





INTERPRETATION

A GUIDE TO MAKING INTERPRETATION EASY TO UNDERSTAND, PLAN AND DELIVER



INTERPRETATION PROJECTS

When you have completed a comprehensive interpretation plan you will be ready to develop a number of specific projects. The basis for action is an idea or concept which can be developed into a design brief for each project.

This can be used to inform either:

A group of volunteer workers or

Specialist consultants including researchers, writers, graphic designers, artists, architects, landscape architects and engineers who will be able to develop the idea into a viable program.

The identification of manageable and measurable objectives, followed by careful sequencing of the different stages will result in a project that:

Opens on time and within budget

Is consistent with organisational objectives, interpretation policy and the interpretation plan.

The three steps in an interpretation project are:

STEP 1 BACKGROUND TASKS

Interpretation Plan

Set objectives and priorities

Form steering committee

Identify and consult stakeholders

Research

Themes and stories including key messages

Identify target audience and test plans

STEP 2 PLANNING

Develop brief containing:

interpretive approach; key themes and storylines; target audience; learning objectives; scope of

Appointment of consultant (if applicable)

Production timetable and costing

Preparation of grant application (if applicable)

STEP 3 IMPLEMENTATION

Design

Preparation of stories, text writing

Copying of pictures, maps and

diagrams

Permissions and copyright clearance



Fabrication and Installation

Presentation to audiences

Preparation of grant application (if applicable)

SOURCE: Sharing our Stories – An Interpretive Guide (2007) National Trust of Australia (WA) & Museums Australia (WA)



THE BRIEF - A BASIS FOR ACTION

Successful development of an interpretation plan or project depends on working out exactly what you want to do.

A brief is an outline of your intentions, used to:

Clarify and structure your ideas

Help you decide if you can do the work yourselves or if you need to employ a consultant Inform project partners and/or consultants

Secure grants

The process of writing a brief forces you to be clear about the goals of your project and exactly how you plan to go about achieving them. A well-prepared brief is the first step in ensuring the success of any planning and you should avoid taking 'short cuts' at this stage. It should be a clear and concise document that is comprehensive enough to enable a contractor or consultant to supply specified goods or services of a defined quality on time and within budget.

WRITING AN INTERPRETATION POLICY

An interpretation policy is a broad philosophical statement that is an essential part of managing heritage assets. It creates a framework for action by focusing on the general rather than the specific. Policies are used to guide the development of specific projects.

Writing an Interpretation Policy

Be consistent with the purpose of your organisation.

Management principles and procedures through which interpretation will be managed.

Assessment of significance of site, buildings, collection or object(s) to be interpreted.

Respect for conservation needs. The conservation needs of heritage property must underpin interpretation policy development to ensure that heritage values are not undermined or compromised.

Interpretation and learning objectives that are compatible with organisational objectives including collection, public program and marketing policies.

Intended interpretive media.

Interpretation style, including signage policy.

Target audience.



THREE STEPS IN DEVELOPING AN INTERPRETATION PLAN

An interpretation plan is a comprehensive long-term strategy, a management tool, for ensuring that the heritage significance of places, objects or traditions can be communicated in specific programs.

Based on detailed knowledge and research it is designed to:

Identify and present the most significant themes and stories about sites, buildings and collections.

Outline the most suitable way of presenting themes and stories so that visitors have stimulating experiences.

Ensure that the heritage values of places, structures and objects are preserved.

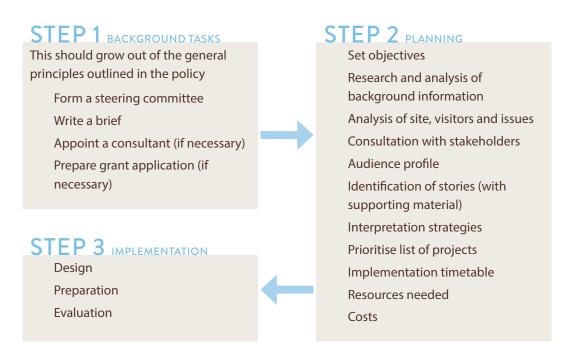
Provide a framework for managing visitors.

