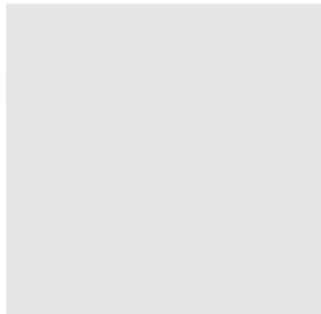
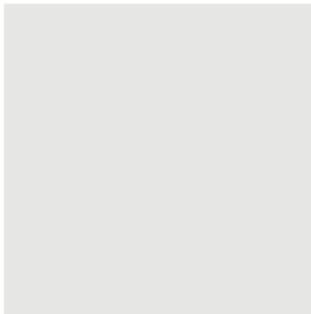
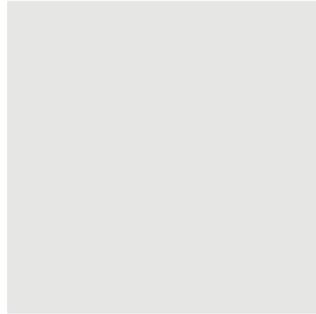
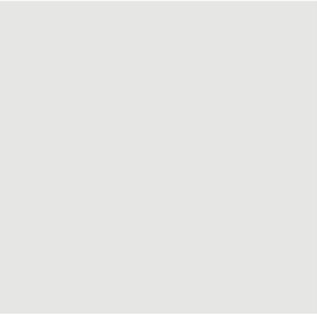
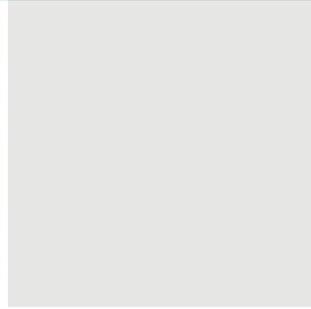




Government of **Western Australia**  
Department of **Water and Environmental Regulation**



# STRATEGIC PLAN

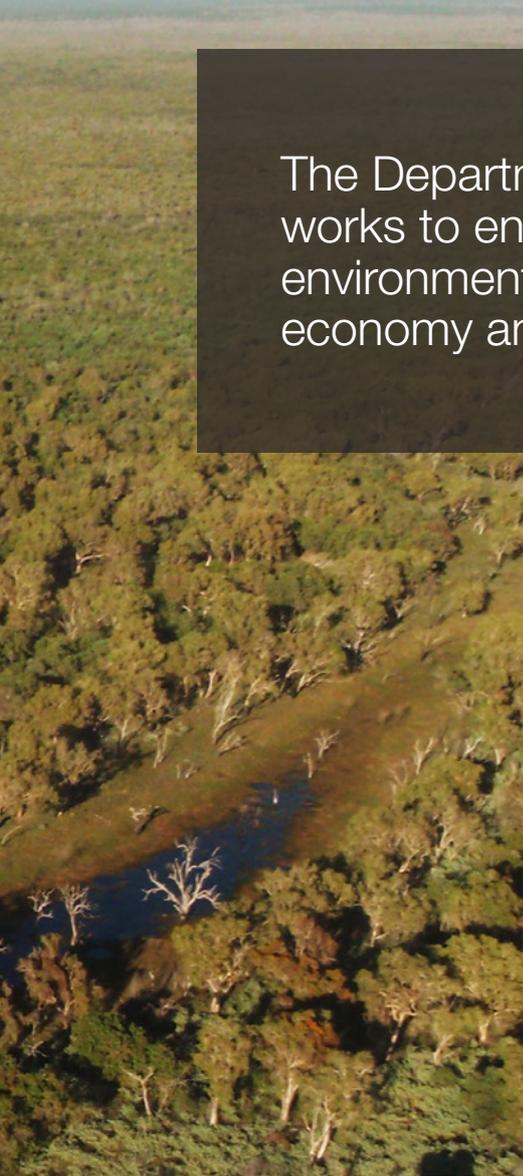
## 2018-21



We acknowledge the traditional custodians of the land upon which we live and work, and pay our respects to their elders past, present and emerging.

We recognise the practice of intergenerational care for country and its relevance to our work.

We seek to listen, learn, and build strong partnerships. We aim to provide genuine opportunities for Aboriginal people within our workforce and through our business.



