



Government of **Western Australia**
Department of **Communities**

A Western Australia **for Everyone**



State Disability Strategy
2020–2030

Third Action Plan



Acknowledgement of Country

The Western Australian Government proudly acknowledges the Traditional Owners and recognises their continuing connection to their lands, families and communities. We pay our respects to Aboriginal and Torres Strait Islander cultures, and to Elders both past, present and emerging.

The first step in living alongside and working with the Aboriginal community is built upon establishing respectful relationships. Crucial to these respectful relationships is acknowledging the history of Aboriginal people and recognising the importance of connection to family, culture and country.

Alternative Formats

Alternative formats of A Western Australia for Everyone – State Disability Strategy 2020-2030 Third Action Plan are available at www.communities.wa.gov.au/statedisabilitystrategy

Or contact the Department of Communities at statedisabilitystrategy@communities.wa.gov.au

Contents

Minister's foreword.....	2
Director General foreword	3
The Action Plan	5
Lived Experience.....	6
Strategy overview	9
Pillar – Participate and Contribute.....	10
Pillar – Inclusive Communities	15
Pillar – Living Well	22
Pillar – Rights and Equity.....	27

Minister's foreword

The Cook Government is committed to an inclusive Western Australia where everyone belongs, and people of all abilities can participate, contribute, live well, and feel safe and respected.

Western Australians, from all walks of life, have a role to play in creating an inclusive community. All actions big and small have the power to change lives. While genuine change comes from our collective efforts, government, industry and the disability sector play an important role modelling and leading change.

The 'A Western Australia for Everyone: State Disability Strategy 2020-2030' is a call to action for the whole community to work together to improve outcomes for people with disability. Since its launch on 3 December 2020, two Action Plans have been completed. The second Action Plan contained 141 actions, which included:

- 64 new individual commitments, from the State Government, industry, community and the disability services sector, and
- 77 existing actions carried forward from the first Action Plan.

The third Action Plan comprises 69 actions that are significant, impactful and measurable involving 17 public and private sector agencies.

Over the next two years, the third Action Plan spotlights public and private sector commitments that will positively impact the lives of people with disability. The plan lays out a pathway towards making our communities, businesses, services, places and spaces more accessible, inclusive and welcoming to all.

I am pleased that, already, significant progress has been made on many of these actions. I am confident the third Action Plan initiatives will make significant progress in improving the opportunities for and wellbeing of all Western Australians with disability.

Hon Don Punch MLA

Minister for Disability Services



Director General foreword

As Director General of the Department of Communities, I feel privileged to be able to support the Minister for Disability Services to deliver the 'Western Australia for Everyone: State Disability Strategy 2020-2030'.

In early 2024, the Strategy's Year Three Process Evaluation was completed highlighting its continued relevance to the lives of people with disability, and the ongoing pertinence of its Pillars and Priorities. The evaluation recommended the third Action Plan focus on fewer actions that were impactful and measurable.

The newly created Disability Division is well positioned to drive continued implementation of the Strategy through the third Action Plan. The plan sets the direction and coordinates actions across government, the disability sector and industry.

While the Department of Communities will oversee delivery of the third Action Plan, creating an accessible and inclusive WA is everyone's responsibility. We all have a role to play in making an inclusive community

our lived reality, where all people have the support and freedom to participate and forge a life on their own terms.

The Strategy's third Action Plan sets the direction and coordinates actions across government, the disability sector and industry.

I would like to acknowledge the leadership and commitment of the public and private sector agencies that have contributed to the third Action Plan.

Mike Rowe

Director General, Department of Communities





The Action Plan

A Western Australia for Everyone: State Disability Strategy 2020–2030 (the Strategy) sets the foundations for building a more inclusive Western Australia where “people with disability, and those who share their lives, are engaged and feel empowered to live as they choose in a community where everyone belongs”¹.

The Strategy intends to protect, uphold and advance the rights of people with disability living in Western Australia. Within our community there is strong recognition of the value of diversity and the strengths that all people can bring.

When inclusion is the basis of the way we do things, our communities are more resilient, more innovative, more economically viable and happier places to live. The Strategy identifies opportunities for all Western Australians to come together to build a State where people with disability are empowered to live life as they choose.

