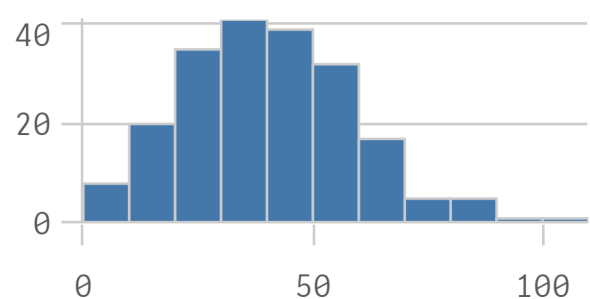
• Business Settlement Agent Licence	23
• Land Valuer	891
• Real Estate & Business Agent Licence	4,950
• Real Estate Developer Registration	747
• Real Estate Sales Representative Registration	7,079
• Real Estate Settlement Agent Licence	699

Distribution of business days to finalise applications – 2024 Q4

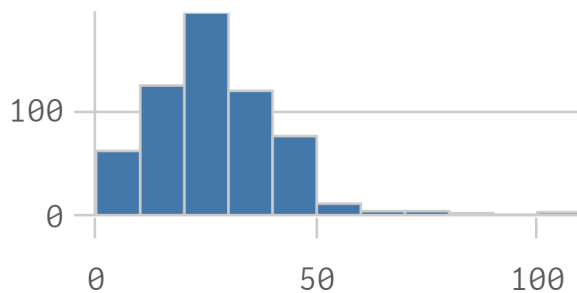
Registered Building Contractor and Practitioner



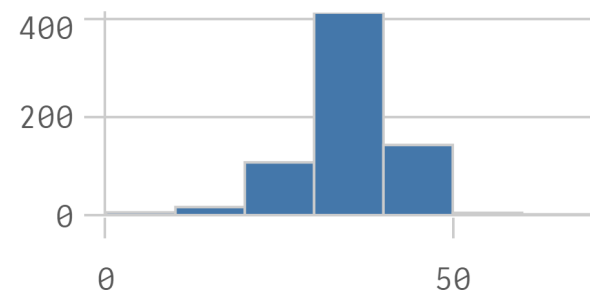
Building Surveying Contractor and Practitioner



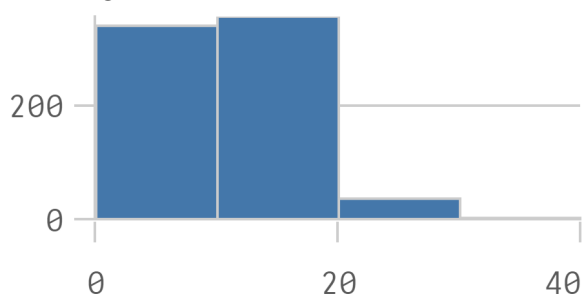
Registered Painting Contractor and Practitioner



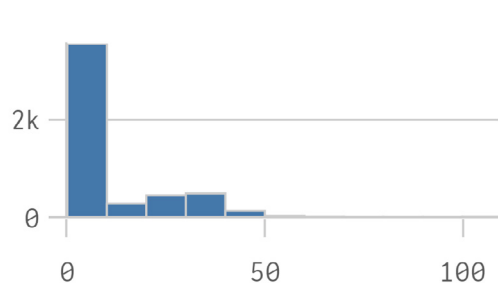
Owner Builder



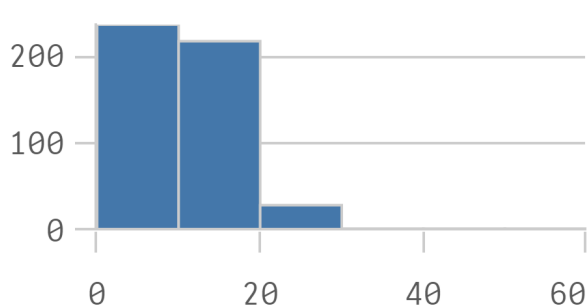
Plumbing



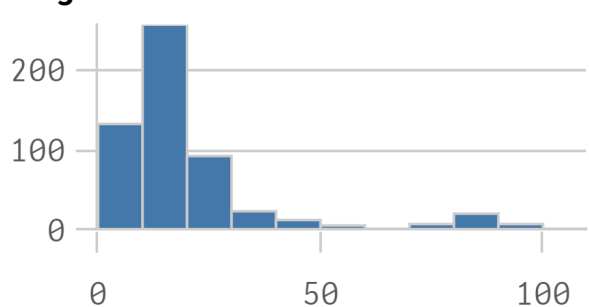
Electrical



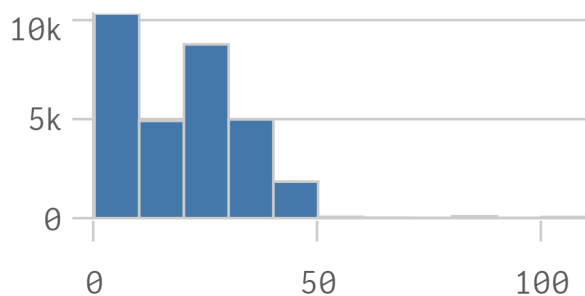
Gas



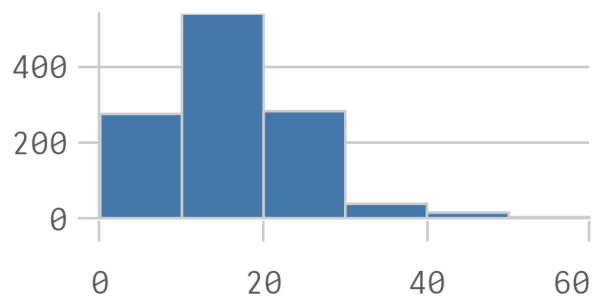
Dangerous Goods



High Risk Work Licence



Motor Vehicle Industries



Property Industries