The Department of Water and Environmental Regulation works to ensure the state's water resources and environment are healthy and able to support a strong economy and thriving communities, now and in the future.

As a trusted regulator, our clear and consistent decisions help deliver certainty for industry and create transparency for all stakeholders. We deliver a one-stop-shop service to streamline and simplify regulation. We oblige regulated stakeholders to meet their commitments to deliver sound environmental and water-related outcomes.

We enable evidence-based decisions and actions, using expert knowledge from within the department and across our partnerships.

To support whole-of-government outcomes we share information and advice and partner across our network of organisations and people – building the capacity of all sectors to act in ways that enhance our environment and sustainability.

Through this range of approaches we respond to our state's emerging challenges – climate change, increasing population and urban growth. At the same time we champion opportunities – a strategic approach to waste, a diversifying economy delivering new business prospects and jobs, and water sensitive cities, towns and communities.



## Our vision

A healthy environment and secure water resources, valued by all, to support a liveable and prosperous Western Australia.



## Our mission

To lead and excel in the sustainable management and protection of Western Australia's water and environment.



# Our strategic directions

01

## Share responsibility for water and the environment

---

We will support integrated environmental and water planning to deliver whole-of-government goals, involving the community and industry.

By collaborating effectively and engaging openly, we will establish partnerships with stakeholders and build a shared understanding of Western Australia's environmental and water issues.

## Our focus for the next four years

---

- » Establish formal partnerships with organisations to improve industry and community understanding of issues and opportunities, as well as delivery of environmental and water management activities
- » Involve the community and industry in setting goals and defining the pathways to achieve them
- » In partnership with the community, industry and government, contribute to a long-term strategy for environmental and water management
- » Progress a framework for integrated environmental and water planning focusing on long-term outcomes for industry and the community

02

## Deliver effective legislation and policy

---

We will deliver legislative reform to enhance collaborative cross-government outcomes and reduce unnecessary regulation.

Our policy and legislative framework will support good performance and encourage continuous improvement.

## Our focus for the next four years

---

- » Lead effective policy and legislative reform by engaging with government, industry and the community
- » Lead whole-of-government action on climate change to improve Western Australia's adaptive response, reduce greenhouse gas emissions and improve community understanding
- » Address challenges and seek opportunities for waste avoidance, management, reduction, reuse and recovery through stakeholder engagement and co-design

03

### **Be a responsive and credible regulator**

---

We will streamline our approach to regulatory assessments and advice, to provide consistency and certainty for stakeholders.

Our internal practices, online systems and resources will deliver good customer service, and we will apply regulatory best practice principles.

We will ensure regulated stakeholders meet their commitments and we will undertake appropriate compliance and enforcement.

#### **Our focus for the next four years**

---

- » Adopt a streamlined one-stop-shop regulatory framework for industry and developers
- » Integrate the phases of the regulatory cycle by aligning our assessment, decision-making, compliance and enforcement activities
- » Standardise and apply a risk-based approach to regulation focused on outcomes

04

### **Deliver trusted information, science and evidence-based advice**

---

We will be recognised as leaders and experts in water and environmental information, science and evidence-based advice, collaborating with trusted partners to create a shared science and knowledge base and to foster innovation.

We will communicate and share knowledge in a timely, transparent and stakeholder-focused way to build understanding and support for sound decision-making.

#### **Our focus for the next four years**

---

- » Provide information, science and evidence-based advice to meet stakeholder needs and our policy, planning, program delivery and regulatory decision-making obligations
- » Engage with stakeholders to leverage trusted and needed science, and foster innovation through partnerships and collaboration
- » Ensure a credible information, science and knowledge base for all sectors to access, contribute to and share

05

### **Build organisational excellence**

---

We will deliver integrated services and online systems that are easy to use.

Our people are knowledgeable, flexible and focused on delivering the best possible outcomes for Western Australia's community, economy and environment.

