Time to take action

Report the incident
You can report cyber security incidents to the Australian Cyber Security Centre (ACSC).

Notify your IT or Cyber Security team
Notify your IT or Cyber Security team as soon as possible so they can assist with the mitigation and scan your device for malware or other risks.

Sign out of all other sessions
Signing your email account out of all applications and services will remove the cybercriminal's access to your other accounts.

Enable multi-factor authentication
Turning on multi-factor authentication is the most important defence against cybercriminals.

Review your account recovery details
Cybercriminals could change the recovery details on your account, such as your recovery email or phone number. Be sure to make sure that the information is correct and has not been compromised by the criminal.

Change your password
If you believe your email has been compromised, it is important to change your password as soon as possible.