¹ State-Disability-Strategy-2020-2030.pdf (www.wa.gov.au) (page 18)

The Strategy’s Year Three Evaluation Report recommended the third Action Plan be selective and targeted with fewer actions, to allow for an increased focus on measures that demonstrated clear impact and measurable outcomes.

The third Action Plan will be overseen by a cross-government implementation group facilitated by the Department of Communities (Communities), which will have responsibility for progressing, delivering, and monitoring the actions captured in this plan.

This plan is reflective of the State’s ongoing commitment to support and progress the interests, wellbeing, and inclusion of all Western Australians with disability.

Lived Experience

The Strategy was designed by and for people with disability.

It echoes the voices, experiences, and choices of people with disability.

Lived experience is critical to policy development, but government often struggles to obtain timely and specific input on the nuances of reforms.

For this reason, Communities is establishing the Disability Lived Experience Advisory Panel, consisting of people with disability, family members and carers. It will ensure that policy, strategy and program considerations within the Disability Division of Communities are informed by a lived experience voice.

The group will provide specific and timely advice on issues where Communities has a role in influencing change. The intent of the group is to augment the voice of lived experience building on the range of other forums by which government comes to understand the experience of people with disability.





The Actions are organised under the four pillars:



Participate and contribute



Inclusive communities



Living well



Rights and equity

The Actions are linked to the Strategic Priorities:



Inclusive education and training settings



Jobs and economic participation



Leadership



People with high and complex needs



Access and Inclusion planning



Infrastructure



Transport



Sport and recreation



Community attitudes



Technology



Housing



Disability services



Health and mental health



Workforce capacity and capability



Justice



Advocacy



Legislation and safety



Information

The timeframes are identified as follows:

Short term:
activities to be completed within the next 1-2 years

Medium term:
activities to be completed within the next 3-5 years

Long term:
activities to be completed in more than 5 years

Strategy overview

Vision

People with disability, and those who share their lives, are engaged and feel empowered to live as they choose in a community where everyone belongs.

Pillars	Participate and contribute	Inclusive communities	Living well	Rights and equity
What it means for the individual	I participate, contribute and make choices about how I lead my life	I feel welcome, included and part of my community	I have access to housing and services that support me to live well	I am treated fairly and with dignity and respect, and my rights are upheld
Strategic priorities	<ul style="list-style-type: none"> Inclusive education and training settings Jobs and economic participation Leadership People with high and complex needs 	<ul style="list-style-type: none"> Access and inclusion planning Infrastructure Transport Sport and recreation Community attitudes Technology 	<ul style="list-style-type: none"> Housing Disability services Health and mental health Workforce capacity and capability 	<ul style="list-style-type: none"> Justice Advocacy Legislation and safety Information
Foundations				
Governance and accountability			Monitoring and reporting	



Pillar – Participate and Contribute

What it is about – everyone is involved

What it means – “I participate, contribute and make choices about how I lead my life”

Strategic priorities	Outcomes
<ul style="list-style-type: none">• Inclusive education and training settings• Jobs and economic participation• Leadership• People with high and complex needs	<ul style="list-style-type: none">• People with disability get the education and skills development they need to succeed• People with disability have opportunities for meaningful and inclusive employment and economic independence• People with disability hold positions of leadership and influence across the public, private and community sectors• People with high and complex needs have opportunities and networks that support the person to participate in the way they choose

Outcome 01 People with disability get the education and skills development they need to succeed						
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Education	1.1 Disability Confident Schools Purchase and rollout Disability Confident online learning modules from the Australian Network on Disability. The courses will be available on the Department's online learning platform for staff to complete, to gain awareness and knowledge to improve their interactions with students, parents, other staff and potential staff with disability.	Medium		●		
Department of Training and Workforce Development	1.2 Gaining Access to Training and Employment program Continue to deliver Certificate I in Gaining Access to Training and Employment, which is designed for adult learners looking to improve their confidence with technology, communication skills, reading and writing. The course assists with strengthening and building foundational skills, and focusses on a wide range of educational and vocational outcomes.	Long	●	●		
Department of Training and Workforce Development	1.3 Accessible training Provide bespoke training such as Job Ready Programs and Skill Sets to meet the needs of people with disability that will lead to further training and employment opportunities. Work closely with TAFE Colleges and other Registered Training Organisations (RTO) to remove any barriers to participation in training.	Medium	●	●		●
Department of Training and Workforce Development	1.4 Accessible WA Training Awards Identify, plan and manage accessibility requirements for all Training Award events organised by Department of Training and Workforce Development, including the use of Australian Sign Language (ASL) interpreters at Training Award events.	Short	●	●		

