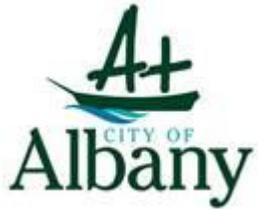


To Whom It May Concern,

The City of Albany has reviewed the Draft Customer Service Standards for Collection Network for the Container Deposit Scheme and is supportive of the proposed distribution which would require a minimum of two full time refund points in Albany. It is noted that the suburb of Little Grove was highlighted in the document and further information is requested on this inclusion.

As the Draft Customer Service Standards provide minimal detail on implementation of the refund points the City of Albany looks forward to receiving further information on the expectations and requirements for local government, particularly related to any infrastructure and planning that would need to be considered for the City's 2019-20 budget.

Yours sincerely,



**Julie Passmore** / Waste Sustainability Officer

@ [REDACTED]  
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