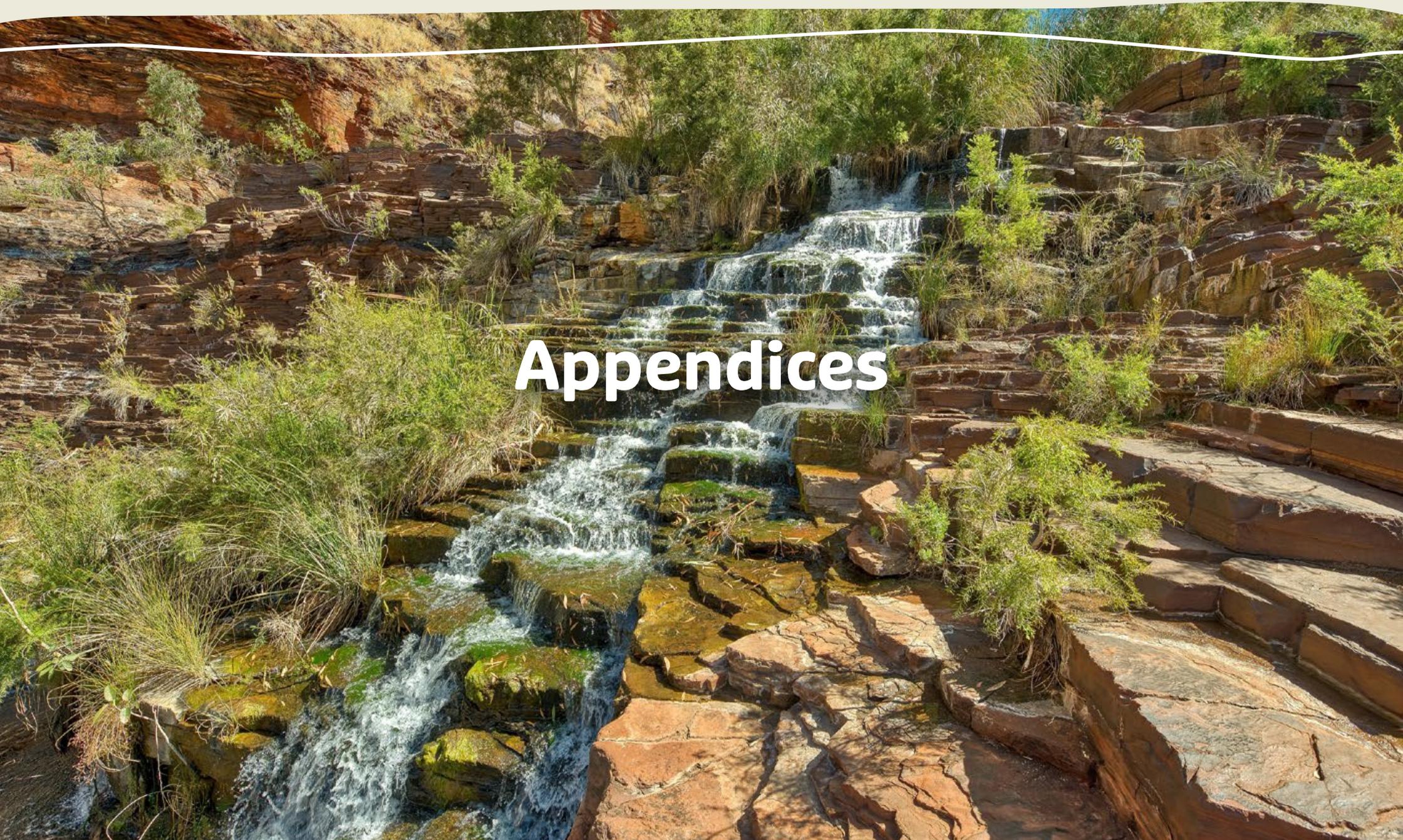


Photographer: B Striewski. Used with expressed permission for this publication only.



