



Government of **Western Australia**
Department of **Communities**

A Western Australia **for Everyone**



State Disability Strategy
2020–2030

Second Action Plan



Acknowledgement of Country

The Western Australian Government proudly acknowledges the Traditional Owners and recognises their continuing connection to their lands, families and communities. We pay our respects to Aboriginal and Torres Strait Islander cultures, and to Elders both past, present and emerging.

The first step in living alongside and working with the Aboriginal community is built upon establishing respectful relationships. Crucial to these respectful relationships is acknowledging the history of Aboriginal people and recognising the importance of connection to family, culture and country.

Alternative Formats

Alternative formats of A Western Australia for Everyone – State Disability Strategy 2020–2030 Second Action Plan are available from the Department of Communities via email at statedisabilitystrategy@communities.wa.gov.au

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Minister's foreword

All Western Australians, from all walks of life, have a responsibility to create an inclusive and accessible community.

When we prioritise inclusion and easy access to services and activities, everyone has the opportunity to participate and live well. It also fosters proactive and positive attitudes within the broader community and enables everyone to be treated fairly.

Western Australia is committed to the National Agreement on Closing the Gap through the implementation of the Sector Strengthening Plans for priority areas including disability. This is an effective way of ensuring access and inclusion, leading to positive outcomes for Aboriginal people.

Through 'A Western Australia for Everyone: State Disability Strategy 2020–2030 second Action Plan', we continue to drive improved outcomes for all people with disability, shaped through the ongoing actions of public and private sector agencies.

Although we count on those groups to lead change, it is a collective effort needing all parts of the community to take on shared duties. By doing this, we progress towards improving the wellbeing and available opportunities for the approximately 411,500 people with disability living in Western Australia.

I remain optimistic that through courage, collaboration, innovation and commitment, we can make a tangible difference to the lives of people with disability and achieve a future in which everyone belongs.

Hon Donald Punch MLA

Minister for Disability Services



Director General's foreword

Since commencing as the Director General of the Department of Communities in May 2021, I have learned a lot about the disability sector and feel privileged to be able to support the Minister for Disability Services to create a Western Australia for everyone.

Despite the unforeseen challenges of the past two years, as a community we have made great strides towards bettering outcomes for people with disability, their families and support networks.

Establishing an Office of Disability, launch of the Autism Alert Card and NDIS Worker Screening Check, training to increase the number of qualified Behaviour Support Practitioners, and accessible infrastructure projects like the Kids' Bridge (Koolangka Bridge), connecting Perth Children's Hospital to Kings Park, are just some of the great initiatives we have achieved.

This second Action Plan builds on the work that has already been delivered, and the work that is underway, and is also a renewal of our commitment to inclusion.

Inclusion is as valuable to our broader community as it is for people with disability and makes us resilient, happier and economically and socially stronger.

We all have a role to play in making an inclusive community our lived reality, where all people have the support and freedom to participate and forge a life on their own terms.

Mike Rowe

Director General, Department of Communities





The Action Plan

A Western Australia for Everyone: State Disability Strategy 2020–2030 (the Strategy) sets the foundations for building a more inclusive Western Australia over the next 10 years.

The Strategy intends to protect, uphold and advance the rights of people with disability living in Western Australia. Within our community there is strong recognition of the value of diversity and the strengths that all people can bring.

When inclusion is the basis of the way we do things, our communities are more resilient, more innovative, more economically viable and happier places to live.

The Strategy is Western Australia's commitment to support and achieve better outcomes for all people living with disability and is the next step in ensuring substantive equality for all. The Strategy identifies opportunities for all Western Australians to come together to build a State where people with disability are empowered to live life as they choose.

The second Action Plan contains new and refreshed actions to ensure it remains responsive and reflective of the needs of people with disability over the life of the Strategy.

The Actions are organised under the four pillars:



Participate and contribute



Inclusive communities



Living well



Rights and equity

The Actions are linked to the Strategic Priorities:



Inclusive education and training settings



Jobs and economic participation



Leadership



People with high and complex needs



Access and Inclusion planning



Infrastructure



Transport



Sport and recreation



Community attitudes



Technology



Housing



Disability services



Health and mental health



Workforce capacity and capability



Justice



Advocacy



Legislation and safety



Information

The timeframes are identified as follows:

- Ongoing:** activities which are currently underway and/or will be continuously undertaken
- Short term:** activities to commence within next 1–2 years
- Medium term:** activities to commence within next 3–5 years
- Long term:** activities to commence in more than 5 years

Strategy overview

Vision

People with disability, and those who share their lives, are engaged and feel empowered to live as they choose in a community where everyone belongs.

Pillars	Participate and contribute	Inclusive communities	Living well	Rights and equity
What it means for the individual	I participate, contribute and make choices about how I lead my life	I feel welcome, included and part of my community	I have access to housing and services that support me to live well	I am treated fairly and with dignity and respect, and my rights are upheld
Strategic priorities	<ul style="list-style-type: none"> Inclusive education and training settings Jobs and economic participation Leadership People with high and complex needs 	<ul style="list-style-type: none"> Access and inclusion planning Infrastructure Transport Sport and recreation Community attitudes Technology 	<ul style="list-style-type: none"> Housing Disability services Health and mental health Workforce capacity and capability 	<ul style="list-style-type: none"> Justice Advocacy Legislation and safety Information

Foundations

Governance and accountability

Monitoring and reporting



Participate and Contribute

What it is about – everyone is involved

What it means – “I participate, contribute and make choices about how I lead my life”

Strategic priorities	Outcomes	Participate and Contribute Priority action
<ul style="list-style-type: none"> • Inclusive education and training settings • Jobs and economic participation • Leadership • People with high and complex needs 	<ul style="list-style-type: none"> • People with disability get the education and skills development they need to succeed • People with disability have opportunities for meaningful and inclusive employment and economic independence • People with disability hold positions of leadership and influence across the public, private and community sectors • People with high and complex needs have opportunities and networks that support the person to participate in the way they choose 	<p>Implement the Public Sector Commission’s People with Disability: Action Plan to Improve WA Public Sector Employment Outcomes 2020–2025</p>