Outcome 02 People with disability have opportunities for meaningful and inclusive employment and economic independence						
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Justice	2.1 Workplace Adjustments Procedure, Guide and Training Introduce a Workplace Adjustments Procedure and Manager's Guide to Supporting Adjustments and deliver training for managers on their application.	Short		●		
Legal Aid WA	2.2 Workplace Adjustments Procedure, Guide and Training Finalise a new Workplace Adjustment Policy and Procedural Guide and provide training to all managers to embed the practices in its recruitment and employment of people with disability. All Legal Aid WA recruitment and workplace accessibility considerations are informed by lived experience through its Disability Action Plan Committee and the Australian Disability Network.	Long		●		
Department of Training and Workforce Development	2.3 Attracting and retaining a talented future workforce Continue to provide incentive payments to WA employers who employ an apprentice or new entrant trainee, including people with disability, and lodge the training contract for registration with the Department of Training and Workforce Development.	Long		●		
Department of Communities	2.4 Inclusive Recruitment of People with Disability Implement strategies to increase the employment of people with disability in the NDIS Worker Screening and upcoming Aged Care Worker Screening Units.	Medium	●	●		
Department of Communities	2.5 Contemporary employment models Commission projects for Western Australian-based Australian Disability Enterprises (ADEs) to build contemporary employment models and associated workforce capability.	Medium		●		

Outcome 02		People with disability have opportunities for meaningful and inclusive employment and economic independence				
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Finance	2.6 WA Disability Enterprise Workplan Develop the 2024-25 WA Disability Enterprise (WADE) Workplan to determine activities Finance will undertake to support government procurement with WADEs, including leveraging opportunities provided by the direct engagement of WADEs exception under the WA Procurement Rules and the Social Procurement Framework.	Short		●		
Mental Health Commission	2.7 Hidden Disabilities Sunflower Program Become a Sunflower-friendly organisation via the Hidden Disabilities Sunflower Program, increasing Mental Health Commission's commitment to becoming a disability confident recruiter.	Short	●	●		●
Public Sector Commission	2.8 Employment participation in the WA Public Sector Provide support to public sector agencies to increase the representation of people with disability towards the aspirational target of 5%.	Short		●		
Tourism WA	2.9 Tourism Workforce Development Program Ensure people of all ages and abilities are considered working in the WA tourism industry. Initiatives delivered through the Program will meet disability and access needs to ensure promotion of equal participation of people with disability.	Short		●		
Outcome 03		People with disability hold positions of leadership and influence across the public, private and community sectors				
Leadership WA	3.1 Developing tomorrow's leaders Deliver two LeadAbility courses in 2025 to develop the leadership skills of people with disability and ambassadors working in the disability sector.	Short	●		●	

Outcome 03		People with disability hold positions of leadership and influence across the public, private and community sectors				
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Leadership WA	3.2 Leadability Community of Practice and LeadAbility Reference Group 2025 Ongoing facilitation of the LeadAbility Reference Group to provide lived experience and sector expertise guidance to ongoing course delivery. The ongoing engagement and development of LeadAbility graduates through the Leadership WA LeadAbility Community of Practice.	Short	●		●	
Leadership WA	3.3 Leadership WA Scholarships Leadership WA will offer the following scholarships for people with disability (preferred) or engaged in the disability sector: <ul style="list-style-type: none"> • 1 Scholarship for the Leadership WA Signature Program. • 2 scholarships for the Leadership WA Rising Leadership Program. • 2 scholarships for Leadership WA Aspiring Course – for people with disability or those working in the sector. 	Short	●		●	

Outcome 04		People with high and complex needs have opportunities and networks that support the person to participate in the way they choose				
Department of Education	4.1 Complex behaviour support for WA public schools Introduce 64 full time equivalent (FTE) complex behaviour support coordinators in WA public schools. These coordinators will receive evidence-based professional learning related to complex behaviour, to support them to work with school leadership teams to implement sustainable strategies and processes to address complex student needs.	Medium	●			●



Pillar – Inclusive Communities

What it is about – places and attitudes are welcoming

What it means – “I feel welcome, included and part of my community”