Appendices

Appendices

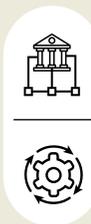
Terminology

Acronym/ term	Description
Aboriginal, First Nations Australians	Aboriginal and First Nations Australians have been used interchangeably throughout the report
ACL	Australian Consumer Law
AM	Member of the Order of Australia
ARC	Audit and Risk Committee
ARENA	Australian Renewable Energy Agency
AusAEM	Aus Airborne Electromagnetic
CEO	Chief Executive Officer
CO ₂	Carbon dioxide
CSIRO	Commonwealth Science and Innovation Research Organisation
DBCA	Department of Biodiversity, Conservation and Attractions
DEFS	Department of Fire and Emergency Services
DGov	Office of Digital Government
DMIRS	Department of Mines, Industry Regulation and Safety
DPC	Department of Premier and Cabinet
EEO	Equal Employment Opportunity

Acronym/ term	Description
GSLR	Government Sector Labour Relations
GSWA	Geological Survey of Western Australia
HII	Home Indemnity Insurance
HRCT	High-resolution computed tomography
HRWL	High-risk Work Licence
HSC	Health and Safety Committee
ISSN	International Standard Serial Number
JTSI	Department of Jobs, Tourism, Science and Innovation
LGBTQIA+	Lesbian, gay, bisexual, transgender, queer, intersex, asexual, and others
LTI/D	Lost time injury or disease
MARS	Mental Awareness, Respect and Safety Program
MCAC	Mining Competence Advisory Committee
MLA	Member of the Legislative Assembly
MLC	Member of the Legislative Council

Acronym/ term	Description
MOU	Memorandum of Understanding
MRIWA	Minerals and Resources Institute of Western Australia
MTAWA	Motor Trade Association WA
OAG	Office of the Auditor General
OBM	Outcomes Based Management
PCI DSS	Payment Card Industry Data Security Standards
PSC	Public Sector Commission
PSM	Public Sector Medal
RCD	Residual current device
RSC	Road Safety Commission
SAT	State Administrative Tribunal
SES	Senior Executive Service
SWIS	South West Interconnected System
TAC	Training Accreditation Council
WA	Western Australia
WHS	Work, Health and Safety
WHSMS	WHS management system
WOW	Working on Wellness program

Act specific reporting



The department is required by some of the Acts that it administers to report details in the annual report concerning the performance of functions under that Act. Information pertaining to this statutory requirement are detailed below.

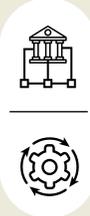
To comply with the Act specific reporting requirements, the department uses the Complaints and Licensing Systems and the Compliance Management System as a source for the figures used. Both are dynamic databases where details are updated as information is obtained. Consequently, figures and other classifications used for reporting purposes are reflective of the snapshot taken for the report and can differ to previous and/or later snapshots taken.

Please note: complaints and investigations can have more than one outcome, and an outcome may be reached prior to completion of the investigation, complaint or inquiry.

Credit (Administration) Act 1984

Regulation of consumer credit was referred to the Commonwealth pursuant to the *Credit (Commonwealth Power) Act 2010 (WA)*. *The Credit (Administration) Act 1984* has not been repealed, but the department no longer carries out any regulation operations in respect of it.

Debt Collectors Licensing Act 1964	
a) The number, nature and outcomes of:	
i) investigations and inquiries undertaken by, or by the direction of, the Commissioner for the purposes of this Act	
Outstanding as at 1 July 2022	1
Alleged unlicensed activities	1
General compliance issues	0
Commenced 2022–23	2
Alleged unlicensed activities	1
General compliance issues	1
Concluded 2022–23	2
Alleged unlicensed activities	1
General compliance issues	1
Outcomes	2
Education, advice or information provided	1
Complaint lapsed or withdrawn	1
ii) matters that have been brought before the State Administrative Tribunal (SAT)	
No matters were brought before the State Administrative Tribunal.	
b) the number and nature of matters referred to in paragraph (a) that are outstanding	
One matter outstanding as at 30 June 2023, concerning alleged unlicensed activities.	
c) any trends or special problems that may have emerged	
No trends or special problems that emerged this financial year.	
d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates	
There are no changes anticipated.	
e) any proposals for improving the performance of the Commissioner's functions under this Act	
There were no recommendations for improving the performance of the Commissioner's functions.	