#### **Our focus for the next four years**

---

- » Foster a diverse workforce that is valued, trusted, engaged and accountable
- » Support the health, safety and wellbeing of staff while setting clear, realistic and achievable expectations
- » Empower staff to be agile, flexible and adaptive
- » Deploy digital systems to support efficient regulatory business processes and a quality online experience for our customers and the community

# Our values



## We serve to make a difference

What we do and why we do it

- We are inspired by knowing we are part of something bigger
- We strive for organisational excellence
- We serve the public by focusing on sensible, balanced outcomes
- We engage honestly with our customers
- We are professionals and stay focused to deliver results



## We build trust

How we do our work

- We build trust with the community by being responsive and acting in the public interest
- We empower and trust our people to make decisions
- Our work is evidence-based and transparent
- We are honest, reliable and competent
- We hold ourselves and each other to account



## We care

How we feel about our work

- We care for customers, each other, the community and environment
- We are stronger when we respect and support each other
- We create a safe space to grow
- We listen and respond to our customers in a helpful way

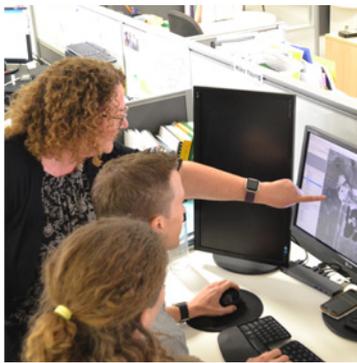




## Open minds

How we approach our work

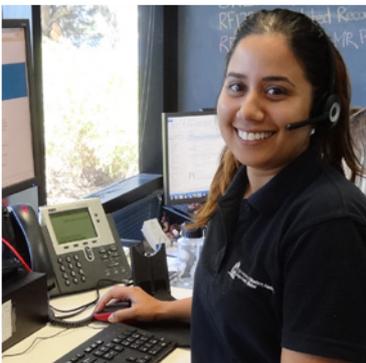
- We embrace new ideas
- We approach our work with passion, creativity and curiosity
- We are flexible and seek better ways to do our work
- We own and are encouraged to learn from our mistakes
- We are courageous



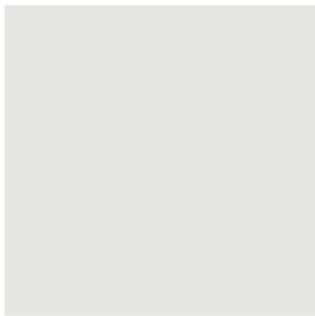
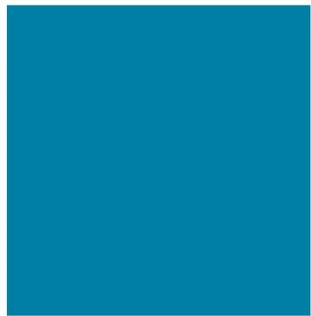
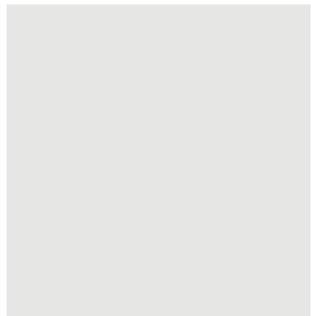
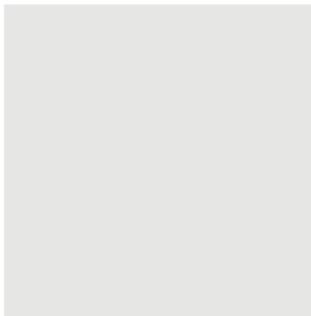
## Better together

How we connect

- We work inclusively and collaboratively as one team to serve the public
- We build partnerships to achieve shared goals
- We value our differences
- We actively share information and communicate openly
- We encourage leadership at all levels



Our staff are central to our success and we will continue to create a culture of excellence and leadership, built on strong internal and external relationships. We will be inclusive and open in our interactions, influencing positive and effective change through our information, advice and programs.



Department of Water and Environmental Regulation

168 St Georges Terrace  
Perth Western Australia 6000  
Telephone +61 8 6364 7000  
Facsimile +61 8 6364 7001  
National Relay Service 13 36 77  
[www.dwer.wa.gov.au](http://www.dwer.wa.gov.au)

© Government of Western Australia

December 2017

ISBN 978-1-925524-62-8

This work is copyright. You may download, display, print and reproduce this material in unaltered form only (retaining this notice) for your personal, non-commercial use or use within your organisation. Apart from any use as permitted under the *Copyright Act 1968*, all other rights are reserved. Requests and inquiries concerning reproduction and rights should be addressed to the Department of Water and Environmental Regulation.

This publication is available at our [website](http://www.dwer.wa.gov.au) or for those with special needs it can be made available in alternative formats such as audio, large print, or Braille.

Printed on recycled paper.