Outcome 01		People with disability get the education and skills development they need to succeed				
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Education	1.1 Path to success Students with disability are engaged in early pathway planning to support them to transition through their education and into work or further study.	Ongoing	●			
Department of Education	1.2 Realising individual capacity Continue to build the capacity of principals, teachers and allied professionals to provide teaching and learning adjustments that meet individual student need.	Ongoing	●			
Department of Education	1.3 Plan for success Strengthen personalised planning approaches between young people, families, agency partners and schools.	Ongoing	●			
Department of Education	1.4 Principles of inclusive education Continue to strengthen opportunities for inclusion in all public school settings. Meet the needs of children, including those with high and complex needs, through services, programs and facilities that reflect the principles of inclusive education.	Ongoing	●			
Department of Training and Workforce Development	1.5 Strong foundations Continue to deliver the Gaining Access to Training and Employment program, which is designed for learners without any prior experience in an adult learning environment. Literacy and numeracy support is also offered to assist with building foundational skills so that learners can go on to undertake further studies.	Ongoing	●			

Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Training and Workforce Development	1.6 Accessible training Provide bespoke training such as Job Ready Programs and Skill Sets to meet the needs of people with disability that will lead to further training and employment. Work closely with TAFE College and other Registered Training Organisations (RTO) to remove any barriers to participate in training.	Ongoing	●	●		●
Water Corporation	1.7 Future leaders Provide opportunities for people with disability across Water Corporation to develop their skills and leadership qualities in ways they are inspired to.	Short	●	●	●	

Outcome 02	People with disability have opportunities for meaningful and inclusive employment and economic independence					
Department of Communities	2.1 Employment opportunities Social Housing Economic Recovery Package (SHERP) provides inclusive employment outcomes for people with disability in the construction and allied industries.	Short		●		●
All State Government agencies with support from the Public Sector Commission	2.2 Partner to extend the reach Partner with Jobs and Skills Centres, disability employment service providers and networks to engage with and attract people with disability who are seeking jobs.	Short		●		

Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
All State Government agencies with support from the Public Sector Commission	2.3 Employment participation in the WA Public Sector Implement the Public Sector Commission’s People with Disability: Action Plan to Improve WA Public Sector Employment Outcomes 2020–2025. Increase the representation of people with disability employed in the public sector to five per cent by the end of 2025.	Medium	●	●		
All State Government agencies with support from the Public Sector Commission	2.4 WA Government – a leader in confident disability recruitment State Government agencies to become confident when recruiting people with disability.	Ongoing	●	●	●	●
Local Government Authorities	2.5 Employment participation in Local Government Authorities Increase the representation of people with disability employed by Local Government Authorities to five per cent by the year 2025.	Medium	●		●	
Department of Training and Workforce Development	2.6 Attracting and retaining a talented future workforce Continue to provide incentive payments to WA employers who employ an apprentice or new entrant trainee, including people with disability, and who have lodged the training contract for registration with the Department of Training and Workforce Development.	Ongoing		●		

Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Finance, Advisory Services	2.7 Government Procurement with WA Disability Enterprises Develop a new WA Disability Enterprise (WADE) Workplan to determine activities the Social Procurement team can undertake to support government procurement with WADEs, including leveraging opportunities provided by the Social Procurement Framework and the direct engagement exception under the WA Procurement Rules.	Ongoing		●		
Department of Education	2.8 Working in education settings Implement the Department's Equity, Diversity and Inclusion Plan 2021–2025 to attract, develop and retain people with diverse experiences and backgrounds, including people with disability; and provide culturally responsive and inclusive workplaces.	Ongoing		●		
Department of Water and Environmental Regulation	2.9 Containers for Change Support the Containers for Change scheme as it facilitates the employment of people with a disability, Aboriginal and Torres Strait Islander people and the long-term unemployed.	Ongoing		●		
Department of Fire and Emergency Services	2.10 Recruit and retain Pilot an information toolkit for managers and recruitment selection panels about positive recruitment and retention strategies for people with disability, including information on reasonable workplace adjustments and implementation of the RecruitAbility Scheme to fast-track people with disability to interview and through to those roles matching their skills and interests.	Ongoing		●		

Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department of Fire and Emergency Services	<p>2.11 Safe and Inclusive Workplaces</p> <p>Implement measures that foster a culture of trust and inclusion. Personnel and volunteers will complete Disability Awareness training, to ensure people with disability feel comfortable to share their disability information and enable managers and supervisors to be more responsive in accommodating accessibility and adjustment needs.</p>	Ongoing		●		
Department of Fire and Emergency Services	<p>2.12 Successful career paths</p> <p>Set workforce goals to shift the equity index for people with disability to ensure they are represented in higher tiers and higher salaries of employment, where appropriate.</p>	Medium		●		
Water Corporation	<p>2.13 Inclusive and Accessible Workplace</p> <p>Undertake an audit of workplaces and job roles to identify where improvements to workplace accessibility is required. The audit will inform planning for future upgrades and determine what is needed organisation-wide to develop opportunities for and further advance people with disability.</p>	Short	●	●		
Water Corporation	<p>2.14 State-wide Employment Opportunities</p> <p>Engage with an external disability employment service provider to connect people with disability across WA to work opportunities to thrive in the organisation.</p>	Short	●	●		
Department of Communities	<p>2.15 Drive the disability conversation</p> <p>Provide a safe space for people to meet and share their experiences via the staff led PossAbility Network with a focus on increasing disability awareness.</p>	Ongoing			●	

Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Department for Training and Workforce Development	<p>2.16 Creating employment opportunities</p> <p>Deliver the 'Life Experience' campaign to encourage and provide under-represented groups, including people with disability access to information and guidance to transition into training and employment. The campaign highlights to employers how the diverse strengths, skills and experiences of under-represented groups can be an asset to their business, including the provisions of free resources and financial incentives for employers.</p>	Ongoing		●		
Royal Automobile Club (RAC)	<p>2.17 Inclusive employment opportunities</p> <p>Inclusion and diversity objectives are included in all leaders' performance goals to support growing the workforce who identify as having a disability.</p> <p>RAC will partner with disability employment providers to find candidates for all advertised positions at RAC (approximately 650 positions) to identify opportunities. RAC aim to increase their workforce of people with disability to 5.5 per cent by 2025.</p>	Ongoing		●		
Royal Automobile Club (RAC)	<p>2.18 Disability Confident Recruitment Teams</p> <p>All new Talent Acquisition team members complete Disability Confident Recruiter online modules within 3 months of commencing at RAC. The Disability Confident Recruiter training educates recruitment staff on how to remove barriers and bias when employing people with disability.</p>	Ongoing		●		

Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Royal Automobile Club (RAC)	<p>2.19 Leaders in inclusive work environments</p> <p>Deliver bespoke training in partnership with disability employment partners for RAC leaders when a person in their team has identified as having a disability. The training ensures leaders are equipped to support and provide an inclusive and de-stigmatised working environment for people with disability. Training courses are tailored to the specific needs of the person with disability and the area of our organisation.</p>	Ongoing		●		
Department of Communities	<p>2.20 Contemporary employment models</p> <p>Support Western Australian-based Australian Disability Enterprises (ADEs) to build contemporary service models and associated workforce capability.</p>	Short		●		
Department of Training and Workforce Development	<p>2.21 Training in the Regions</p> <p>Regional stakeholder engagement to focus on identifying the training needs of people with disability to ensure increased participation in employment in the regions</p>	Ongoing	●	●		●
Department of Communities	<p>2.22 Common Ground career opportunities</p> <p>Support access to training/employment opportunities for tenants, including for people with disability, in the range of wrap-around support services available onsite or in-reach at both East Perth and Mandurah Common Ground.</p>	Medium		●		
Department of Communities	<p>2.23 Common Ground collaborations</p> <p>Offer discounted commercial leases at the East Perth and Mandurah Common Grounds to social enterprises which target employment of people from vulnerable backgrounds, including people with disability.</p>	Medium		●		

Outcome 03		People with disability hold positions of leadership and influence across the public, private and community sectors				
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Leadership WA	<p>3.1 Developing tomorrow's leaders</p> <p>Develop and increase the leadership skills and enable people with lived experience of disability, or who are ambassadors/working in the disability sector, to become more influential, confident and effective leaders.</p>	Ongoing		●	●	
All Agencies	<p>3.2 The power of positive narrative</p> <p>Highlight positive stories and achievements in all internal and external communications, including in annual and other reports, to showcase the diverse skills and achievements of people with disability.</p>	Ongoing			●	
Leadership WA	<p>3.3 Leaders in the community</p> <p>Leadership WA will deliver Community of Practice events, targeted at building leadership skills and influence of people with disability or in the sector.</p>	Short			●	
WA Local Government Association (WALGA)	<p>3.4 Annual Disability Strategic Forum</p> <p>Host an Annual Disability Strategic Forum in partnership with the Local Government Access and Inclusion Network to address current and emerging policy issues in local government affecting people with disability.</p>	Short	●	●	●	

Outcome 04		People with high and complex needs have opportunities and networks that support the person to participate in the way they choose				
Lead	Actions	Timing	Strategic Priorities			
			Inclusive education and training settings	Jobs and economic participation	Leadership	People with high and complex needs
Mental Health Commission, Department of Communities	4.1 Complex needs capable Continue to develop flexible support models for people with high and complex needs.	Ongoing				●
Department of Education	4.2 Teaching and learning Implement a framework and action plan that supports the teaching and learning of students with disability and complex behaviour.	Ongoing	●			



Inclusive Communities

What it is about – places and attitudes are welcoming

What it means – “I feel welcome, included and part of my community”

Strategic priorities	Outcomes	Inclusive Communities Priority Action
<ul style="list-style-type: none"> • Access and Inclusion Planning • Infrastructure • Transport • Sport and recreation • Community attitudes • Technology 	<ul style="list-style-type: none"> • Communities infrastructure is accessible to all • People with disability can travel where they want to go with ease • People with disability are welcomed and accepted by members of the community • People with disability are included in a range of recreational, social, arts and cultural opportunities 	<p>Undertake the legislated review of the <i>Disability Services Act 1993</i> (WA) and develop contemporary WA disability legislation.</p>

Outcome 05		Communities infrastructure is accessible to all						
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Department of Communities	<p>5.1 New ways to ensure access and inclusion</p> <p>Undertake the legislated review of the <i>Disability Services Act 1993 (WA)</i> and develop contemporary WA disability legislation. This legislation will introduce reforms, including an approach to strengthen outcomes from mandated access and inclusion planning.</p>	Short	●	●	●	●	●	
Department of Premier and Cabinet, Office of Digital Government	<p>5.2 Disability and digital inclusion</p> <p>Develop a blueprint for digital inclusion for all Western Australians, including people with disability.</p>	Short	●				●	●
WA Museum	<p>5.3 WA Museum for all</p> <p>Trial processes for co-design, consultation and testing of exhibitions with people with disability to ensure visitor experiences are accessible.</p>	Short	●			●	●	
WA Museum	<p>5.4 Specialised services</p> <p>Provide free specialised tours for visitors with dementia who are also blind or vision impaired.</p>	Short	●			●	●	
Department of Local Government, Sport and Cultural Industries	<p>5.5 Welcoming communities</p> <p>Promote and support initiatives that raise the awareness of people with disability in Culturally and Linguistically Diverse communities, reduce stigma and promote belonging.</p>	Ongoing					●	

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
WA Police	<p>5.6 Creating Safe Communities</p> <p>Provide ongoing opportunities for people with disability and disability service providers to provide feedback and input on access and inclusion issues faced with services provided by the WA Police Force and the Road Safety Commission.</p>	Ongoing	●				●	
Department of Education	<p>5.7 Universal design of schools</p> <p>Planning and design of schools will support inclusion. All new schools reflect universal design principles.</p>	Ongoing	●					
Department of Fire and Emergency Services	<p>5.8 Design for disability</p> <p>Implement universal design principles to ensure people with disability are considered in all organisational planning activities.</p>	Ongoing	●					●
WA Electoral Commission	<p>5.9 Vote for technology</p> <p>Through technology assisted voting options, provide alternative opportunities for people with disability to participate in the voting process.</p>	Ongoing	●					●
WA Electoral Commission	<p>5.10 Provide Accessible Voting Locations</p> <p>Ensure that voting locations are accessible for people with disability. Provide materials within these locations such as magnifying screens that will assist people to vote.</p>	Ongoing	●	●				●