Employment Agents Act 1976

**a) The number, nature and outcomes of:
i) investigations and inquiries undertaken by, or by the direction of, the Commissioner for the purposes of this Act**

Outstanding as at 1 July 2022	4
Alleged unlicensed activities	4
General compliance issues	0
Commenced 2022–23	3
Alleged unlicensed activities	3
General compliance issues	0
Concluded 2022–23	4
Alleged unlicensed activities	4
General compliance issues	0
Outcomes	4
Education, advice or information provided	1
Admin Warning Accepted	2
No offence identified in Complaint	1

ii) matters that have been brought before the State Administrative Tribunal (SAT)

No matters were brought before the State Administrative Tribunal.

b) the number and nature of matters referred to in paragraph (a) that are outstanding

Three matters are outstanding relating to alleged unlicensed activity.

c) any trends or special problems that may have emerged

No trends or special problems that emerged this financial year.

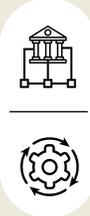
d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates

There are no changes anticipated.

e) any proposals for improving the performance of the Commissioner’s functions under this Act

There were no recommendations for improving the performance of the Commissioner’s functions.





Land Valuers Licensing Act 1978

a) The number, nature and outcomes of:

i) investigations and inquiries undertaken by, or by the direction of, the Commissioner for the purposes of this Act

Outstanding as at 1 July 2022	1
Valuation practices	0
Licensing issues	1
Issues with fees and charges	0
Commenced 2022–23	7
Valuation practices	6
Licensing issues	1
Issues for with fees and charges	0
Concluded 2022–23	6
Valuation practices	4
Licensing issues	2
Issues with fees and charges	0
Outcomes	6
No offence detected	2
Agreement reached to settle	1
Complaint lapsed or withdrawn	1
No action taken – Statute of limitation	1
Education, advice or information given	1

ii) matters that have been brought before the State Administrative Tribunal (SAT)

SAT outcomes: One

Reprimanded and fined for failing to maintain basic industry standards when preparing estimates.

b) the number and nature of matters referred to in paragraph (a) that are outstanding

Two matters are outstanding with both concerning the lack of due care and skill in preparing valuations of the properties.

c) any trends or special problems that may have emerged

No trends or special problems that emerged this financial year.

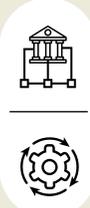
d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates

There are no changes anticipated.

e) any proposals for improving the performance of the Commissioner's functions under this Act

There were no recommendations for improving the performance of the Commissioner's functions.





Retirement Villages Act 1992

a) As soon as practicable after 30 June, but on or before 31 December, in each year, the Commissioner shall prepare and forward to the Minister a report on the operation of this Act during that year

i) number

Outstanding as at 1 July 2022	4
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Compliance	1
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Investigation	1
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Conciliation	2
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Commenced 2022–23	31
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Compliance	7
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Investigation	3
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Conciliation	21
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Concluded 2022–23	28
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Compliance	8
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Investigation	0
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Conciliation	20
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ii) nature

Outstanding as at 1 July 2022	4
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Fees	3
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Property management	1
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Other	0
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Concluded 2022–23	28
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Fees	9
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Property management	8
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Other	6
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General breach of legislation	5
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iii) outcome

Concluded 2022–23	28
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Education, advice or information given	8
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Agreement reached to settle	5
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No offence detected	4
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Complaint referred to another body	3
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No commerce jurisdiction advice given / referred to other Agency	2
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Sufficient evidence – Consumer did not accept resolution	2
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Conflicting evidence – Both parties did not accept resolution	1
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Withdrawn resolution obtained by intervention / mediation	1
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Complaint lapsed or withdrawn	1
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Information provided for record purposes only	1
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b) matters that have been brought before the State Administrative Tribunal (SAT)

No matters were brought before the SAT.

c) any trends or special problems that may have emerged

There were no trends or special problems that emerged.

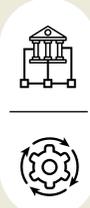
d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates

There are no changes anticipated.

e) any proposals for improving the performance of the Commissioner's functions under this Act

The Cook Government has approved the recommendations and is progressing reforms of the law covering retirement villages in Western Australia to make retirement village life fairer and easier for seniors.

Major amendments to the *Retirement Villages Act 1992* will now be drafted to address issues that have arisen between operators and future, current and past residents and their families.



