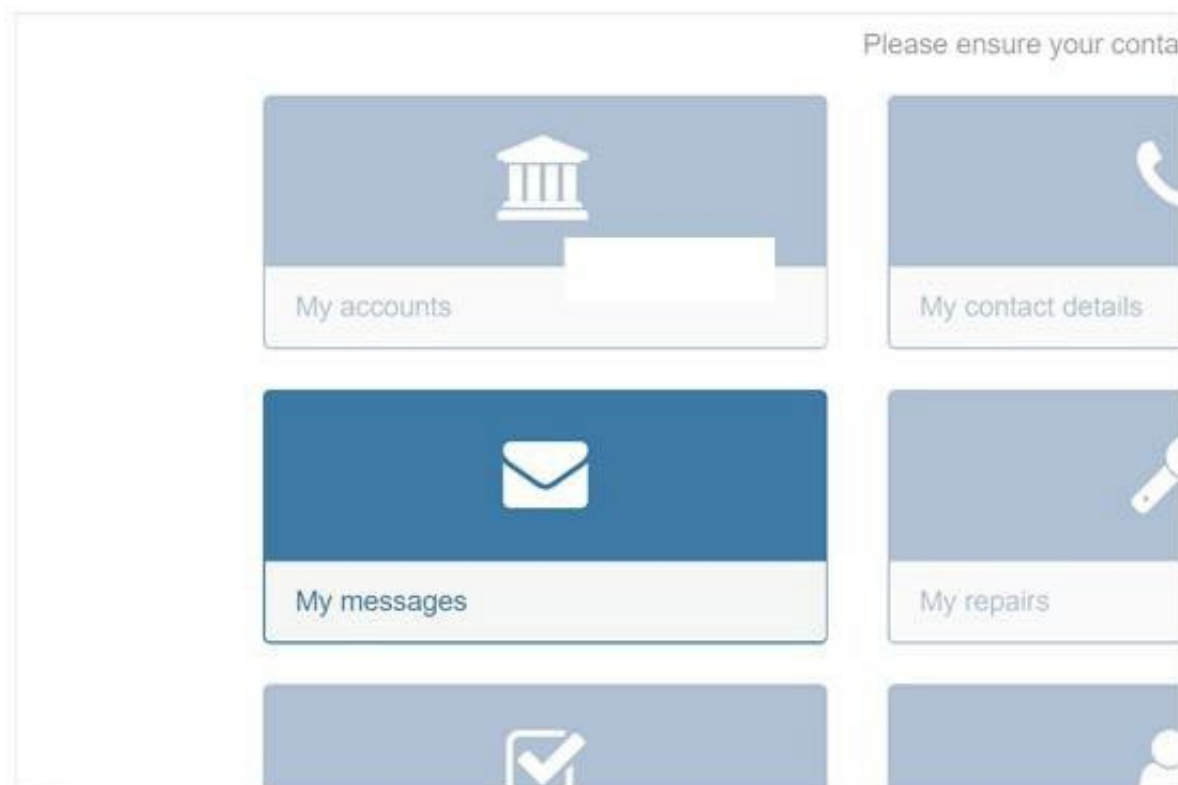




# My messages on Housing Online

## Help resource

This screen displays messages sent to you by Housing Online.



These include reminders about activities associated with your public housing tenancy (e.g. annual rent reviews or property inspections) or the annual review of your application for social housing.

It does not display other correspondence including letters, account statements, SMS messages and emails.

## My messages

You can view all messages we send you via Housing Online only. This does not include messages or notifications you receive from Communities housing such as letters, SMSs or emails.

Click in the message to get more information about the message.

**Number of rows**

Number of rows ▼

Date created	Message details	Date read
06-MAY-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	06-MAY-2020
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	15-APR-2020
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	15-APR-2020
12-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	15-APR-2020
12-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	12-APR-2020
12-APR-2020	An inspection of the property is overdue. Please contact your housing services officer as soon as convenient.	
12-APR-2020		12-APR-2020

Choose the number of messages displayed on this screen by clicking the drop-down arrow next to **Number of rows** above the inbox and selecting your preferred option.

housing such as letters, SMSs or emails.

Click in the message to get more information about the message.

**Number of rows**

Number of rows ▼

Number of rows

1

5

10

15

20

25

50

100

Date created	Message details	Date read
06-MAY-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	06-MAY-2020
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	15-APR-2020
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	15-APR-2020
15-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	15-APR-2020
12-APR-2020	This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.	12-APR-2020

The **Date created** field shows the date the message was generated by Housing Online.

The **Date read** field shows the date you read the message in Housing Online. Messages are listed in order, from most to least recent.

If you want to read a message, click on the **message details**.

**View message details**

**Message details**

This is a reminder that your rent review is now overdue, and you may be charged with market rent. Please contact your housing services officer if you want to further discuss.

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[Click here to find your closest office.](#)

Email us at [housingonline@communities.wa.gov.au](mailto:housingonline@communities.wa.gov.au)

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**Tip:** You can't reply to messages within the Housing Online portal. If you have a query about a message sent by Housing Online, please [contact your closest Housing office](#).

## Frequently asked questions

### Can I reply to the messages I receive from Housing Online?

You can't reply to messages received in the My messages screen of Housing Online. If you have a query about a message sent by Housing Online, please [contact your closest Housing office](#).

### Can I delete Housing Online messages?

No. Your most recent messages will be displayed at the top of the screen.