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Royal Automobile Club (RAC)	<p>5.11 Digital Access</p> <p>Maintain and comply with digital accessibility guidelines and ensure accessibility considerations are included in new digital asset development and improvement following RAC's Vision Australia Accessibility Audit. This will ensure all RAC's digital communications to staff and clients is accessible for people with disability.</p>	Ongoing						●
Perth Airport	<p>5.12 Service Animal Relief Areas</p> <p>Maintain the two Service Animal Relief Areas on both sides of the Perth Airport precinct (Terminal 1/Terminal 2 and Terminal 3/Terminal 4). Service Animal Relief Areas are locations where passengers with disability can allow their service animals to relieve themselves.</p>	Ongoing		●				
Perth Airport	<p>5.13 Changing Places</p> <p>Complete the construction of a Changing Places facility at Terminal 4 to service Terminals 3 and 4. Changing Places facilities are specialist bathroom facilities for people who cannot use a standard or accessible toilet.</p>	Ongoing	●	●				
Perth Airport	<p>5.14 Accessible design</p> <p>Publish a Design and Technical Requirements (DATR) document that establishes the approach to disability access and universal design and construction at Perth Airport. This internal document will ensure a business wide consistent approach to accessible design by defining qualitative and quantitative requirements that in many areas exceed National Construction Codes standards and in others, establish Perth Airport standards where they are not covered by regulation.</p>	Short	●					

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Perth Airport	<p>5.15 Calming Spaces</p> <p>Deliver a Sensory Room for people with hidden disability at Terminal 1 International by 2023. A sensory room provides a low-stress environment for individuals to process their emotions and reactions to certain stimuli.</p>	Short		●				
Curtin University	<p>5.16 Changing Places</p> <p>Complete the construction of a Changing Places facility at Curtin University's library in 2023. Changing Places facilities are specialist bathroom facilities for people who cannot use a standard or accessible toilet.</p>	Short	●	●				
Curtin University	<p>5.17 Accessible student information</p> <p>Review the use of Blackboard Ally to improve the accessibility of online content. Integrated into Curtin University's systems in 2020, Blackboard Ally helps universities offer a more inclusive learning environment and improve the student experience by identifying which improvements will make digital course content more accessible.</p>	Ongoing	●					
Curtin University	<p>5.18 Everyone on campus</p> <p>Review and update our Universal Design Guideline which outlines Curtin's expectations for access and useability for our physical campus' project delivery. Curtin goes beyond meeting "minimum standards" for accessibility to ensure the campus is designed to be as user friendly as possible.</p>	Ongoing	●	●				

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
WA Museum	<p>5.19 Accessibility Audits</p> <p>In partnership with wheeliegoodperth, a local business that delivers lived-experience accessibility audits, undertake audits to ensure exhibitions at WA Museums are accessible for people with disability.</p>	Short	●	●				
WA Museum	<p>5.20 Sensory inclusive</p> <p>Host special sensory sessions within exhibitions in the Fremantle and Perth museums.</p>	Ongoing	●	●		●		
Department of the Premier and Cabinet, Office of Digital Government	<p>5.21 Inclusive Design</p> <p>Establish a program for agency migration to WA.gov.au. This initiative improves the design of online government service delivery by providing a single point of access to all WA Government information and services. To date, 81 government websites have been on-boarded to the wa.gov.au website with a target of five websites every six months to be added. The project commenced in 2019 and is ongoing.</p>	Short	●				●	
Department of the Premier and Cabinet, Office of Digital Government	<p>5.22 Enhancing user experience</p> <p>Review and implement accessibility updates to the ServiceWA app.</p>	Ongoing	●				●	

Outcome 06		People with disability can travel where they want to go with ease						
Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Department of Communities	<p>6.1 Parking penalties and Infringements</p> <p>Work with the Minister for Local Government and Police to ensure ACROD parking bays are better monitored, and penalties are enforced for misuse of bays via parking infringements and demerit points.</p>	Ongoing	●	●			●	
National Disability Services WA, Department of Local Government, Sport and Cultural Industries, Department of Communities	<p>6.2 ACROD Parking</p> <p>Work with key stakeholders to develop strategies to ensure accessible bays are appropriately used by permit holders and address the availability of ACROD bays to reflect the increased future demand of additional permit holders.</p>	Ongoing	●	●	●	●	●	
Department of Transport, Public Transport Authority	<p>6.3 Working together to achieve greater and safer access</p> <p>Maximise opportunities and improve outcomes for people with disability when using public transport in Western Australia.</p>	Ongoing	●	●	●			

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Royal Automobile Club (RAC)	6.4 RAC automated vehicle trials Continue automated vehicle trials to increase community inclusion of people with disability in metropolitan metro and regional areas.	Ongoing			●			●
Department of Transport, Public Transport Authority	6.5 Altogether, all aboard Transport systems, services and processes are developed or updated to be inclusive and accessible to people with disability.	Ongoing	●	●	●			
Tourism WA	6.6 Accessible tourism Work with Tourism Council Western Australia, which organises the annual WA Tourism Awards, to include an Accessible Tourism category in the Awards, to encourage greater participation by tourism operators in this field.	Short	●	●		●	●	

Outcome 07	People with disability are welcomed and accepted by members of the community							
WA Museum	7.1 Recognition of partnership Strengthen partnerships with non-government organisations that provide services and support to people with disability for delivery of programs at the WA Museum.	Short	●				●	●
Royal Automobile Club (RAC)	7.2 Communication for us Continue to deliver the Enabling All Abilities (EAA) communications and engagement plan, in alignment with broader Diversity and Inclusion strategy and plans, and in consultation with people with disability.	Ongoing					●	

Outcome 08		People with disability are involved in a range of recreational, social, arts and cultural opportunities							
Lead	Actions	Timing	Strategic Priorities						
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology	
Department of Local Government, Sport and Cultural Industries	<p>8.1 Sports for all children</p> <p>Maintain KidSport to ensure that children with disability from low socio-economic backgrounds can enjoy club sport opportunities.</p>	Ongoing				●	●		
Department of Local Government, Sport and Cultural Industries	<p>8.2 Adventure activities</p> <p>People with disability are provided the choice of customised adventure activity programs to suit their needs and the provision of additional resources to enable participation in the activities.</p>	Ongoing				●	●	●	
National Disability Services WA, Department of Communities	<p>8.3 Companion Card</p> <p>Maintain the Companion Card initiative, for people with a significant and permanent disability, who require attendant care support to participate at community venues and activities.</p>	Ongoing				●			
Department of Local Government, Sport and Cultural Industries	<p>8.4 Participate in Art</p> <p>Increase awareness of the many opportunities for participation in accessible arts programs and activities by showcasing the achievements of organisations and artists with disability.</p>	Ongoing				●			