Strategic priorities	Outcomes
<ul style="list-style-type: none">• Access and Inclusion Planning• Infrastructure• Transport• Sport and recreation• Community attitudes• Technology	<ul style="list-style-type: none">• Communities infrastructure is accessible to all• People with disability can travel where they want to go with ease• People with disability are welcomed and accepted by members of the community• People with disability are included in a range of recreational, social, arts and cultural opportunities

Outcome 05 Communities infrastructure is accessible to all								
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Department of Training and Workforce Development	5.1 Website Accessibility Initiative Redevelop the Department of Training and Workforce Development's websites to improve access for people with disability, ensuring compliance with Web Content Accessibility Guidelines.	Long	●					●
Public Transport Authority	5.2 Metronet Access and Inclusion Reference Group Continue to engage with the Metronet Access and Inclusion Reference Group on access issues during planning, design and construction stages of projects that affects access to public transport infrastructure.	Long	●	●	●			
Public Transport Authority	5.3 Bus Stop Accessibility Works Program Deliver the Public Transport Authority Bus Stop Accessibility Works Program to progressively upgrade bus stops across Western Australia.	Long		●	●			
Public Transport Authority	5.4 Bus and train station accessibility Continue to progressively upgrade Transperth's bus and train stations to improve accessibility and to enhance their functionality, ensuring all new stations built by the PTA comply with the Disability Standards for Accessible Public Transport 2002.	Long		●	●			

Outcome 05 Communities infrastructure is accessible to all								
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Department of Premier and Cabinet (Office of Digital Government)	5.5 Accessible government websites Strengthen accessible government communications and information through continued migration of agency websites to WA.gov.au. This initiative improves the design of online government services delivery by providing a single point of access to all WA Government information and services.	Medium						●
Department of Premier and Cabinet (Office of Digital Government)	5.5 Government digital platforms accessibility audits Ensure that government digital platforms adhere to accessibility guidelines. The Office of Digital Government has engaged the Centre for Accessibility to regularly audit and review the adherence of its digital platforms to Web Content Accessibility Guideline 2.2 accessibility standards.	Medium						●
Department of Communities	5.7 Changing Places Build the awareness and capacity of organisations to contribute to a well-connected network of Changing Places across WA.	Medium	●	●				

Outcome 06 People with disability can travel where they want to go with ease								
Perth Airport	6.1 Accessible Design for the New Terminal Design for the new Perth Airport Terminal improves access to travel for people with disabilities by ensuring barriers are identified, removed, and prevented from being introduced into design concepts for the New Terminal where possible.	Medium	●	●	●			

Outcome 06 People with disability can travel where they want to go with ease								
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Perth Airport	6.2 Accessible Facilities Continue to increase accessible facilities at Perth Airport by constructing an additional Changing Places facility and Service Animal Relief Area for Terminal 1 International.	Short	●	●	●			
Perth Airport	6.3 Pre-travel planning resources Develop additional pre-travel planning resources to help people with disability understand what to expect during their journey, where services and amenities will be accessible, and in turn lower travel-related anxiety.	Medium	●		●			●
Perth Airport	6.4 Accessible and inclusive journeys Work with airlines to develop a program to assist the facilitation of passengers throughout the journey from arrival at the airport, to complement existing airline services.	Short	●		●			
Department of Transport	6.5 Passenger Transport Subsidy Scheme Simplify the application process, improve the application form design, and introduce an accessible online application and lodgement function on the Department of Transport's website. As part of the move to a modern, digital scheme, the existing Taxi User Subsidy Scheme, or TUSS, will be renamed the Passenger Transport Subsidy Scheme (PTSS).	Short			●			

Outcome 06		People with disability can travel where they want to go with ease						
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Department of Transport	6.6 Passenger Transport Subsidy Scheme Card redesign Implement a redesigned card for the PTSS, incorporating near field communication, tactile and braille features. In response to feedback and support from external stakeholders, the new card design will incorporate a tactile notch cut-out and braille markings as identifiers on the card.	Short			●			
Department of Transport	6.7 Wheelchair Accessible Vehicle (WAV) grants Expand wheelchair accessible taxi services in regional Western Australia through administration of the Regional Wheelchair Accessible Vehicle (WAV) Taxi Service Grant Scheme.	Medium			●			
Public Transport Authority	6.8 Increased CCTV coverage Expand video monitoring of bus and train stations to improve safety and enable Transperth staff to provide assistance if required for PTA passengers, including people with disability.	Long			●			●
Tourism WA	6.9 WA Visitor Economy Strategy 2033 The WA Visitor Economy Strategy 2033 (WAVES 2033), outlines a new vision for Western Australian Tourism, with one of the guiding principles being Inclusivity. Tourism WA seeks to increase diversity by focusing on inclusive and accessible awareness in the tourism industry and the evolving needs of diverse visitor groups, increasing understanding, products and offerings for all visitors to Western Australia.	Long	●	●		●		●

