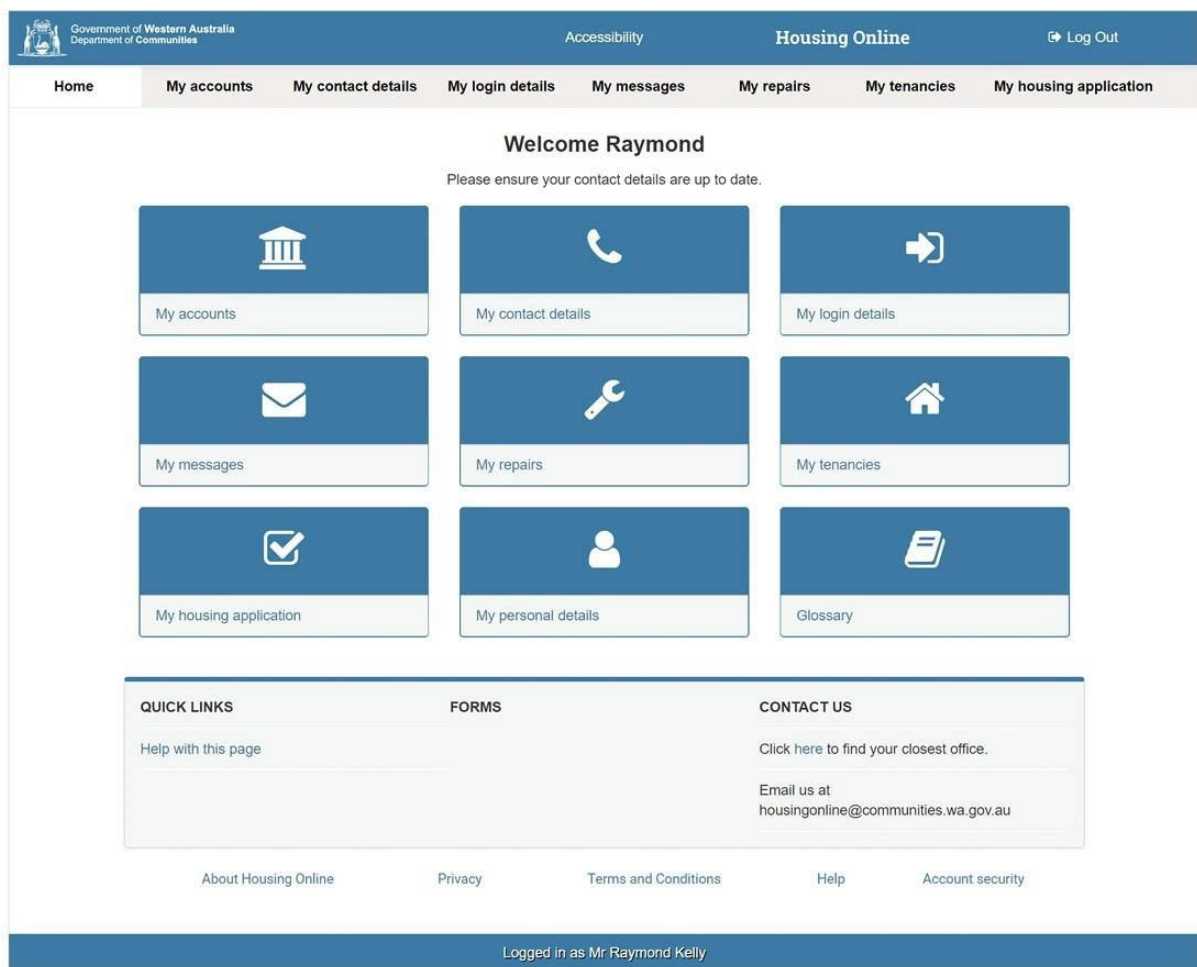




Housing Online dashboard

Help resource

The dashboard is the first screen you see after you log into your [Housing Online](#) account and displays all the available services on the portal.



- **My accounts:** view all accounts and transactions for rent, water, repairs, tenant liability, bond assistance loans, former tenants accounts or other accounts related to your housing assistance.
- **Update my contact details:** keep your home number, mobile number, email address or contact address up to date.

Note: When you provide your email address and/or your mobile number, you will be automatically subscribed to receive electronic messages from the Department of Communities about your housing assistance.

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- **My messages:** view messages sent to you by Housing Online. Other correspondence from the Department of Communities (e.g. letters) is not displayed here.
 - **My login:** update your Housing Online login details including email, password, secret question and memorable date. You'll need to use your updated login details next time you use Housing Online.
 - **My repairs:** view the history of repairs reported for your public housing tenancies.
 - **My tenancies:** view the history of your public housing tenancies.
 - **My housing application:** view applications for social housing or public housing transfers.
 - **My personal details:** view our records of your name, date of birth and identification document number. If this information is incorrect you will need to contact your closest Housing office.
 - **My Glossary:** explanations of commonly used terms in our Housing Online services.