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Department of Local Government, Sport and Cultural Industries	<p>8.5 Trails engagement</p> <p>Increase opportunities for people with disability to engage in trails activities through trail design, training of supporting personnel and consideration in the development of strategies and plans.</p>	Ongoing	●	●		●	●	
Department of Biodiversity, Conservation and Attractions	<p>8.6 Access to natural and cultural experiences</p> <p>Provide ongoing opportunities for people with disability to access and participate in natural and cultural experiences by designing new recreation sites and renovating existing places and attractions (where possible) so they are suitable for people with a range of accessibility requirements.</p>	Ongoing	●	●		●		
Department of Biodiversity, Conservation and Attractions	<p>8.7 Every Kid in a Park</p> <p>In partnership with Nature Play WA to deliver the Every Kid in a Park initiative. Nature Play WA will create fun and interactive nature play activities to connect children of all abilities to the amazing outdoors.</p>	Medium	●	●		●	●	
Department of Biodiversity, Conservation and Attractions	<p>8.8 Break the Boundary</p> <p>Develop in-park access experiences for visitors with disability in partnership with Break the Boundary, additional funding will go towards the creation of two regional activity hubs. This will provide training and access to equipment to help people get out on trails.</p>	Medium	●	●		●	●	

Lead	Actions	Timing	Strategic Priorities					
			Access and Inclusion Planning	Infrastructure	Transport	Sport and recreation	Community attitudes	Technology
Water Corporation	<p>8.9 Accessible Facilities</p> <p>An audit of facilities across Water Corporation will determine the facilities that are not accessible and will inform a plan for future upgrades. This includes environmental accessibility and low sensory areas, where available, across work locations.</p>	Long	●	●				
Department of Local Government, Sport and Cultural Industries	<p>8.10 Inclusive Sport Opportunities</p> <p>Support the sport and recreation industry to enhance their understanding of and capacity to include people with disability in playing and non-playing roles, and support organisations to develop policies to drive initiatives and embed inclusion across the industry.</p>	Ongoing	●			●	●	



Living Well

What it is about – people are happy and healthy, with the support they need

What it means – “I have access to housing and services that support me to live well”

Strategic priorities	Outcomes	Inclusive Communities Priority Action
<ul style="list-style-type: none"> • Housing • Disability services • Health and mental health services • Workforce capacity and capability 	<ul style="list-style-type: none"> • People with disability have access to suitable housing options • People with disability have access to quality disability service and supports • People with disability have access to health and mental health services and attain the highest possible health and wellbeing outcomes throughout their lives 	<p>Social Housing Economic Recovery Package (SHERP) to deliver accessible, inclusive and affordable accommodation:</p> <ul style="list-style-type: none"> • new social housing homes constructed will be built to a minimum Liveable Design Housing Australia’s silver standard or higher, where practicable and site conditions allow, to better support people with disability; and • refurbishments to target deteriorated supported accommodation such as refuges, residential group homes for children in care, and supported disability accommodation (group homes)

Outcome 09		People with disability have access to affordable, suitable housing options				
Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Communities	<p>9.1 Liveable Design Housing</p> <p>All newly constructed public housing will be built to a minimum silver standard, where practicable and site conditions allow. Dwellings acquired through the Spot Purchase Program will be, where possible, dwellings with modifications or designs that are suitable for people with disability. Increase the accessibility of existing dwellings, where appropriate, when undertaking refurbishments throughout WA.</p>	Long	●			
Department of Communities	<p>9.2 Specialist Disability Accommodation</p> <p>Increase stock numbers of Specialist Disability Accommodation in Western Australia. Actively support opportunities to deliver Specialist Disability Accommodation in partnership with property developers, community housing providers and disability housing and support providers.</p>	Short	●			
Department of Communities	<p>9.3 Activate the Specialist Disability Accommodation (SDA) market</p> <p>Continue to engage with key stakeholders to identify ways to activate the Specialist Disability Accommodation (SDA) market in Western Australia, including exploration to establish an independent Reference Group to assist in shaping the future of SDA.</p>	Short	●			
Department of Communities	<p>9.4 Finding home</p> <p>Improve housing literacy and access by providing information, advice, advocacy and assistance on contemporary housing options in WA directly to people with disability and their families.</p>	Short	●			

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Communities	<p>9.5 Accessible crisis accommodation</p> <p>All future crisis accommodation built meets the Liveable Design standard.</p>	Ongoing	●			
Department of Communities	<p>9.6 Common Ground accessibility</p> <p>Ensure the Liveable Housing Design-standard, incorporating a mix of Silver, Gold and Platinum-standard homes into the design of the East Perth and Mandurah Common Grounds, to improve accessibility and support the changing needs of tenants.</p>	Medium	●			

Outcome 10 People with disability have access to quality disability service and supports						
Department of Communities	<p>10.1 Quality and Safeguarding</p> <p>Implement the authorisation of restrictive practices process to encourage the reduction/elimination of the use of restrictive practices.</p>	Ongoing		●	●	
Department of Training and Workforce Development, National Disability Services WA	<p>10.2 Job matching</p> <p>Increase the number of trained support workers available for people with disability. The NDIS Job Matching Service is an intermediary service to support disability sector employers to navigate the training system and to link recent graduates and jobseekers with employment opportunities in the disability sector.</p>	Ongoing		●		●

