

Government of **Western Australia** Department of **Communities**



Housing Online dashboard

Help resource

The dashboard is the first screen you see after you log into your <u>Housing Online</u> account and displays all the available services on the portal.

Government of Western Australia Department of Communities		Accessibility		Housing Online		🕞 Log Out
Home	My accounts My contact details	My login details	My messages	My repairs	My tenancies	My housing application
	Welcome Raymond Please ensure your contact details are up to date.					
	My accounts	My contact details		My login details		
	My messages	My repairs		My tenancies		
	My housing application	My personal de	etails	Glossary		
	QUICK LINKS Help with this page	FORMS		Click here to Email us at		
	About Housing Online	Privacy	Terms and Conditions	housingonline@communities.wa.g		
Logged in as Mr Raymond Kelly						

- **My accounts:** view all accounts and transactions for rent, water, repairs, tenant liability, bond assistance loans, former tenants accounts or other accounts related to your housing assistance.
- **Update my contact details:** keep your home number, mobile number, email address or contact address up to date.

Note: When you provide your email address and/or your mobile number, you will be automatically subscribed to receive electronic messages from the Department of Communities about your housing assistance.

- **My messages**: view messages sent to you by Housing Online. Other correspondence from the Department of Communities (e.g. letters) is not displayed here.
- **My login**: update your Housing Online login details including email, password, secret question and memorable date. You'll need to use your updated login details next time you use Housing Online.
- My repairs: view the history of repairs reported for your public housing tenancies.
- My tenancies: view the history of your public housing tenancies.
- **My housing application:** view applications for social housing or public housing transfers.
- **My personal details:** view our records of your name, date of birth and identification document number. If this information is incorrect you will need to contact your closest Housing office.
- My Glossary: explanations of commonly used terms in our Housing Online services.