



Minimum network standards: Refund point locations and hours of operation







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Refund point locations and hours of operation

Container deposit scheme

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Purpose

The *Minimum network standards* set minimum requirements for the location and distribution of container deposit scheme refund points and their hours of operation.

Minimum network standards for Western Australia

1.1 Minimum regional representation and refund point to population ratios

Minimum regional representation

On and from the date of commencement, the Coordinator must ensure that each region of Western Australia has at least one full-time refund point.

Refund point population thresholds by regional category

The minimum requirements in Part 1.3 and Part 1.4 of this document have been determined according to the minimum regional representation requirement and on the information contained in the following table.

Regional category	Refund point to population thresholds			
	First refund point	Subsequent refund points		
Perth metropolitan area	15,000 (full time) first 95 refund points	15,000 (flexible)		
Major regional centres	10,000 (full time)	>20,000 (at least 2 full time)		
Inner regional area Outer regional area	500–14,999 (flexible)	15,000 (full time)		
Remote and very remote area	, (

1.2 Minimum hours of operation

On and from the date of commencement, the Coordinator must ensure that the following minimum hours of operation requirements are achieved and maintained in respect of full time refund points and stationary flexible refund points:

- Full-time refund points must provide at least 35 hours per week including at least four weekend hours.
- Stationary flexible refund points must provide at least 16 ordinary business hours per fortnight, at least eight of which must be weekend hours.

1.3 Maximum travel distances

On and from 12 months from the date of commencement, the Coordinator must ensure that the travel distances to a refund point for those persons identified in column 1 of the table in Part 1.3 are no more than those distances specified in column 2 of the table in Part 1.3.

Travel distance to refund point for regional category

Column 1	Column 2	
Regional category	Maximum travel distance to refund point	
Perth metropolitan area	5 km	
Inner regional area	50 km	
Outer regional area	100 km	
Remote and very remote area	200 km	

1.4 Number and location of refund points

On and from 12 months from the date of commencement, the Coordinator must ensure that the minimum numbers of full time refund points and flexible refund points are established and maintained in operation for each region as specified in the table at Part 1.4.

Refund point allocation by region

Region	Minimum number of refund points in operation			
	Full-time refund points	Flexible refund points	Population (Census 2016) ¹	
Kimberley	1	11	28,857	
Pilbara	2	7	44,466	
Gascoyne	1	3	7,825	
Mid-West	2	6	41,176	
Goldfields – Esperance	3	8	46,421	
Wheatbelt	1	26	38,696	
Perth and Peel	95	36	1,904,700	
South West	7	12	139,994	
Great Southern	2	6	42,647	

¹ ABS Census 2016 (Urban Centres and Localities) is used for calculating relevant population to determine the number of full-time and flexible refund points.

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2 Glossary

Term	Definition
Flexible refund point	Flexible refund points can be stationary facilities which must provide at least 16 ordinary business hours per fortnight, at least eight of which must be weekend hours.
	Flexible refund points can be mobile refund points, which will not be required to adhere to specified minimum hours, as they need the flexibility to cater for seasonal, mobile, or event-based circumstances.
Full time refund point	Full-time refund point are expected to reflect full time business operations. They must provide a minimum of 35 hours per week including at least four weekend hours.
Region	Regions are as defined in the Regional Development Commissions Act 1993
Inner regional area	As defined by the Australian Bureau of Statistics 2011 Australian Statistical Geography Standard: Remoteness Structure (2013).
Major regional centre	Regional population centres with greater than 10,000 population (Australian Bureau of Statistics Urban Centres and Localities population data).
Outer regional area	As defined by the Australian Bureau of Statistics 2011 Australian Statistical Geography Standard: Remoteness Structure (2013).
Remote and very remote area	As defined by the Australian Bureau of Statistics 2011 Australian Statistical Geography Standard: Remoteness Structure (2013).