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Training and Workforce Development	<p>10.3 TAFE Fee Reduction</p> <p>Increase the number of qualified disability support workers, including those from diverse backgrounds, by reducing course fees for TAFE courses related to disability care qualifications.</p>	Ongoing		●		●
Department of Training and Workforce Development	<p>10.4 Meeting the needs of regional Western Australia</p> <p>Continue to work with industry and the community in the regions through Regional Coordinating Committees (RCCs) to ensure accessibility of local training resulting in an increase in qualified disability support workers.</p>	Ongoing		●		●
National Disability Services WA	<p>10.5 Appropriate services</p> <p>Promote the benefits and employment opportunities for young people, men, and Aboriginal people in the disability sector, to increase the potential for people with disability to participate in age, gender and culturally appropriate activities.</p>	Ongoing		●	●	●
Department of Local Government, Sport and Cultural Industries	<p>10.6 Language is no barrier</p> <p>Promote implementation of the WA Language Services Policy 2020 to ensure that people with disability (including those from Culturally and Linguistically Diverse backgrounds with low English language proficiency) are provided with effective language services enabling equitable access to programs and services, including complaints processes.</p>	Ongoing		●	●	
Department of Local Government, Sport and Cultural Industries	<p>10.7 Responsive Culturally and Linguistically Diverse programs</p> <p>Provide advice and support to government agencies and service providers to ensure programs and services are responsive to the needs of people with disability from Culturally and Linguistically Diverse backgrounds.</p>	Ongoing		●	●	

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Communities	<p>10.8 Engaging with ACCOs</p> <p>Work with Aboriginal Advisory Groups and Aboriginal Community Controlled Organisations (ACCO) to implement the Aboriginal Community Controlled Organisations (ACCO) Strategy and build the capacity of ACCOs to become registered NDIS disability service providers.</p>	Short		●		●
Department of Education	<p>10.9 Quality information systems</p> <p>Explore student achievement and progress measures for students with disability and diverse learning needs.</p>	Ongoing		●		
Department of Communities	<p>10.10 Innovation Fund</p> <p>A fund to invest in initiatives that promote and foster people with disability's inclusion, participation and independence to realise creative ideas.</p>	Ongoing		●		
Department of Education	<p>10.11 Strengthen partnerships through the National Disability Insurance Scheme (NDIS)</p> <p>Strengthen the interface between third party providers and schools by having clear guidelines and procedures in place.</p>	Ongoing		●		
Department of Education	<p>10.12 Quality Services and Supports</p> <p>Support schools to facilitate and monitor the implementation of the National Disability Insurance Scheme (NDIS) National Quality and Safeguarding framework standards in school settings. This will include the development of resources to support the implementation.</p>	Ongoing		●		●

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Communities	<p>10.13 Access to family and domestic violence hubs</p> <p>Ensure women with disability can access family and domestic violence hubs that provide a range of services in one location, prioritising ease of access for victim-survivors in seeking help, assistance, and support. By co-locating key supports with other community services, a 'soft' entry point is created, reducing stigma attached to seeking assistance.</p>	Ongoing	●	●	●	

Outcome 11	People with disability have access to health and mental health services and attain the highest possible health and wellbeing outcomes throughout their lives					
Mental Health Commission	<p>11.1 WA's first Mental Health Community Care Unit</p> <p>Establish Western Australia's first Community Care Unit, which will provide a community based residential service for adults with significant mental health issues, which will be a highly supported environment providing 24/7 psychosocial, clinical, and peer support.</p>	Short			●	
Department of Health	<p>11.2 Person-centred dental care</p> <p>Improve access to oral health information and State-funded dental care for people with disability by:</p> <ul style="list-style-type: none"> • supporting the relocation of the Special Needs Dental Clinic • reviewing the current provision of State-funded oral care for people with disability in Western Australia, and • promoting publications to assist patients to access care. 	Ongoing			●	

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Mental Health Commission	<p>11.3 Recovery College</p> <p>Deliver Western Australia’s first state-wide Recovery College in the Perth metropolitan area, Wheatbelt, South West and Goldfields. Recovery College is available to everyone in the community and supports individual recovery through creating an educational platform of courses that will be co-designed and co-delivered by people with lived experience of mental health, alcohol and other drug issues.</p>	Ongoing			●	
National Disability Services WA	<p>11.4 Inclusive hospital services</p> <p>Ensure people with disability can access services at hospitals through continuation of ‘Ready To Go Home’ (RTGH) trial.</p> <ul style="list-style-type: none"> • Develop and implement effective discharge planning process. • Identify and deliver strategies to understand, communicate and support the individual’s specific disability related needs while in hospital. • Improve the interface for people with disability transitioning from hospital to community. 	Ongoing			●	
Department of Health	<p>11.5 Connect, Share, Improve</p> <p>Improve health outcomes for people with disability by enabling consumers, families and carers, health professionals, hospitals, health services and the WA Department of Health to engage and collaborate effectively.</p>	Ongoing			●	

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Mental Health Commission	<p>11.6 Youth Psychosocial Support Packages</p> <p>Deliver Psychosocial Support Packages for young people (aged 16 to 24 years) who have moderate to severe mental health issues, with or without co-occurring Alcohol and Other Drug issues, in the Perth metropolitan area. The packages will support young people who are living independently or in the family home, to increasingly participate in, and contribute to community, social, and economic life.</p>	Short			●	
Mental Health Commission	<p>11.7 Youth Long-term Housing and Support Program</p> <p>Establish the Youth Long-term Housing and Support Program to provide young people (aged 16 to 24 years) who have moderate to severe mental health issues, with or without co-occurring Alcohol and Other Drug issues, with access to personalised supports linked to housing in the Perth metropolitan area. By providing coordinated clinical and psychosocial supports to improve their wellbeing and capacity to live independently, the Program will support young people to increasingly participate in, and contribute to community, social, and economic life.</p>	Short	●		●	
Water Corporation	<p>11.8 Wellbeing Services</p> <p>Employees with disability have access to inclusive Employee Assistance Program (EAP) Services. Water Corporation offers EAP Services in a variety of accessible formats (i.e. online or in person at a location easily accessible) and seeks to provide counsellors and psychologists with lived experience or specific training to best support people with disability.</p>	Short		●	●	