Outcome 06 People with disability can travel where they want to go with ease								
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Tourism WA	6.10 Accessible tourism Tourism Council WA (TCWA), the peak industry body for tourism operators, offers several tools to assist operators wanting to develop their accessible tourism business including the Accessible Tourism Accreditation, accessibility training and online assessment tool.	Medium	●	●				
Department of Communities, Department of Local Government, Sport and Cultural Industries	6.11 ACROD Parking Work with key stakeholders to improve the availability and supply of ACROD parking bays, including raising awareness of their importance and appropriate use, and increasing the consistency of monitoring and enforcement activities.	Medium	●	●	●	●	●	

Outcome 07 People with disability are welcomed and accepted by members of the community								
Lotterywest	7.1 Lotterywest grants to strengthen community attitudes Lotterywest will consider grants from eligible organisations for initiatives that: <ul style="list-style-type: none"> relate to strengthening community attitudes toward people with disability; and support people with disability to fully participate in communities which are accessible to them. 	Short					●	

Outcome 07 People with disability are welcomed and accepted by members of the community								
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Public Transport Authority	7.2 Hidden Disabilities Sunflower Program Recognise the Sunflower Program to help people with hidden disability who may need extra support or assistance when travelling on public transport.	Medium			●		●	

Outcome 08 People with disability are involved in a range of recreational, social, arts and cultural opportunities								
Department of Biodiversity, Conservation and Attraction	8.1 Every Kid in a Park Develop and launch a Play Anywhere Trail on the Play Trails App to give children of all abilities greater access to engage with Western Australia's National Parks.	Short	●	●		●	●	
Department of Local Government Sport and Cultural Industries	8.2 Accessible Museum for All Strengthen partnerships with non-government organisations that provide services and support to people with disability for delivery of programs at the WA Museum, ensuring visitor experiences at the WA Museum are accessible through co-design and consultation on programs and services.	Short	●			●	●	
Department of Local Government Sport and Cultural Industries	8.3 Supporting Inclusive Sport and Recreation Develop an inclusion policy and program to support the sport and recreation sector to promote the inclusion of people with disability in playing and non-playing roles, and to build capacity of organisations to develop and implement their own policies and programs.	Short				●	●	



Pillar – Living Well

What it is about – people are happy and healthy, with the support they need

What it means – “I have access to housing and services that support me to live well”

Strategic priorities	Outcomes
<ul style="list-style-type: none">• Housing• Disability services• Health and mental health services• Workforce capacity and capability	<ul style="list-style-type: none">• People with disability have access to suitable housing options• People with disability have access to quality disability service and supports• People with disability have access to health and mental health services and attain the highest possible health and wellbeing outcomes throughout their lives

Outcome 09		People with disability have access to affordable, suitable housing options				
Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Communities	9.1 Accessible Dwellings Continue to increase accessibility of public housing by ensuring all newly constructed dwellings are built to a minimum silver Liveable Housing Design standard (where practicable and site conditions allow); dwellings acquired through the Spot Purchase Program are, where possible, dwellings with modifications or designs that are suitable for people with disability; and increasing the accessibility of existing dwellings, where appropriate, when undertaking refurbishments throughout WA.	Short	●			
	9.2 Disability Housing Framework Design a disability housing framework that articulates the housing needs of people with disability, existing pathways to accessible housing and identifies the areas for improvement in providing greater housing choice.	Medium	●			
	9.3 Disability Housing Asset Management Plan Develop and administer a Disability Housing Asset Management Plan, to guide asset management activities across Communities' properties, with a focus on the availability and suitability of Communities portfolio and investment in providing appropriate accommodation for people with disability.	Long	●			

