



## WA Government Artificial Intelligence Frequently asked questions

**I have read the WA Government Artificial Intelligence Policy and information about the WA Government Artificial Intelligence Assurance Framework (the Framework) but I am still not sure whether my use requires assessment against the Framework. What should I do?**

When uncertain, it is safest to carry out an assessment.

**Can my agency develop its own Artificial Intelligence Policy?**

Yes, agencies may wish to develop their own guidance suited to their unique business operations however this must align with and be used in conjunction with the WA Government Artificial Intelligence Policy and the WA Government Artificial Intelligence Assurance Framework.

**Can I still use AI tools to help with writing my emails or my documents?**

Agencies should adhere to regulatory requirements, whole of government policies and agency specific policies and procedures when making an assessment about what information can be safely inputted into AI solutions. Many large language models (LLMs) use information entered as 'prompts' to further train the LLM and this information may then be used to inform future LLM responses. Agencies should be mindful of the risk of data leakage when performing a risk assessment. Information provided by AI technologies should also be reviewed for accuracy.

**My agency has an existing AI Solution that predates the establishment of the Policy and Framework. Do we need to apply the Policy and Framework to this solution?**

Yes, agencies should ensure they apply the policy and framework to existing AI solutions and seek review by the WA AI Advisory Board where necessary.

**My agency's enterprise chatbot states that personal and company data are protected in the chat. Can I enter official or official sensitive information in this enterprise chatbot?**

Agencies should conduct a risk assessment for their specific use to determine the information that can be safely entered without risk of data leakage. This assessment should take into consideration sector wide policy and regulatory requirements, agency specific policies and procedures, and the chatbot's privacy policy/terms of use.

Agencies should regularly review the terms of use/privacy policies for any AI solutions used.

**I have feedback/suggestions about the WA Government Artificial Intelligence materials. Who should I contact?**

Email [ai-dgov@dpc.wa.gov.au](mailto:ai-dgov@dpc.wa.gov.au) with any feedback or suggestions