



Government of **Western Australia**
Department of **Communities**

FDV Hubs & East Metro Refuge

OPFDV Webinar 16 March 2023

Presented by Alissa Sputore,
Development Manager



Overview

Introductions

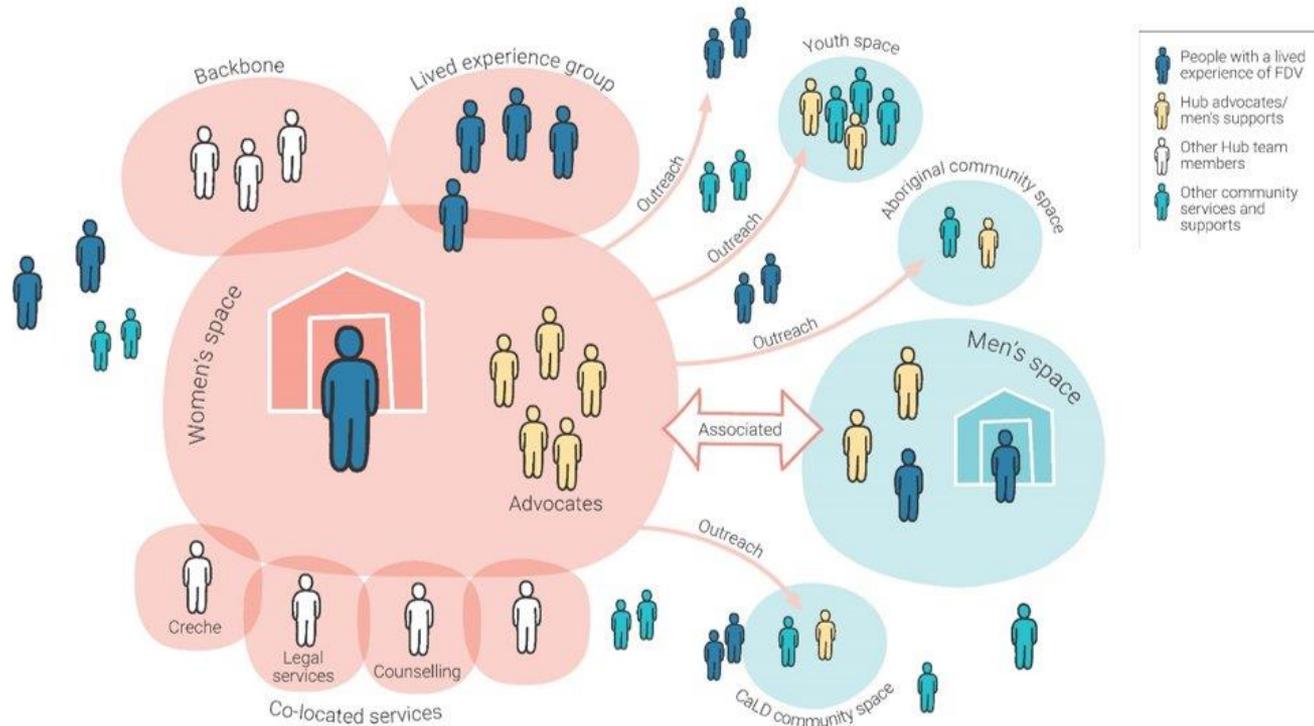
From Design to
Commissioning

- Armadale FDV Hub
- Broome FDV Hub

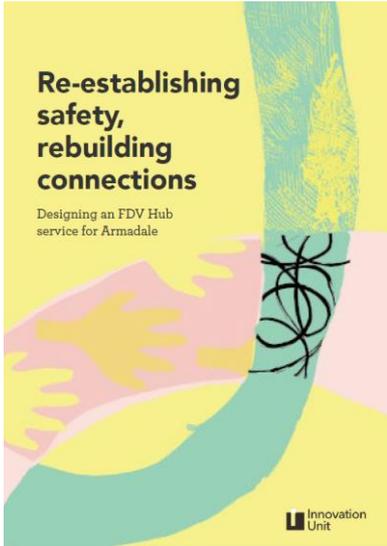
Update on East Metro
Refuge

Discussion/Questions

Armadale Hub Service Model



From Design to Commissioning: Armadale Hub

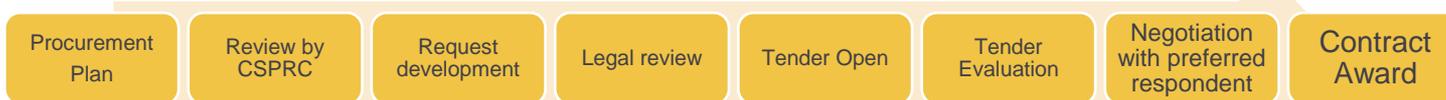


Considerations for the development of a five-year Service Agreement:

