



Building disputes

August 2023

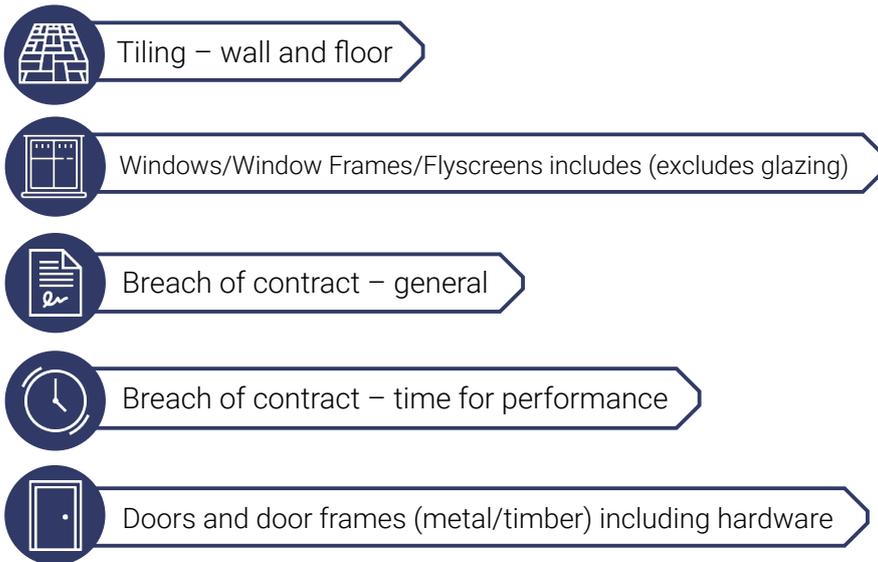
Number of complaints



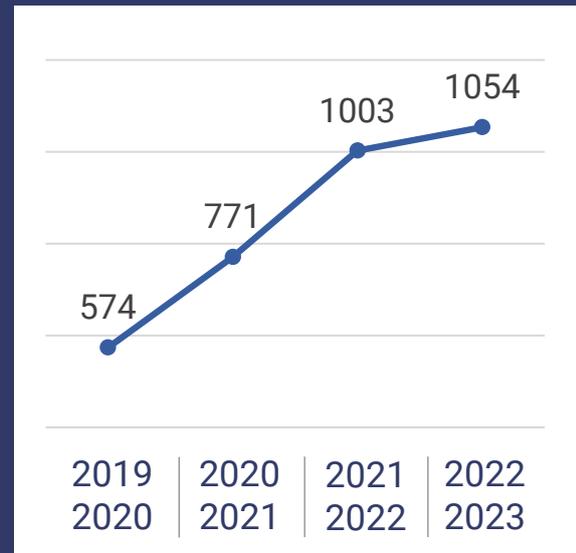
↑ 3% (+3) from this time last year

↓ -17% (-21) change from last month

Top 5 complaint types

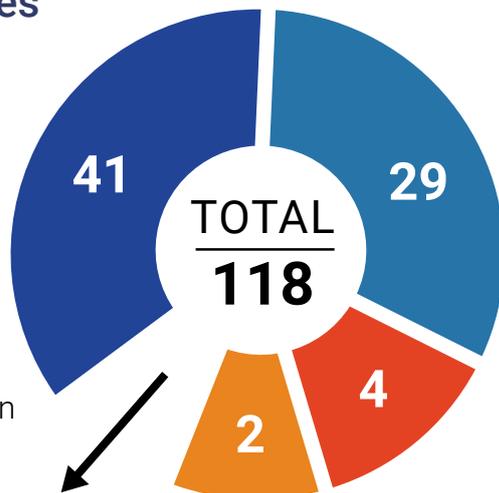


Complaints by year



Decisions/outcomes

- Mediated
- Withdrawn
- Dismissed
- Refused
- Orders – remedy/conciliation



42
Referred to SAT

Active complaints

456

Average days to close

152