Provide general costings and a timetable for implementation.

Be practical, achievable and realistic but above all, flexible and open to further development.

Outline a prioritised list of achievable projects.

Because knowledge and needs change over time, the plan should not be rigid, too long or too detailed. It is not set in stone and will grow as you complete each stage.



SOURCE: Sharing our Stories (2007) The National Trust of Australia (WA) & Museums Australia (WA)

HOW INTERPRETATION ISSUES CONNECT

Planning interpretation means balancing many different issues. This diagram shows how they can link together. You might enter this process at any point, but you must be sure all your decisions about the issues in one box are consistent with those in the others.

WHY ARE YOU DOING THIS?

Your aim may be to do with:

Increasing understanding

Managing visitors

Managing a site

Improving the economy

WHAT WILL YOU INTERPRET?

You will need to think about:

Features that visitors can see.

The unique stories your place has to tell.

Places to which you must control

What is already interpreted elsewhere?

The themes you will use.

WHO IS IT FOR?

You will need to think about your visitors:

Characteristics

Numbers

Interests & expectations

Length of stay

HOW WILL YOU DO IT?

Choice of media

Allocation of different

themes to different places

Location & timing of media

Interpretive objectives

Style

HOW WILL IT BE MANAGED?

Staffing

Buildings

Materials

Maintenance

Skills

Cash

MONITORING & EVALUATION

Is it working?

How might you improve it?

Is it achieving your aim?

USEFUL INTERPRETATION RESOURCES

BOOKS

Australian Heritage Commission (2001)
Australian Historic Themes: A framework
for use in heritage assessment and
management, Canberra ACT

Black, R. and Weiler, B (2003) Interpreting the Land Down Under (eds) Fulcrum Publishers, US

Carter, J (ed) (1997) A Sense of Place – An Interpretive Planning Handbook, Tourism and Environment Initiative, UK (free download from http://www.greentourism.org.uk/SOFP.PDF)

Ham, S (1992) Environmental interpretation: A Practical Guide for People with Big Ideas and Small Budgets, Fulcrum Publishing/ North American Press

ICOMOS (International Council of Monuments and Sites) (2004) ENAME Charter for the Interpretation of Cultural Heritage Sites, ICOMOS

Moscardo, G (1999) Making Visitors Mindful: Principles for Creating Sustainable Visitor Experiences through Effective Communication, Volume 2, Advances in Tourism Applications Series, Sagamore Publishing, Champaign Illinois

Pastorelli, J (2003) An Interpretive Approach to Tour Guiding – Enriching the Experience, Pearson Education Australia Pty Ltd, French's Forest NSW

Tilden, F (1957) Interpreting Our Heritage, University of North Carolina Press Veverka, J. A. (1994) Interpretive Master Planning, Falcon Press

Museums Australia WA, National Trust of Australia WA (2007) Sharing the Stories available for free download from www.ntwa.com.au

Walker, M and Marquis-Kyle, P (2004) The illustrated Burra Charter: Good Practice for Heritage Places, Australia ICOMOS Inc, Burwood

WEBSITES

Heritage Council of WA www.dplh.wa.gov.au

Museums Australia www.museumsaustralia.org.au

National Trust for Australia WA www.ntwa.com.au

Interpretation Australia www.interpretationaustralia.asn.au

Australian Heritage Council www.environment.gov.au/heritage

Federation of Australian Historical Societies Inc www.history.org.au





FRONT COVER: Busselton Jetty Interpretation Centre, Busselton

Contact us

Heritage Council of WA Locked Bag 2506 Perth WA 6001

T: (08) 6551 8002

FREECALL (regional): 1800 524 000

E: info@dplh.wa.gov.au W: www.dplh.wa.gov.au