- Service Level Outcomes developed for the first Hubs – same across program
- Lots of other expectations/requirements!
- Curtin Evaluation on first two Hubs – timing of report
- ‘Joining up’ – SMEs, Procurement, Legal
- Lead Service Provider & sub-contracting arrangements
- ACCO vs mainstream



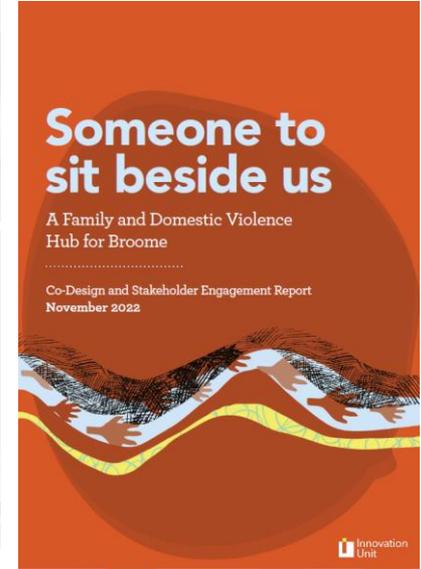
Procurement – 10 month process



From Design to Commissioning: Broome Hub

Aim

- What is important to people with lived experience in this region?
- What are the enablers and barriers to seeking and receiving support locally?
- Which features of the Hub model will have impact in this region?
- How can the Hub build on existing local strengths?



Design Process:

Setting the Conditions: Mara Pimi, AFSS, stakeholder mapping, stakeholder webinar

Collecting Stories: Lived Experience sessions, Elders sessions, service provider interviews

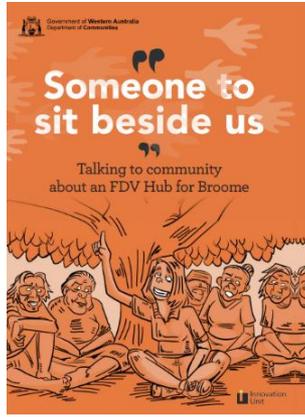
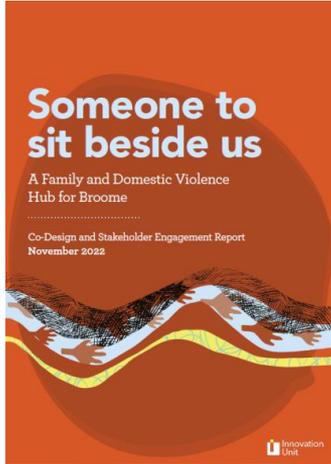
Analysis & Interim Insights

'Adopt & Adapt' workshop & additional engagements

'Walkthrough' of draft models (prototyping) & additional engagements

Final Report

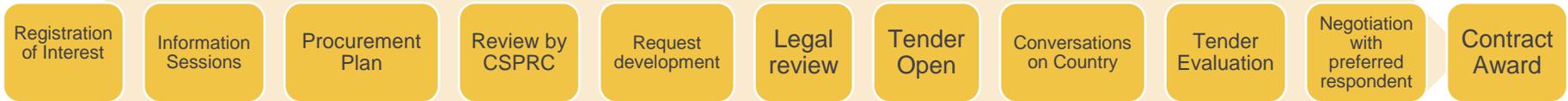
From Design to Commissioning: Broome Hub