Motor Vehicle Dealers Act 1973

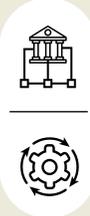
a) The number, nature and outcome of:

i) investigations and inquiries undertaken by, or by the direction of, the Commissioner for the purposes of this Act

Outstanding as at 1 July 2022	407
Alleged unlicensed activities	25
General compliance issues	35
Inquiries	347
Commenced 2022–23	1560
Alleged unlicensed activities	32
General compliance issues	159
Inquiries	1369
Concluded 2022–23	1617
Alleged unlicensed activities	37
General compliance issues	156
Inquiries	1424
Investigation outcomes	193
No offence detected	62
Corrective advice accepted	22
Fine penalty	6
Referred to other	3

Referred for investigation	1
No public interest	3
Licence granted	4
Prosecution action approved	8
Admin warning accepted	5
No action taken – Other reason	11
Brief completed – Prosecution action	1
Referred for compliance check	3
No action taken – Insufficient / conflicting evidence	13
Education, advice or information given	42
No offence identified in complaint	7
No action taken – Statute of limitation	1
No commerce jurisdiction advice given / referred to other Agency	1
Inquiry outcomes	1424
Agreement reached to settle	534
CP policy reason	77
Education, advice or information given	81
Complaint referred to another body	26

Sufficient evidence – Trader did not accept resolution	50
Complaint lapsed or withdrawn	260
Trader not responding to CP	19
Information provided for record purposes only	29
Other outcome	21
Conflicting evidence – Both parties did not accept resolution	102
Conflicting evidence – Trader did not accept resolution	87
Sufficient evidence – Consumer did not accept resolution	77
Conflicting evidence – Consumer did not accept resolution	61



Motor Vehicle Dealers Act 1973

ii) matters that have been brought before the State Administrative Tribunal (SAT)

There were no matters brought before the SAT

b) the number and nature of matters referred to in paragraph (a) that are outstanding

Investigation matters outstanding as at 1 July 2023	58
General breach of legislation or regulation	20
Unlicensed activity	38
Inquiry matters outstanding as at 1 July 2023	292
Dispute cause unavailable as at 1 July 2022	111
Other – Poor communication between trader and consumer	32
Other – Unreasonable delay by a trader	15
Dispute – Contractual	8
Other – Consumer did not understand law	6
Other dispute cause	9
Other – Dispute about the extent of the problem	65
Other – On amount or type of redress	25

Dispute – Workmanship and contractual 10

Other – Contractual dispute about the meaning of the terms and conditions 6

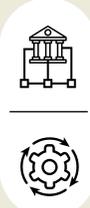
Other – Trader did not acknowledge that problem exists 5

c) any trends or special problem that may have emerged
No trends or special problems emerged.

d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates
There are no changes anticipated.

e) any proposals for improving the performance of the Commissioner's functions under this Act
There were no recommendations of improving the performance of the Commission's functions.





Real Estate and Business Agents Act 1978

a) The number, nature and outcome of:

i) investigations and inquiries undertaken by, or by the direction of, the Commissioner for the purposes of this Act

Outstanding as at 1 July 2022	131
General compliance	82
Financial compliance	49
Commenced 2022–23	858
General compliance	485
Financial compliance	373
Concluded 2022–23	842
General compliance	494
Financial compliance	348
Investigation outcomes	842
No offence detected	165
Complaint lapsed or withdrawn	34
Fidelity claim	10
CP policy reason	10
Referral	5
No action taken	26
Admin warning accepted	39
Other outcome	9
Infringement notice withdrawn	7

Referred for investigation	15
Brief completed – Prosecution / SAT proceedings	9
Education, advice or information given	464
Information provided for record purposes only	7
No commerce jurisdiction advice given / referred to other Agency	39
Other – Not substantiated	3

ii) matters that have been brought before the State Administrative Tribunal (SAT)

SAT total	4
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Reprimanded and fined

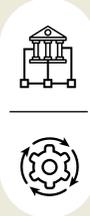
- Failed to exercise due skill, care and diligence by failing to pay the Bond Administrator on time and failed to keep accurate account records of monies received
- Carried out the functions of a sales representative and received commission payments while not holding a valid certificate of registration

