

From: Andrew Haning
To: [EPWA - Submissions](#)
Cc: [REDACTED]
Subject: Advanced Smart Metering 5 Minute Interval Data for Consumer Protection and Data Availability to Align with October 2024 grid metering
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Attachments: [REDACTED]

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Hi,

As one of Australia's leading embedded network manager, innovator and service provider, can you please consider this feedback.

Advanced Smart Metering 5 Minute Interval Data for Consumer Protection and Data Availability to Align with October 2024 grid metering by Western Power.

At the moment, due to a lack of embedded meter network data availability requirements by the people of Western Australia, and to guide the investment into digital smart metering from the ~1,000,000 legacy Western Australian grid meters and new urban infill medium to high density strata.

Clarifying interval metering within the regulations, and specifying data availability. Preferably to align with the October 2024 5 minute interval grid standard for the SWIS. At present, a customer could get billed based upon interval meter data, which is read remotely by a third party gateway, which does not comply with interval data storage requirements and lead to data loss and guaranteed future estimated bills due to communications or gateway device issues which do not protect customers and enable transparent billing or explanations by an ENS on the bill and cause issues which will cause burden and problems for all parties. It can simply be designed out with off the shelf advanced smart meters.

Kind Regards

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