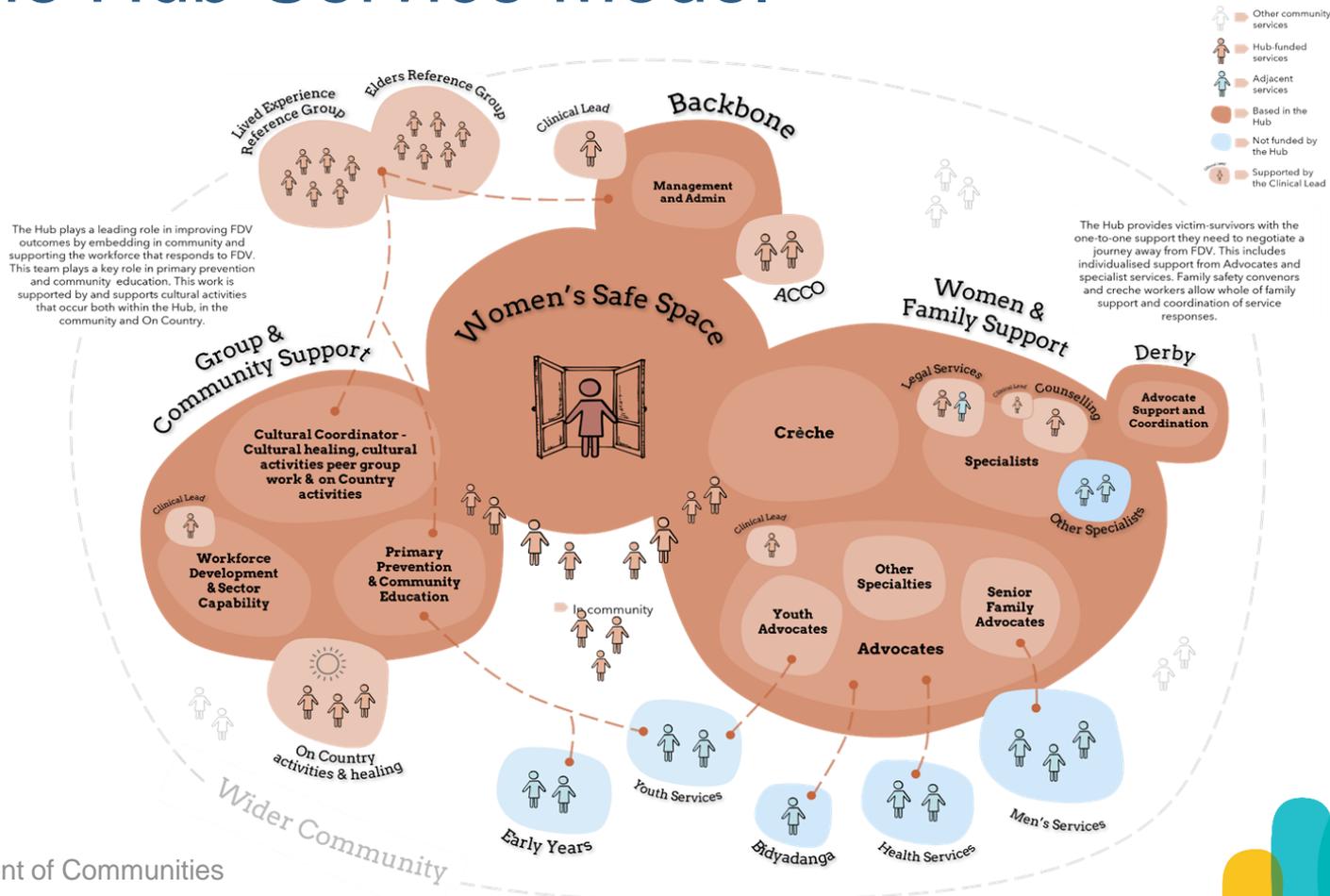
Development of Business Case and ERC Budget Submission:

- Cost modelling
- Property modelling
- Options development (three options)
- Needs Analysis, problem statement and opportunity
- Place-based design
- Risk assessment
- Procurement concept
- Comparison to other Hubs
- Location analysis (completed prior to place-based design)

Procurement – aiming for 8 month process:



Broome Hub Service Model



Hubs Program - Service Level Outcomes

1. Safety of people experiencing FDV in WA is increased.
2. The trauma from re-telling of experiences of FDV is reduced.
3. People experiencing FDV in WA with children are able to meet their children's needs.
4. People experiencing FDV in WA are supported and have their needs met.
5. People receive personalised care and trust the service they received.
6. Perpetrators of FDV in WA are visible.
7. Local services have increased capacity to respond to FDV.

Curtin Evaluation of Hubs (1&2) 2022:

Recommendation 7: SLOs should be reviewed to develop stronger a conceptual focus and have more logical organisation, which is underpinned by an evidence-based program logic model.

“It would be timely to review the SLOs considering the emerging evidence and experience within Hubs. However, what the mapping to SLOs shows is that the evaluation has reported on many positive aspects about the Hubs and what they have been able to achieve with client services.”

East Metro Refuge





0/3/2023



VIEW FROM SOUTH WEST BOUNDARY



VIEW FROM INTERNAL GARDEN



VIEW FROM INTERNAL GARDEN



VIEW FROM TRANSITIONAL BUILDING 2

LIGHTING OPTIONS



UPLIGHTING



BACKLIGHTING



POLE LIGHTS
(PREFERRED USE OF EXISTING POLE LIGHTS)



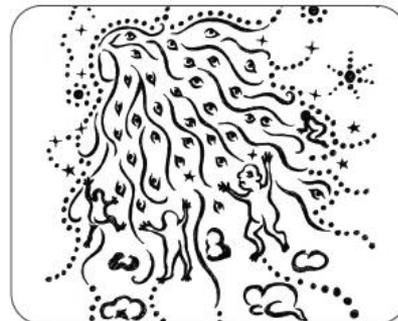
'AURA PEBBLE SEATS'
- ROCK & STONE



02 She gathered and hid the small children in her hair...



03 Her hair was full of their little eyes...



04 Some fell and turned into stone...

(ALL TEXT TBC)



SIGNAGE PLAQUE IN FRONT OF EACH PANEL WITH DESCRIPTIVE TEXT

BECKENHAM WOMEN'S REFUGE

ART STRATEGY- DREAMTIME JOURNEY/PATHWAY
SEPTEMBER 2022

JOB NO. 2103301

C3.101

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Discussion



Credit to artist: ESZRA