- Contravening the Real Estate and Business Agents and Sales Representatives Code of Conduct 2016 (Code) by failing to act in the best interest of the client; and contravening of the Code by failing to exercise due care, diligence and skill in the supervision of the agency in relation to the breach

Respondent has failed to, amongst other things pay the owners' rental income, and provide the owners with ownership statements.

iii) matters that have been dealt with through the conciliation process

Outstanding as at 1 July 2022	3
Property management	1
Authority to Act	1
Other	1
Commenced 2022–23	41
Property management – Other	14
Other	9
Property management – Fees and charges	7
Fees – Overcharging	5
Property management – Failure to inspect	3
Trust account – Refund of deposit	3



Real Estate and Business Agents Act 1978

Concluded 2022–23	43
Property management – Other	15
Other	11
Property management – Fees and charges	7
Fees – Overcharging	4
Property management – Failure to inspect	3
Trust account – Refund of deposit	3
Conciliation outcomes	43
Agreement reached to settle	20
Complaint lapsed or withdrawn	5
Complaint referred to another body	7
Education, advice or information given	5
Conflicting evidence – Consumer did not accept resolution	1
Sufficient evidence – Trader did not accept resolution	1
Conflicting evidence – Both parties did not accept resolution	2
Sufficient evidence – Consumer did not accept resolution	2

b) the number and nature of matters referred to in paragraph (a) that are outstanding

Investigation matters outstanding at 1 July 2023	147
Trust account – Misappropriation	29
Unlicensed activity – Unlicensed	9
Other disputes	56
Fees – Overcharging	10
Advertising and marketing – Misleading	8
Property management – Other	7
Property management – Bond late lodgement	11
Trust account – Unauthorised payment of monies	10
Audit matters – Failure to cause annual audit	7
Conciliation matters outstanding at 1 July 2023	1
Fees – Overcharging	1

c) any trends or special problems that may have emerged

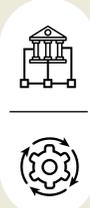
There were no trends or special problems identified.

d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates

There are no changes anticipated.

e) any proposals for improving the performance of the Commissioner's functions under this Act

There were no recommendations of improving the performance of the Commissioner's functions.

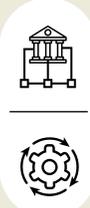


Settlements Agents Act 1981

a) The number, nature and outcome of:	
i) investigations and inquiries undertaken by, or by the direction of, the Commissioner for the purposes of this Act	
Outstanding as at 1 July 2022	10
General compliance	5
Financial compliance	5
Inquiries	0
Commenced 2022–23	104
General compliance	32
Financial compliance	71
Inquiries	1
Concluded 2022–23	97
General compliance	33
Financial compliance	63
Inquiries	1
Outcomes	97
No offence detected	25
Admin warning accepted	3
No public interest	1
No action taken – Other reason	3
Complaint lapsed or withdrawn	2
CP policy reason	1

Education, advice or information given	53
No commerce jurisdiction advice given / referred to other agency	7
Brief completed – Prosecution action	1
Information provided for record purposes only	1
ii) matters that have been brought before the State Administrative Tribunal (SAT)	
No matters were brought before SAT.	
b) the number, nature and outcome of:	
Outstanding at 1 July 2022	17
Trust account – Misappropriation	11
Authority to act – Failure to act in accordance with instructions	1
Unlicensed activity – Unlicensed	1
Trust account – Failure to comply with receipting procedures	1
Trust account – Unauthorised payment of monies	1
Fitness to hold licence – Lack of qualification	1
General breach of legislation or regulation – General breach not specified	1

- c) any trends or special problems that may have emerged**
Trust account issues and qualified audits continue to be the dominant issues for settlement agents.
- d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates**
There are no changes anticipated.
- e) any proposals for improving the performance of the Commissioner's functions under this Act**
There were no recommendations for improving the performance of the Commissioner's functions.