Lead	Actions	Timing	Strategic Priorities			
			Housing	Disability Services	Health and Mental Health Services	Workforce capacity and capability
Department of Health	<p>11.9 Sustained change</p> <p>In line with the Sustainable Health Review (Recommendation 15), continue to explore innovative solutions to support the safe and timely discharge of people with disability from hospital who are experiencing delays – including through disability transition support pilots, case consultations including funding bespoke solutions through the cross-agency Long Stay Working Group.</p>	Ongoing			●	
Department of Communities	<p>11.10 Supporting tenants</p> <p>Include support to access peer, daily living skills and mental health support for tenants, including for people with disability, in the range of wrap-around support services available onsite or in-reach at both East Perth and Mandurah Common Ground.</p>	Medium			●	
Department of Communities	<p>11.11 Local Coordinators</p> <p>Communities Local Coordination in Continuity of Support Arrangements to support child protection workers, place-based in District offices one day per week consulting and collaborating with a holistic approach. Local Coordinators will support the leaving care planning process for children with complex disability related support needs, working alongside child protection officers to build capacity and linkages to the disability sector.</p>	Ongoing		●	●	●



Rights and Equity

What it is about – everyone is treated fairly

What it means – “I am treated fairly and with dignity and respect, and my rights are upheld”

Strategic priorities	Outcomes	Inclusive Communities Priority Action
<ul style="list-style-type: none">• Justice• Advocacy• Legislation and safety• Information	<ul style="list-style-type: none">• Legislation and policies protect the rights and interests of people with disability• People with disability and their advocates have their voices heard• People with disability are safe from violence, abuse, neglect and exploitation• People with disability have access to the right information in the right ways so they can make informed choices and decisions	<ul style="list-style-type: none">• Identify legislative reform required to improve outcomes for people with disability, including but not limited to the <i>Disability Services Act 1993</i> (WA), and provide advice to Government to better support the rights of people with disability

Outcome 12		Legislation and policies protect the rights and interests of people with disability				
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	<p>12.1 All together for one</p> <p>Identify legislative reform required to improve outcomes for people with disability, including but not limited to the <i>Disability Services Act 1993</i> (WA), and provide advice to Government to better support the rights of people with disability.</p>	Short	●	●	●	●
All agencies	<p>12.2 Continuously improving</p> <p>Embed continuous improvement practices within policy, service design and service delivery to achieve equitable access and parity of outcomes for people with disability, and in response to matters arising from the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability.</p>	Ongoing	●	●	●	●
Department of Justice	<p>12.3 Modernising criminal justice legislation</p> <p>Finalise reforms to the <i>Criminal Law (Mentally Impaired Accused) Act 1996</i> (WA) to improve justice outcomes for mentally impaired accused people including by:</p> <ul style="list-style-type: none"> abolishing indefinite custody orders; introducing tailored community supervision orders; and introducing a statutory right to access advocacy services. 	Short	●	●	●	●

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Justice	<p>12.4 Improving the <i>Guardianship and Administration Act 1990 (WA)</i></p> <p>Finalise amendments arising from the 2015 Statutory Review of the <i>Guardianship and Administration Act 1990 (WA)</i> aimed at strengthening safeguards for adults with a decision-making disability and improving the overall operation of the Act.</p>	Short			●	
Department of Justice	<p>12.5 Identification and support in the corrective services system</p> <p>Investigate opportunities to enhance the early identification of, and support for, people with disability who enter the corrective services system to improve outcomes for individuals, their families and the broader community.</p>	Ongoing	●			
Department of Justice	<p>12.6 Improving responses in the courts</p> <p>Investigate opportunities to improve the courts' responses for people with disability, including to:</p> <ul style="list-style-type: none"> • expand the Intellectual Disability Diversion Program; and • create a central, dedicated court list for people who may not be fit to stand trial under the <i>Criminal Law (Mentally Impaired Accused) Act 1996 (WA)</i> or equivalent future legislation. 	Medium	●			
Department of Communities	<p>12.7 Support through Justice</p> <p>Provide a Disability Support Liaison Officer regularly at the Perth Children's Court to provide information to Magistrates and court-based services around the needs of and supports available to, people with disability in the justice system.</p>	Ongoing		●		

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
WA Police	12.8 Accommodating our needs Consider and accommodate the needs of people with disability while in police care or using police facilities.	Ongoing			●	●
Department of Justice	12.9 Modernising equal opportunity legislation Draft a new <i>Equal Opportunity Act</i> to strengthen equal opportunity protections and ensure that WA has modern, fair and effective anti-discrimination laws which are easy for the community to read and understand.	Short	●		●	
Water Corporation	12.10 Everyone is treated fairly Water Corporation will review its organisational policies, procedures and guidelines to protect the rights and interests of people with disability	Short		●		●
Department of Communities	12.11 Inclusion Framework Develop a framework to guide the use of accessible and inclusive practices that place the rights, interests and voice of stakeholders, including people with disability, at the core of Communities engagement.	Short		●		

Outcome 13	People with disability and their advocates have their voices heard					
Department of Communities	13.1 Strengthening Sector advocacy Support and work with disability advocacy organisations to enable people with disability to advocate for themselves.	Ongoing		●		
Department of Education	13.2 Education for us, with us People with disability, including students, have opportunities to participate in public consultations conducted by the Department of Education.	Ongoing		●		

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Education	<p>13.3 Information and options</p> <p>People with disability, including students, can provide feedback and/or raise complaints to the Department of Education.</p>	Ongoing		●		
Department of Education	<p>13.4 Data to inform</p> <p>Strengthen the ability to respond to complaints raised by people with disability through clear and accessible complaints management procedures and processes.</p>	Short		●		
Legal Aid WA	<p>13.5 Holistic legal services</p> <p>Develop holistic legal services for people with disability where:</p> <ul style="list-style-type: none"> • service design is informed by people with disability; • client needs are triaged, and clients are referred to the most appropriate service such as the NDIS Appeals Service, the Elder Rights WA Service, Your Story Disability Legal Support, the Defence and Veterans Legal Service, Social Inclusion, Virtual Offices, and the Bail Support Service; and • clients are connected to social support services to improve their justice system outcomes. 	Ongoing	●	●		●
Water Corporation	<p>13.6 Disability Employee Network (DAWN)</p> <p>The Network continues to develop and provides opportunity for people with disability to have their voices heard. Established in 2021 and supported by the Water Corporation Senior Executive team, the Network is an important staff-led initiative to drive the disability conversation organisation wide.</p>	Ongoing		●		●