Outcome 10		People with disability have access to quality disability service and supports				
Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Health	10.1 Improve equity in health system outcomes for people with disability Develop a guide for health professionals and health service staff regarding provision of accessible health and health system information, reasonable adjustment and modifications for people with disability in health care settings.	Medium			●	●
Department of Health	10.2 Improve health system navigation for people with disability Introduce a network of disability Health Navigators across the WA health system service settings.	Medium			●	●
Department of Communities	10.3 Accessible Disability Support Provide access to timely and relevant information and navigation support for all people with disability across Western Australia through Communities' Disability Practice Support services.	Long		●		
Department of Training and Workforce Development	10.4 TAFE course fee reduction Support an increase in the number of qualified disability support workers, including those from diverse backgrounds by reducing course fees for TAFE courses related to disability care qualifications.	Long		●		●
Department of Justice	10.5 Disability training for staff in youth detention Develop and implement enhanced disability training specific to the youth detention environment for all youth custodial staff, expanding upon their existing mandatory training program.	Medium		●		●

Outcome 11		People with disability have access to health and mental health services and attain the highest possible health and wellbeing outcomes throughout their lives				
Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Education	11.1 Better and Fairer Schools Agreement As per the Better and Fairer Schools Agreement, develop and trial place-based approaches to delivering a 'full-service schools' model in at least four public schools from 2026. This trial will inform development of a full-service schools framework for expanding linkages between schools and other community, health and social services.	Medium		●	●	
	11.2 Build health workforce capability Develop mandatory training modules to build disability health capabilities for health professionals and health service staff and improve competencies around disability, including communication, information, consent, reasonable adjustment and modifications in health service settings.	Medium			●	●
Department of Justice	11.3 Measures to support people with disability when entering custody Develop and introduce improved screening measures to identify people with a diagnosed or suspected disability when entering custody, including tools to assess any disability-related needs.	Long		●	●	
Mental Health Commission	11.4 Youth Psychosocial Support Packages Deliver Youth Psychosocial Support Packages (Pilot Program) to young people (aged 16 to 24 years) who have moderate to severe mental health issues, with or without co-occurring Alcohol and Other Drug issues, in the Perth metropolitan area. The packages will support young people who are living independently or in the family home, to increasingly participate in, and contribute to community, social, and economic life.	Medium	●	●	●	

Outcome 11	People with disability have access to health and mental health services and attain the highest possible health and wellbeing outcomes throughout their lives					
Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Mental Health Commission	11.5 Youth Transitional Housing and Support Program Deliver Youth Transitional Housing and Support Program (Pilot Program) to young people (aged 16 to 24 years) who have developed psychosocial disability as a result of moderate to severe mental health issues, with or without co-occurring Alcohol and Other Drug issues, with access to personalised supports linked to housing in the Perth metropolitan area. By providing coordinated clinical and psychosocial supports to improve their wellbeing and capacity to live independently, the Program will support young people to increasingly participate in, and contribute to community, social, and economic life.	Medium	<div></div>	<div></div>	<div></div>	



Pillar – Rights and Equity

What it is about – everyone is treated fairly

What it means – “I am treated fairly and with dignity and respect, and my rights are upheld”

Strategic priorities	Outcomes
<ul style="list-style-type: none">• Justice• Advocacy• Legislation and safety• Information	<ul style="list-style-type: none">• Legislation and policies protect the rights and interests of people with disability• People with disability and their advocates have their voices heard• People with disability are safe from violence, abuse, neglect and exploitation• People with disability have access to the right information in the right ways so they can make informed choices and decisions

Outcome 12 Legislation and policies protect the rights and interests of people with disability						
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Education	12.1 Review of the <i>School Education Act 1999</i> Consult with students, parents and carers on the review of the <i>School Education Act 1999</i> (SEA). The review of the SEA is to identify opportunities to strengthen access and inclusion for students with disability.	Short		●	●	
Department of Justice	12.2 <i>Criminal Law (Mental Impairment) Act</i> implementation Introduce a Communication Partner Program and modified special hearing process for people with mental impairment to implement the reforms provided by the <i>Criminal Law (Mental Impairment) Act 2023</i> .	Short	●	●	●	●
Department of Justice	12.3 Review of the <i>Guardianship and Administration Act</i> Undertake a review of the <i>Guardianship and Administration Act 1990</i> (WA) and consider legislative reform to modernise the WA laws.	Medium	●	●	●	
Perth Airport	12.4 Airports Council International (ACI World): Airport Accessibility Enhancement Program Attain formal accreditation in the Airport Accessibility Enhancement program, which promotes the ability for airports to measure, evaluate and improve their accessibility and raise awareness of its importance within the global airport management community.	Short		●		