Electricity Act 1945

a) The number, nature and outcome of:

i) investigations and inquiries undertaken by, or by the direction of, the Director of Energy Safety (the director) for the purposes of this Act

Outstanding as at 1 July 2022	2340
Audits	13
Compliance inspections	1804
Investigations	523
Commenced 2022–23	1238
Audits	7
Compliance inspections	972
Investigations	259
Concluded 2022–23	815
Audits (Network operator)	6
Compliance inspections	492
Investigations	317
Outcomes	892
Completed – No action required	601
Infringement – Issue	1
Not inspected – Site not attended	19
Provide advice – RCDs	9
Warning – Verbal	3
Referred to Network operator	1

Dealt with by prosecution – Lapsed	1
Inspector’s order – Issued	93
Not inspected – No available resource	7
Provide advice	38
Warning – Written	48
Further investigation required	7
Not inspected – Attended site, not possible	22
Prohibition of sale, hire or use	4
Referred to legal services – Prosecution prospects advice	22
Referred to legal services – Prosecution action	16

ii) matters that have been brought before the State Administrative Tribunal (SAT)

One matter is currently before the SAT and has not been finalised.

b) the number and nature of matters referred to in paragraph (a) that are outstanding

Matters outstanding as at 1 July 2023	2763
Audits	14
Compliance inspections	2284
Investigations	465

c) any trends or special problems that may have emerged

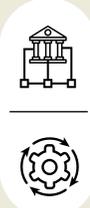
The electricity sector is currently going through a period of great transformation, with new technologies evolving at a rapid rate in an effort to reduce greenhouse gas emissions. Some of the emerging trends and technologies include; transformation of the electricity network, grid, large scale battery energy storage systems, micro grids, standalone power systems, domestic battery energy storage systems, and the uptake of electric vehicle chargers. These factors combined have resulted in an increased demand for compliance activities undertaken by the department. A major challenge will be attracting and retaining technical staff in a highly competitive labour market.

d) forecasts of the workload of the Commissioner in performing functions under this Act in the year after to which this report relates

It is expected that emerging technologies within the energy sector will continue to result in a significant increase in demand for compliance activities undertaken by the department.

e) any proposals for improving the performance of the Director’s functions under this Act

As the department navigates through this ever changing landscape, our compliance strategy will also need to adapt to ensure adequate regulatory oversight is maintained.



Building and Construction Industry (Security of Payment) Act 2021¹

The number and outcome of applications for adjudications under this Act:	
Applications received 2022–23	5
Applications for adjudications	5
Applications for review adjudications	0
Applications concluded 2022–23	4
Applications for adjudications concluded	4
Applications for review adjudications concluded	0
Outcomes	4
Number of applications determined	3
Number of review applications determined	0
Total amount determined (incl. GST)	\$85,041

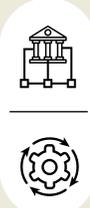
Number of applications withdrawn	1
Number of Adjudicator disqualifications (conflict of interest)	0
Applications outstanding as at 1 July 2023	1
Applications for adjudications outstanding	1
Applications for review adjudications outstanding	0

Construction Contracts (Former Provisions) Act 2004²

The number and outcome of applications for adjudications under this Act:	
Applications received 2022–23	52
Applications for adjudications received	52
Applications concluded 2022–23	52
Applications for adjudications concluded	52
Outcomes	52
Number of applications determined	41
Total amount determined (incl. GST)	\$14,052,801
Number of applications dismissed	9
Number of applications withdrawn	2
Number of Adjudicator disqualifications (conflict of interest)	0
Applications outstanding as at 1 July 2023	0
Applications for adjudications outstanding	0

1 The Building and Construction Industry (Security of Payment) Act commenced operation on 1 August 2022. Data includes applications made during period 1 August 2022 until 30 June 2023. Application made in one financial year may not be determined in the same financial year. Information presented is based only on data provided to the Building Commissioner by Authorised Nominating Authorities under s.96 of the Act.

2 Section 115 of the *Building and Construction Industry (Security of Payment) Act 2021* requires that the residual operation of the *Construction Contracts (Former Provisions) Act 2004* is reported each financial year. Data includes applications made during period 1 July 2002 until 30 June 2023. Applications made in one financial year may not be determined within the same financial year. Information presented is based only on data provided to the Building Commissioner by prescribed appointers.



