

Building disputes

September 2022

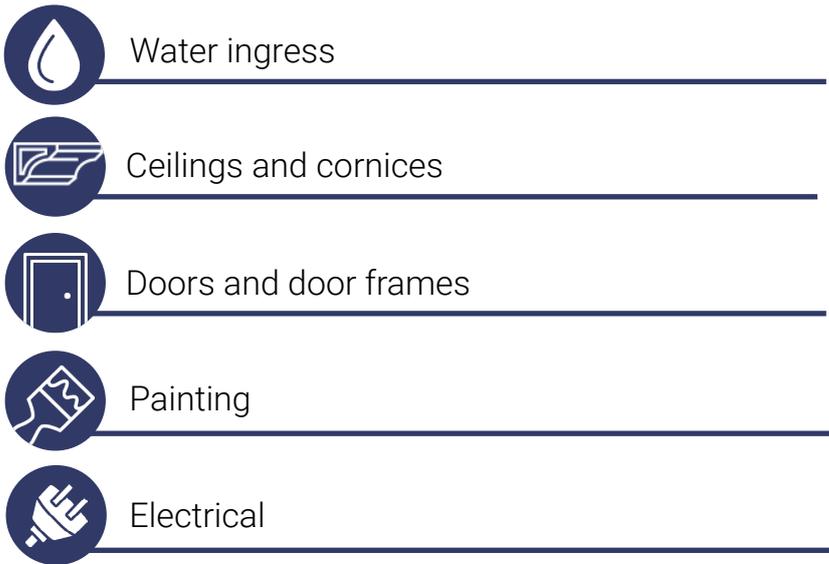
Number of complaints



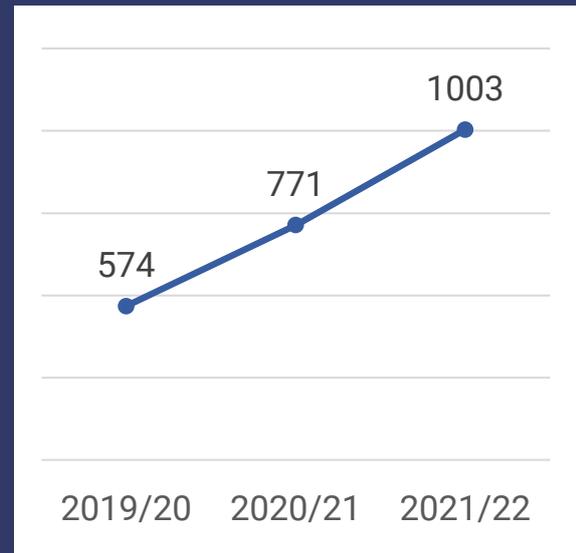
+16.9% change
from last month

+3.6% from this
time last year

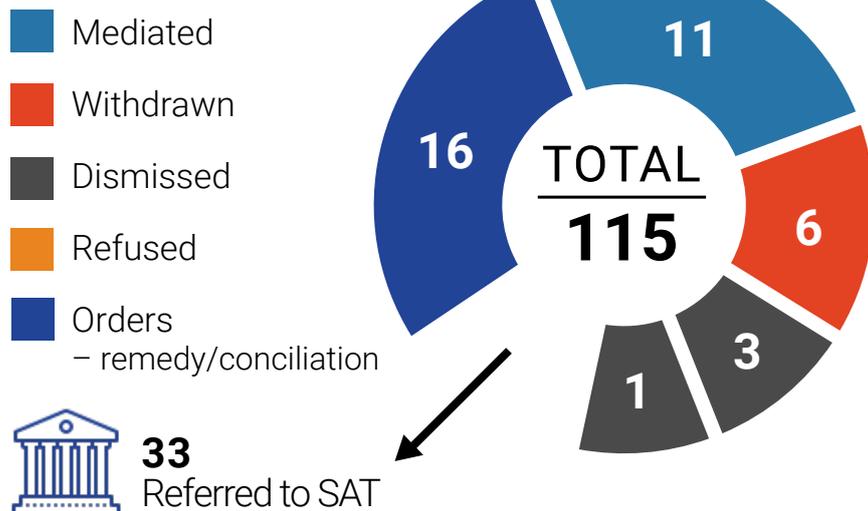
Top 5 complaint types



Complaints by year



Decisions/outcomes



Active
complaints

489*

Average
days to
close

178

Data correct as at 1/10/22.