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Perth Airport	<p>13.7 Travel with ease</p> <p>Continue Perth Airport's membership of the Airport Council International (ACI) World Facilitation & Services Standing Committee (WFSSC) Access & Inclusion Group. The ACI World Facilitation and Services Standing Committee advocates on behalf of ACI members to ensure policies and regulations help airports improve terminal flows and consider passenger growth and its impact on airport facilities, with a key focus area being airport accessibility for passengers with disability and reduced mobility.</p>	Ongoing		●		
Perth Airport	<p>13.8 Pilot the Airport</p> <p>Pilot the Airports Council International (ACI) Accessibility for Persons with Disabilities Accreditation Program (ADPA). The program recognises those airports who are actively working to improve accessibility to persons with disabilities and encourage others to prioritise activities in this area by learning from others. Perth Airport is actively involved with other ACI member airports in the development of the program.</p>	Short		●		
Department of Communities	<p>13.9 Common Ground Tenant Community Groups</p> <p>Encourage people with disability to engage with the proposed East Perth and Mandurah Common Ground Tenant Community Groups, informing the management of the two facilities and ensuring their voices are heard on changes that impact their home.</p>	Medium		●		

Outcome 14		People with disability are safe from violence, abuse, neglect and exploitation				
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	14.1 Positive Behaviour Support Practitioners Increase the number of qualified Positive Behaviour Support Practitioners available in WA to develop positive behaviour plans, to support people with complex needs.	Ongoing			●	●
Department of Communities	14.2 Keeping people with disability safe Protect the safety of a person with disability or other members of the community by encouraging the reduction and elimination of restrictive practices and enable the authorisation of restrictive practices, where there are no other options available.	Ongoing			●	●
Department of Communities	14.3. Presenting the views of people with disability during the Royal Commission Support disability advocacy organisations and peak disability bodies to continue to engage with Western Australians with disability regarding their safeguarding concerns and experiences, for presentation to the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability.	Ongoing		●		●
Department of Justice	14.4 Support for victims of crime Investigate opportunities to better identify and support victims of crime who have a disability.	Short	●			

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	<p>14.5 Educate for Justice</p> <p>Provide awareness training and materials to justice agencies around people with disability in the justice system and their support needs, including:</p> <ul style="list-style-type: none"> • providing wallet cards for all WA Police Officers and posters for police stations; and • regular training to staff from Department of Justice (both prison and community based); training for WA Police whenever possible; Transperth Transit Guards and other agencies as required as part of onboarding. 	Ongoing		●		●
Department of Education	<p>14.6 Learning, wellbeing and positive behaviour</p> <p>Further build the capacity of schools to create safe and supportive learning environments that focus on student learning, wellbeing and positive behaviour support in order to minimise, or eliminate, restrictive practices. For example, schools will work with students and their families to establish agreed behaviour management plans that will support the student in a learning setting and minimise or eliminate restrictive practices.</p>	Ongoing			●	
WA Police	<p>14.7 Autism Awareness Card</p> <p>In conjunction with the Autism Association of Western Australia, deliver, monitor and improve the Autism Awareness Card to alert emergency services, including Police, that the person carrying the card may have communication difficulties or unusual behaviours.</p>	Ongoing	●		●	
Department of Communities	<p>14.8 Protection and rights</p> <p>Support older people experiencing or at risk of experiencing elder abuse, including older people with disability through the Elder Rights WA, Older Persons Rights Service, WA Elder Abuse Helpline and Information Service and Vulnerable Seniors Peak.</p>	Ongoing	●	●	●	●

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	<p>14.9 Implementing the National Principles for Child Safe Organisations</p> <p>Promote the National Principles for Child Safe Organisations to the disability sector to support the safety of children, aligned with the recommendations of the Royal Commission into Institutional Responses to Child Sexual Abuse.</p>	Ongoing				●
Department of Communities	<p>14.10 Safe and Supported: the National Framework for Protecting Australia's Children 2021–2031</p> <p>Work alongside all Australian state and territory governments, First Nations representatives and the non-government sector, through Safe and Supported: the National Framework for Protecting Australia's Children 2021–2031 (the National Framework) towards the shared goal of making significant and sustained progress in reducing the rate of child abuse and neglect and its intergenerational impacts. The National Framework will improve outcomes for children and families with complex needs, and/or children, parents or carers with disability, by focusing on specific areas for reform, including:</p> <ul style="list-style-type: none"> • a national approach to early intervention and targeted support; • addressing the number of Aboriginal and Torres Strait Islander children in child protection systems; • improved information sharing, data development and analysis; and • strengthening the child and family sector and workforce capability. 	Ongoing			●	●

Outcome 15		People with disability have access to the right information in the right ways so they can make informed choices and decisions				
Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
All agencies	<p>15.1 One community for everyone</p> <p>Ensure access to safe, welcoming and culturally responsive services are available for vulnerable cohorts of people living with disability. This includes young people, Culturally and Linguistically Diverse (CaLD) people, LGBTQI+ people and Aboriginal and Torres Strait Islanders.</p>	Ongoing		●		
WA Electoral Commission	<p>15.2 Informative voting materials and information</p> <p>Develop a range of materials related to the voting process that are easily accessible, ensuring that people with disability can make informed voting choices in a way that recognises their accessibility needs.</p>	Ongoing				●
Legal Aid WA	<p>15.3 Accessible legal information:</p> <p>Revise the legal information that Legal Aid WA provides to the public through the web, information sheets, fact sheets and self-help kits to ensure that accessibility to people with diverse disability remains at the centre of the production and maintenance of all of Legal Aid WA's legal information resources.</p>	Ongoing				●

Lead	Actions	Timing	Strategic Priorities			
			Justice	Advocacy	Legislation and Safety	Information
Department of Communities	<p>15.4 Aboriginal and Torres Strait Islander Culturally Responsive Services</p> <p>Create key partnerships with Aboriginal and Torres Strait Islander bodies to develop safe, welcoming, and culturally responsive services; aligned with the National Agreement on Closing the Gap and Disability Sector Strengthening Plan to address ongoing needs for Aboriginal and Torres Strait Islander people with disability, particularly in remote and regional communities.</p>	Ongoing		●		●
WA Police	<p>15.5 Accessible Technology</p> <p>Improve organisational online/web-based complaint and feedback mechanisms for people with disability, ensuring they are easy to find with widely accessible technology.</p>	Ongoing				●

Department of Communities

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