Gas Standards Act 1972

a) The number, nature and outcome of:	
i) investigations and inquiries undertaken by, or by the direction of, the Director of Energy Safety (the director) for the purposes of this Act	
Outstanding as at 1 July 2022	80
Audits	2
Compliance inspections	35
Investigations	43
Commenced 2022–23	576
Audits	3
Compliance inspections	181
Investigations	392
Concluded 2022–23	339
Audits (Network operator)	2
Compliance inspections	178
Investigations	159
Outcomes	503
Completed – No action required	272
Infringement – Issue	11
Not inspected – Site not attended	5
Appeal – Upheld	11
Letter to manufacturer	1
Project goal – Delivered	14

Warning – Written	24
Inspector’s order – Issued	90
No action taken – No available resource	2
Appeal – Withdrawn	3
Not gas related	5
Provide advice	13
Further investigation required	7
Not inspected – Attended site, not possible	6
Referred to licensing	30
Commissioning gas extension approved	1
Not inspected – No available resource	1
Warning – Verbal	7
ii) matters that have been brought before the State Administrative Tribunal (SAT)	
No matters have been brought before the SAT.	
b) the number and nature of matters referred to in paragraph (a) that are outstanding	
Matters outstanding as at 1 July 2023	317
Audits	3
Compliance inspections	38
Investigations	276

c) any trends or special problems that may have emerged

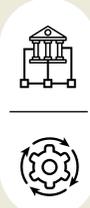
The gas sector is currently going through a period of great transformation, with new technologies evolving at a rapid rate in an effort to reduce greenhouse gas emissions. Some of the emerging trends and technologies include; hydrogen blending in natural gas networks, the use of hydrogen fuel cells, the establishment of a number of renewable hydrogen hubs and green hydrogen projects. These factors combined have resulted in an increased demand for compliance activities undertaken by the department. A major challenge will be attracting and retaining technical staff in a highly competitive labour market.

d) forecasts of the workload of the Director’s in performing functions under this Act in the year after to which this report relates

It is expected that emerging technologies within the energy sector will continue to result in a significant increase in demand for compliance activities undertaken by the department.

e) any proposal for improving the performance of the Director’s functions under this Act

As the department navigates through this ever changing landscape, our compliance strategy will also need to adapt to ensure adequate regulatory oversight is maintained.



Plumbers Licensing Act 1995

a) The number, nature and outcome of:

i) investigations and inquiries undertaken by, or by the direction of, the Plumber's Licensing Board (the Board) for the purposes of this Act

Outstanding as at 1 July 2022	46
Investigations	46
Commenced 2022–23	168
Investigations	168
Concluded 2022–23	118
Investigations	118
Outcomes	155
Completed – No action required	2
Infringement – Issue	24
Referred to Board – Prosecution action	1
Infringement – Withdrawn	1
Referred to legal services – Prosecution action	1
Warning – Written	3
Warning – Verbal	52
Not plumbing related	1
Further investigation required	28
No further action – Other	3

Referred to legal services – Prosecution prospects advice	1
No further action – Insufficient evidence	5
No further action – No offence detected	19
No further action – Not in public interest	7
No further action – Referred to other agency	7
ii) matters that have been brought before the State Administrative Tribunal (SAT)	
No matters have been brought before the SAT.	
b) the number and nature of matters referred to in paragraph (a) that are outstanding	
Matters outstanding as at 1 July 2023	96
Investigations	96
c) any trends or special problems that may have emerged	
Issues identified with polybutylene piping and investigation is underway into major failures and leaks caused by splitting pipes.	

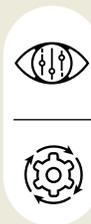
d) forecasts of the workload of the Director's in performing functions under this Act in the year after to which this report relates

Adoption of the Plumbing Code of Australia has broadened the scope of plumbing work, increasing regulatory functions and will require additional resources.

e) any proposal for improving the performance of the Director's functions under this Act

There are no current proposals for improving the performance of the Board's functions under this Act.

Legislative developments



DMIRS administers and/or supports the Ministers for Mines and Petroleum, Energy and Industrial Relations and Commerce with over 100 Acts and their subsidiary legislation. As a result the department is busy each year amending and modernising legislation so that it remains contemporary and relevant for Western Australia. Below are some of the updates gazetted during 2022–23. Note that the 11 holiday trading orders made are not listed.