Outcome 12		Legislation and policies protect the rights and interests of people with disability				
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Perth Airport	12.5 Perth Airport Disability Access and Inclusion Plan 2025-2030 Develop a revised and future planning Disability Access and Inclusion Plan (DAIP) that will outline measurable commitments and actions in consultation with the airport's Access and Inclusion Advisory Group. The DAIP will align with the State Disability Strategy where relevant and outline actions to promote inclusivity in employment practices, facility design, information dissemination, and service delivery, making Perth Airport accessible to all.	Short			●	

Outcome 13		People with disability and their advocates have their voices heard				
Department of Local Government Sport and Cultural Industries	13.1 Responsive Culturally and Linguistically Diverse programs Provide advice and guidance to culturally and linguistically diverse (CaLD) communities to raise awareness of people with disability from CaLD backgrounds and to ensure programs and services are responsive to their needs.	Short		●		●
Perth Airport	13.2 Survey on barriers to travel Enable people with disabilities and lived experience to provide feedback on airport facilities and services, and to measure improvements at Perth Airport.	Medium		●		

Outcome 14 People with disability are safe from violence, abuse, neglect and exploitation						
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	14.1 Child Protection culturally safe and responsive disability practice guidance Conduct a comprehensive review and update of practice guidance within the WA Child Protection resource – ‘The Guide’ – in relation to children, young people and parents/carers with disability involved with, or at risk of interfacing with the WA child protection system. ‘The Guide’ will include updated, evidence-based practice guidance and form the foundation to progress work to develop a disability specific training package for staff. This action will promote child protection workforce capability through knowledge, values and resources to better support people with disability and align to various reviews and recommendations such as the Disability Royal Commission and NDIS review.	Medium		●	●	
Department of Communities	14.2 Quality and Safeguarding Continue to promote the safety and human rights of people with disability by engaging with the sector to reduce and eliminate the use of restrictive practices in Western Australia.	Long			●	●
Department of Communities	14.3 Behavioural Support Consultancy Continue to provide guidance and best practice information to disability service providers with the aim of: <ul style="list-style-type: none"> reducing and eliminating the use of restrictive practices in disability services in Western Australia; and enabling disability service providers to prepare for, or demonstrate compliance with, current and future legal requirements for authorisation in Western Australia. 	Long			●	

Outcome 14		People with disability are safe from violence, abuse, neglect and exploitation				
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	14.4 Training for frontline workers Promote enhanced workforce capability of frontline workers, including through the development and delivery of a new training program, to strengthen responses to people with disability experiencing or at risk of family and domestic violence.	Medium	●		●	●

Outcome 15		People with disability have access to the right information in the right ways so they can make informed choices and decisions				
Department of Local Government, Sport and Cultural Industries	15.1 Western Australian Multicultural Policy Framework Support equitable outcomes for all Western Australians through the promotion of the Western Australian Multicultural Policy Framework (WAMPF) and the Western Australian Language Services Policy 2020 to ensure government and community service providers are making provisions to ensure people, including those who are hearing impaired, are provided with access to interpreters and translated material.	Short		●		●
Department of Training and Workforce Development	15.2 Disability Resource Hub Ensure employees with disability can access resources and information about services available to them, through provision of the Disability Resource Hub on the department's intranet.	Long		●		●
Legal Aid WA	15.3 Accessible legal resources Improve accessibility of legal resources by converting content available on Legal Aid's website into a format that meets accessibility standards.	Medium				●

Outcome 15	People with disability have access to the right information in the right ways so they can make informed choices and decisions					
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Legal Aid WA	15.4 Disability Advocacy and Referral Diversion for Young People Develop holistic legal services for people with disability through the Disability Advocacy and Referral Diversion for Young people (DARDY) case management and legal service, and Disability Legal WA which improves access to justice for people living with disability and provides sustained assistance through the lifecycle of a legal matter.	Medium	●			
Department of Communities	15.5 Accessible NDIS Worker Screening Factsheets Develop easy read fact sheets about NDIS Worker Screening to provide accessible information for applicants or people interested in NDIS Check clearances.	Medium				●

Department of Communities

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If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service. For more information visit: www.accesshub.gov.au/about-the-nrs