Statutory reference	Purpose of the change	Effective date
Building and Construction Industry (Security of Payment) Regulations 2022	New Building and Construction Industry (Security of Payment) Regulations 2022.	1 August 2022
<i>Associations Incorporation Act 2015</i> – Associations Incorporation Amendment Regulations 2022	Harmonise financial reporting and audit requirements for associations reporting in more than one jurisdiction.	13 August 2022
<i>Motor Vehicle Dealers Act 1973</i> and <i>Motor Vehicle Repairers Act 2003</i> – Commerce Regulations Amendment (Motor Vehicle Dealers and Repairers) Regulations 2022	Introduce a new category of licence for consignment sales under the <i>Motor Vehicle Dealers Act 1973</i> and a new repair class for steering suspension and wheel alignment under the <i>Motor Vehicle Repairers Regulations 2007</i> .	24 September 2022 and 1 March 2023 (consignment sales licence category)
Electricity Industry Exemption Amendment Order (No 1) 2022	Amendments to the Electricity Industry Exemption Order 2005 to increase the threshold for the generation licence exemption to 100 megawatts.	22 October 2022
Review and extension of the <i>Trans-Tasman Mutual Recognition (Western Australia) Act 2007</i>	As the State's largest occupational licensing agency, provided advice to the Department of Premier and Cabinet on the use of the Trans-Tasman Mutual Recognition Scheme.	2 December 2022
Work Health and Safety (General) Regulations 2022, and Work Health and Safety (Mines) Regulations 2022	Introduction of new regulations requiring the management of psychosocial risks in the workplace.	24 December 2022
Work Health and Safety (General) Regulations 2022, and Work Health and Safety (Mines) Regulations 2022	Extension of transitional arrangements for specific licensing requirements introduced and extension of the preserved fall from height arrangements in construction work.	1 March 2023
<i>Petroleum Products Pricing Act 1983</i> – Petroleum Products Pricing (Declared Terminals) Order 2023	Updated declared terminals that supply motor fuel to resellers.	18 March 2023



Statutory reference	Purpose of the change	Effective date
<i>Fair Trading Act 2010</i> – Consumer Goods (Non-refillable Helium Cylinders) Safety Standard 2023	Introduction of safety standards for non-refillable helium cylinders to address concerns about public safety.	16 April 2023
Electricity Industry (Solar Power Purchase Agreements) Exemption Amendment Order 2023	Amendment to the Electricity Industry (Solar Power Purchase Agreements) Exemption Order 2016 to update the relevant Australian Business Number for the entity within AGL Group undertaking the exempt activity, and remove entities no longer in business from the Exemption Order.	22 April 2023
Electricity Industry (Wholesale Electricity Market) Regulations 2004	Amendments to the Electricity Industry (Wholesale Electricity Market) Regulations 2004 to implement the new ability of the Economic Regulation Authority to impose Civil Penalties for breaches of the Wholesale Electricity Market Rules. Other changes include updating Schedule C, which contains the list of clauses identified as civil penalty provisions, to reflect the new Wholesale Electricity Market Rules.	22 April 2023
<i>Fair Trading Act 2010</i> – Fair Trading (Funeral Pricing Code of Practice) Regulations 2022	Introduction of an industry code of conduct for funeral pricing to ensure that consumers are provided with clear and accurate pricing information.	1 May 2023
Electricity Corporations (South West Interconnected System Prescribed Customers) Order 2023	New Ministerial Order to clarify application of the restriction on electricity retail contestability within the South West Interconnected System given the increasing prevalence of bi-directional electricity flows.	9 May 2023
Building Services (Registration) Amendment Regulations 2023	Amendments to enable the compliance history of all registered building service providers (i.e. builders, building surveyors and painters) to be included on the public registers to improve transparency for consumers.	16 June 2023
<i>Fair Trading Act 2010</i> – Fair Trading Act (Amending Laws) Proclamation 2023	Proclaims Schedule 2 to <i>Treasury Laws Amendment (More Competition Better Prices) Act 2022</i> as an amendment to the <i>Fair Trading Act 2010</i> . The amendments strengthened unfair contract terms provisions and increased civil penalties of the ACL.	30 June 2023